DETERMINED TO BE BETTER THAN WE’VE EVER BEEN.

## Profit Announcement



## ASX Appendix 4D

## Results for announcement to the market ${ }^{(1)}$

| Report for the half year ended 31 December 2010 | \$M |  |
| :--- | ---: | ---: |
| Revenue from ordinary activities | 23,095 | Up 10\% |
| Profit/(loss) from ordinary activities after tax attributable to Equity holders | 3,052 | Up 5\% |
| Net profit/(loss) for the period attributable to Equity holders | 3,052 | Up 5\% |
| Dividends (distributions) |  | 132 |
| Interim Dividend - fully franked (cents per share) |  | $\mathbf{1 8}$ February 2011 |
| Record date for determining entitlements to the dividend |  |  |

(1) Rule 4.2C.3

Refer to Appendix 11 ASX Appendix 4D, for disclosures required under ASX Listing Rules.

This report should be read in conjunction with the 30 June 2010 Annual Financial Report of the Group and any public announcements made in the period by the Group in accordance with the continuous disclosure requirements of the Corporations Act 2001 and the ASX Listing Rules.

Important Dates for Shareholders

| Ex-dividend Date | 14 February 2011 |
| :--- | ---: |
| Record Date | 18 February 2011 |
| Interim Dividend Payment Date | 1 April 2011 |

For further information contact:

## Investor Relations

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Except where otherwise stated, all figures relate to the half year ended 31 December 2010. The term "prior comparative period" refers to the half year ended 31 December 2009, while the term "prior half" refers to the half year ended 30 June 2010.
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## Group Performance Highlights

|  | Half Year Ended |  |  |
| :--- | ---: | ---: | ---: |
| Net Profit after | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 0 / 0 6 / 1 0}$ | $\mathbf{3 1 / 1 2 / 0 9}$ |
| Income Tax | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ |
| Statutory basis | $\mathbf{3 , 0 5 2}$ | 2,750 | 2,914 |
| Cash basis | $\mathbf{3 , 3 3 5}$ | 3,158 | 2,943 |
| Underlying basis | $\mathbf{3 , 3 0 6}$ | 3,089 | 2,834 |

The Group's net profit after tax ("statutory basis") for the half year ended 31 December 2010 was $\$ 3,052$ million, up $5 \%$ on the prior comparative period.
Return on equity ("statutory basis") was $17.7 \%$ and Earnings per share ("statutory basis") was 196.5 cents, up $3 \%$ on the prior comparative period.
This result was achieved in a challenging environment characterised by strong competition, muted credit growth, elevated funding costs, fragile business and consumer confidence, regulatory uncertainty and a subdued global economy.
Despite the challenging market conditions, the Group's performance has been solid.
Operating income was impacted by high funding costs, moderating credit growth and difficult trading conditions for the Markets business.

Operating expenses were managed tightly given the prevailing market environment and this discipline allowed for continued investment in the business.
Impairment expense decreased relative to the prior comparative period, reflecting improvements in credit quality and arrears rates. The Group has retained its conservative approach to provisioning.
Net profit after tax ("cash basis") for the half year ended 31 December 2010 was $\$ 3,335$ million, which represented an increase of $13 \%$ on the prior comparative period.

Cash earnings per share increased $12 \%$ on the prior comparative period to 214.3 cents per share.
Return on Equity ("cash basis") for the half year ended 31 December 2010 was $19.2 \%$, up 70 basis points on the prior comparative period reflecting increased profitability and effective management of the Group's capital.

For an explanation of the items making up the difference between cash and statutory profit refer to page 10.
Performance highlights relating to strategic priorities that position the Group well for the medium to long term include:

- Strong investment spend maintained across the Group;
- Migration of retail transaction and savings accounts to the new Core Banking platform;
- Successful launch of the $\$ 570$ million CommBank Retail Bond;
- Acquisition of a $15 \%$ shareholding in Vietnam International Bank ("VIB") on 1 September 2010;
- Institutional Banking and Markets named best in market for "Loyalty to Relationship" and "Understanding of Customer's Business" by East \& Partners;
- CommSec named "Best Feature-Packed Online Broker" for the fourth year running in Money Magazine's 2011 Best of the Best Awards; and
- Colonial First State won "Fund Manager of the Year" at S\&P's Investment Manager of the Year awards.
Further discussion of Group and divisional performance is set out on pages 7 to 32 .


## Capital and Funding

The Group maintained its prudent approach in the current economic environment by maintaining a strong capital position. This was reflected in a Tier One capital ratio of $9.71 \%$ at 31 December 2010, representing an increase of 56 basis points since 30 June 2010.
The Group continued with its strategy to fund balance sheet growth from more stable sources. Customer deposits made up $60 \%$ of the Group's total funding source at 31 December 2010, up from $56 \%$ on the prior comparative period. Customer deposits increased by $\$ 31$ billion since 31 December 2009 to $\$ 336$ billion.

Long term funding increased as a proportion of total wholesale funding, now $54 \%$, up from $51 \%$ in the prior comparative period. Term wholesale funding raised during the half year ended 31 December 2010 was $\$ 8$ billion.

Recent initiatives by global regulators have helped to clarify future capital and liquidity requirements for the Australian banking industry. The G-20 and Basel III initiatives around capital are manageable however the new liquidity rules require further clarification.

The Group remains actively involved in the consultation process, working closely with other industry participants and the regulators.

## Dividends

The interim dividend declared was $\$ 1.32$ per share, up $10 \%$ on the prior comparative period. The dividend payout ratio ("cash basis") for the half year was $61.7 \%$.

The interim dividend payment will be fully franked and will be paid on 1 April 2011 to owners of ordinary shares at the close of business on 18 February 2011 ("record date"). Shares will be quoted ex-dividend on 14 February 2011.

The Dividend Reinvestment Plan ("DRP") in respect of the final dividend for 2009/10 was satisfied in full through the on market purchase and transfer of $\$ 679$ million of shares to participating shareholders.

## Outlook

While the Australian economy continues to perform well and other advanced economies are showing signs of improvement the domestic banking industry still faces a number of headwinds. Underlying credit growth remains subdued with both consumer and corporate confidence fragile. Competition is intense with depositors benefiting from historically high interest margins while wholesale funding costs also remain at elevated levels.

As the Group enters the 2011 calendar year, the residual impacts of the Global Financial Crisis are still being felt, particularly in northern hemisphere economies which could weigh on the pace of the global economic recovery. Elsewhere, the strength in some emerging economies is generating inflationary pressures. The outlook for the domestic economy remains positive as the resource sector continues to outperform, however some of the Group's customers, operating in other sectors of the economy, are finding business conditions more challenging.
Against this backdrop there is cautious optimism about the outlook for the Group for the balance of the 2011 financial year, with the Group certainly well placed to benefit from the improvement in consumer and corporate confidence and the increased level of economic activity that should accompany that recovery.

|  |  |  |  |  | If Year En |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 31/12/10 | 30/06/10 | 31/12/09 | $\begin{array}{r} \text { Dec } 10 \text { vs } \\ \text { Jun } 10 \end{array}$ | $\begin{array}{r} \text { Dec } 10 \mathrm{vs} \\ \text { Dec } 09 \end{array}$ | $\begin{array}{r} \text { Statutory } \\ \text { result } \\ 31 / 12 / 10 \end{array}$ | $\begin{array}{r} \text { Dec } 10 \text { vs } \\ \text { Dec } 09 \end{array}$ |
|  | Group Performance Summary | \$M | \$M | \$M | \% | \% | \$M | \% |
|  | Net interest income | 6,170 | 5,806 | 6,062 | 6 | 2 | 6,129 | - |
|  | Other banking income | 2,059 | 2,034 | 2,078 | 1 | (1) | 1,780 | (24) |
|  | Total banking income | 8,229 | 7,840 | 8,140 | 5 | 1 | 7,909 | (7) |
|  | Funds management income | 1,017 | 951 | 947 | 7 | 7 | 1,011 | 4 |
|  | Insurance income | 458 | 482 | 463 | (5) | (1) | 586 | (10) |
|  | Total operating income | 9,704 | 9,273 | 9,550 | 5 | 2 | 9,506 | (6) |
|  | Investment experience | 35 | 94 | 142 | (63) | (75) | n/a | n/a |
|  | Total income | 9,739 | 9,367 | 9,692 | 4 | - | 9,506 | (6) |
|  | Operating expenses | $(4,408)$ | $(4,333)$ | $(4,268)$ | 2 | 3 | $(4,462)$ | 3 |
| ) | Loan impairment expense | (722) | (692) | $(1,383)$ | 4 | (48) | (722) | (48) |
| $0$ | Net profit before income tax | 4,609 | 4,342 | 4,041 | 6 | 14 | 4,322 | (2) |
|  | Corporate tax expense ${ }^{(1)}$ | $(1,265)$ | $(1,177)$ | $(1,089)$ | 7 | 16 | $(1,261)$ | (16) |
|  | Non controlling interests ${ }^{(2)}$ | (9) | (7) | (9) | 29 | - | (9) | - |
|  | Net profit after tax ("cash basis") | 3,335 | 3,158 | 2,943 | 6 | 13 | n/a | n/a |
|  | Hedging and AIFRS volatility | (216) | (160) | 177 | 35 | large | n/a | n/a |
|  | Bankwest non-cash items ${ }^{(3)}$ | (48) | (264) | 48 | (82) | large | n/a | n/a |
|  | Tax on NZ structured finance transactions | - | - | (171) | large | large | n/a | n/a |
| $J$ | Other non-cash items ${ }^{(3)}$ | (19) | 16 | (83) | large | (77) | n/a | n/a |
|  | Net profit after tax ("statutory basis") | 3,052 | 2,750 | 2,914 | 11 | 5 | 3,052 | 5 |
|  | Represented by: |  |  |  |  |  |  |  |
|  | Retail Banking Services | 1,383 | 1,207 | 1,237 | 15 | 12 |  |  |
|  | Business and Private Banking | 506 | 453 | 440 | 12 | 15 |  |  |
|  | Institutional Banking and Markets | 512 | 646 | 553 | (21) | (7) |  |  |
|  | Wealth Management | 359 | 339 | 379 | 6 | (5) |  |  |
| $\bigcirc$ | New Zealand | 234 | 227 | 161 | 3 | 45 |  |  |
|  | Bankwest | 224 | (60) | 15 | large | large |  |  |
|  | Other | 117 | 346 | 158 | (66) | (26) |  |  |
|  | Net profit after income tax ("cash basis") | 3,335 | 3,158 | 2,943 | 6 | 13 |  |  |
|  | Investment experience - after tax | (29) | (69) | (109) | (58) | (73) |  |  |
| $\square$ | Net profit after tax ("underlying basis") | 3,306 | 3,089 | 2,834 | 7 | 17 |  |  |

(1) For purposes of presentation, Policyholder tax expense/(benefit) components of Corporate tax expense are shown on a net basis (31 December 2010: $\$ 100$ million, 30 June 2010: (\$9) million, and 31 December 2009: $\$ 139$ million).
(2) Non-controlling interests include preference dividends paid to holders of preference shares in ASB Capital Limited.
(3) Refer to Appendix 12 for details.

Group Return on Equity


Group Return on Assets


Highlights continued

| Shareholder Summary | Half Year Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 | $\begin{aligned} & \text { Dec } 10 \text { vs } \\ & \text { Jun } 10 \% \end{aligned}$ | Dec 10 vs Dec 09 \% |
| Dividends per share - fully franked (cents) | 132 | 170 | 120 | (22) | 10 |
| Dividend cover - cash (times) | 1.6 | 1. 2 | 1. 6 | 33 | - |
| Earnings per share (cents) ${ }^{(1)}$ |  |  |  |  |  |
| Statutory - basic | 196.5 | 177.6 | 190.3 | 11 | 3 |
| Cash basis - basic | 214. 3 | 203.7 | 191.7 | 5 | 12 |
| Dividend payout ratio (\%) ${ }^{(1)}$ |  |  |  |  |  |
| Statutory basis | 67.5 | 96.6 | 63.7 | large | 380 bpts |
| Cash basis | 61.7 | 84.0 | 63.1 | large | (140) bpts |
| Weighted average no. of shares - statutory basic (M) ${ }^{(1)}$ | 1,542 | 1,535 | 1,518 | - | 2 |
| Weighted average no. of shares - cash basic (M) ${ }^{(1)(2)}$ | 1,546 | 1,539 | 1,523 | - | 2 |
| Return on equity - cash (\%) ${ }^{(1)}$ | 19.2 | 18.9 | 18.5 | 30 bpts | 70 bpts |

(1) For definitions refer to Appendix 17
(2) Diluted EPS and weighted average number of shares are disclosed in Appendix 14.


|  | As at |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 | Dec 10 vs | Dec 10 vs |
| Balance Sheet Summary | \$M | \$M | \$M | Jun 10 \% | Dec $09 \%$ |
| Lending assets ${ }^{(1)}$ | 497,916 | 500,760 | 487,339 | (1) | 2 |
| Total assets | 649,642 | 646,330 | 625,476 | 1 | 4 |
| Total liabilities | 614,293 | 610,760 | 591,893 | 1 | 4 |
| Shareholders' Equity | 35,349 | 35,570 | 33,583 | (1) | 5 |

Assets held and Funds Under Administration (FUA)
On Balance Sheet:

| Banking assets | 627,416 | 623,398 | 601,560 | 1 | 4 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Insurance Funds Under Administration | 14,050 | 14,201 | 15,537 | (1) | (10) |
| Other insurance and internal funds management assets | 8,176 | 8,731 | 8,379 | (6) | (2) |
|  | 649,642 | 646,330 | 625,476 | 1 | 4 |
| Off Balance Sheet: |  |  |  |  |  |
| Funds Under Administration | 184,681 | 172,533 | 176,986 | 7 | 4 |
| Total assets held and FUA | 834,323 | 818,863 | 802,462 | 2 | 4 |

[^0]| Market Share Percentage ${ }^{(1)}$ | As at |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | \% | \% | \% |
| Home loans ${ }^{(2)}$ | 25. 9 | 26. 1 | 26. 0 |
| Credit cards ${ }^{(3)}$ | 22.5 | 22.5 | 22. 3 |
| Personal lending (APRA and other Household) ${ }^{(4)}$ | 14.6 | 14. 6 | 15. 0 |
| Household deposits | 30.5 | 31.3 | 31.3 |
| Retail deposits ${ }^{(2)}{ }^{(5)}$ | 26. 9 | 27.5 | 26.6 |
| Business Lending - APRA | 18.6 | 19.5 | 18.8 |
| Business Lending - RBA ${ }^{(2)}$ | 17.0 | 17. 1 | 17.3 |
| Business Deposits - APRA | 21.3 | 22. 9 | 21.7 |
| Asset Finance | 14.6 | 14.3 | 14.3 |
| Equities trading | 5. 7 | 6. 3 | 6. 7 |
| Australian Retail - administrator view ${ }^{(2)(6)}$ | 14.9 | 14.6 | 14.6 |
| FirstChoice Platform ${ }^{(2)}$ (6) | 11.0 | 10.9 | 10.5 |
| Australia (total risk) ${ }^{(2)(6)}$ | 12.5 | 13.7 | 13.8 |
| Australia (individual risk) ${ }^{(6)}$ | 13.2 | 14.6 | 14.6 |
| NZ Lending for housing ${ }^{(2)}$ | 22.4 | 22. 8 | 23. 0 |
| NZ Retail Deposits ${ }^{(2)}$ | 21.2 | 21. 6 | 21.3 |
| NZ Lending to business ${ }^{(2)}$ | 9.2 | 9. 4 | 9. 3 |
| NZ Retail FUM | 14.5 | 17.4 | 18.0 |
| NZ Annual inforce premiums | 30.3 | 31.0 | 31.3 |

(1) All APRA market share information provided above is presented as reported by APRA. For market share definitions refer to Appendix 18.
(2) Prior periods have been restated in line with market updates.
(3) As at 30 November 2010.
(4) Personal lending market share includes personal loans and margin loans.
(5) In accordance with RBA guidelines, these measures include some products relating to both the Retail and Corporate segments.
(6) As at 30 September 2010.

Highlights continued

| Key Performance Indicators | Half Year Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 | $\begin{aligned} & \text { Dec } 10 \text { vs } \\ & \text { Jun } 10 \% \end{aligned}$ | Dec 10 vs <br> Dec 09 \% |
| Group |  |  |  |  |  |
| Cash net profit after tax (\$M) | 3,335 | 3,158 | 2,943 | 6 | 13 |
| Net interest margin (\%) | 2.12 | 2. 08 | 2. 18 | 4 bpts | (6)bpts |
| Average interest earning assets (\$M) ${ }^{(1)}$ | 573,800 | 560,197 | 547,379 | 2 | 5 |
| Average interest bearing liabilities (\$M) ${ }^{(1)}$ | 536,948 | 529,676 | 513,136 | 1 | 5 |
| Funds management income to average FUA (\%) | 1. 04 | 1. 02 | 1. 01 | 2 bpts | 3 bpts |
| Funds Under Administration (FUA) - average (\$M) | 194,011 | 188,520 | 185,157 | 3 | 5 |
| Insurance income to average inforce premiums (\%) | 44.9 | 49. 0 | 47.0 | (410)bpts | (210) bpts |
| Average inforce premiums (\$M) | 2,022 | 1,983 | 1,953 | 2 | 4 |
| Operating expenses to total operating income (\%) | 45.4 | 46.7 | 44.7 | (130)bpts | 70 bpts |
| Effective corporate tax rate - cash (\%) | 27.4 | 27. 1 | 26. 9 | 30 bpts | 50 bpts |
| Retail Banking Services |  |  |  |  |  |
| Cash net profit after tax (\$M) | 1,383 | 1,207 | 1,237 | 15 | 12 |
| Operating expenses to total banking income (\%) | 39.0 | 40.8 | 38.8 | (180)bpts | 20 bpts |
| Business and Private Banking |  |  |  |  |  |
| Cash net profit after tax (\$M) | 506 | 453 | 440 | 12 | 15 |
| Operating expenses to total banking income (\%) | 43.5 | 46. 5 | 44.1 | (300)bpts | (60)bpts |
| Institutional Banking and Markets |  |  |  |  |  |
| Cash net profit after tax (\$M) | 512 | 646 | 553 | (21) | (7) |
| Operating expenses to total banking income (\%) | 31.3 | 33.1 | 28.3 | (180)bpts | 300 bpts |
| Wealth Management |  |  |  |  |  |
| Cash net profit after tax (\$M) | 359 | 339 | 379 | 6 | (5) |
| FUA - average (\$M) | 186,849 | 181,709 | 178,738 | 3 | 5 |
| Average inforce premiums (\$M) | 1,580 | 1,541 | 1,529 | 3 | 3 |
| Funds management income to average FUA (\%) | 1. 04 | 1. 02 | 1. 01 | 2 bpts | 3 bpts |
| Insurance income to average inforce premiums (\%) | 42.7 | 43. 3 | 45. 8 | (60)bpts | (310)bpts |
| Operating expenses to net operating income (\%) ${ }^{(2)}$ | 57.7 | 60. 8 | 59. 4 | (310)bpts | (170)bpts |
| New Zealand |  |  |  |  |  |
| Cash net profit after tax (\$M) | 234 | 227 | 161 | 3 | 45 |
| FUA - average (\$M) | 7,162 | 6,811 | 6,419 | 5 | 12 |
| Average inforce premiums (\$M) | 442 | 442 | 424 | - | 4 |
| Funds management income to average FUA (\%) | 0.55 | 0. 62 | 0. 77 | (7)bpts | (22)bpts |
| Insurance income to average inforce premiums (\%) | 47.6 | 57. 9 | 40. 2 | large | large |
| Operating expenses to total operating income (\%) | 51.0 | 55.3 | 51.3 | (430)bpts | (30)bpts |
| Bankwest |  |  |  |  |  |
| Cash net profit after tax (\$M) | 224 | (60) | 15 | large | large |
| Operating expenses to total banking income (\%) | 53.7 | 55. 2 | 56.9 | (150)bpts | (320)bpts |
| Capital Adequacy |  |  |  |  |  |
| Common Equity (\%) | 7. 35 | 6. 86 | 6. 83 | 49 bpts | 52 bpts |
| Tier One (\%) | 9. 71 | 9. 15 | 9. 10 | 56 bpts | 61 bpts |
| Total Capital (\%) | 11. 50 | 11. 49 | 11. 63 | 1 bpt | (13)bpts |

(1) Average interest earning assets and average interest bearing liabilities have been adjusted to remove the impact of securitisation. Refer to Average Balances and Related Interest in Appendix 3.
(2) Net operating income represents total operating income less volume expenses.

| Credit Ratings | Long-term | Short-term | Outlook |
| :--- | ---: | ---: | ---: |
| Fitch Ratings | AA | F1+ | Stable |
| Moody's Investor Services | Aa1 | P-1 | Negative |
| Standard \& Poor's | AA | A-1+ | Stable |

# Group Performance Analysis 

## Financial Performance and Business Review

The Group's net profit after tax ("cash basis") for the half year ended 31 December 2010 was $\$ 3,335$ million, which represented a 13\% increase on the prior comparative period.

Earnings per share ("cash basis") increased $12 \%$ on the prior comparative period to 214.3 cents per share, whilst Return on equity ("cash basis") increased 70 basis points to $19.2 \%$.

This result was achieved in an environment characterised by strong competition, muted credit growth, elevated funding costs, fragile business and consumer confidence, regulatory uncertainty and a subdued global economic recovery. Despite the challenging environment, effective execution of the Group's five strategic priorities resulted in a sound financial performance. The performance was underpinned by:

- Net interest income increased $2 \%$ to $\$ 6,170$ million, reflecting 5\% growth in average interest earning assets partly offset by a six basis point decline in net interest margin;
- Other banking income declined $1 \%$ to $\$ 2,059$ million, with reduced retail fees and commissions, lower CommSec brokerage and Markets trading income largely offset by higher bills income and improved Treasury earnings derived through management of short dated interest rate exposures;
- Funds management income increased 7\% to \$1,017 million, supported by a $5 \%$ increase in average Funds under administration and stronger investment performance, partly offset by the appreciation of the Australian dollar;
- Insurance income declined $1 \%$ to $\$ 458$ million, unfavourably impacted by the sale of the St Andrew's insurance business. After adjusting for the sale of St Andrew's, insurance income increased 5\% supported by $5 \%$ growth in average inforce premiums and improved claims;
- Operating expenses increased $3.3 \%$ on the prior comparative period to $\$ 4,408$ million, with $1.9 \%$ of the growth driven by continued investment in projects supporting the Group's strategic priorities. Operating expenses, excluding investment expenses, increased 1.4\% despite inflation-related salary increases, investment in staff and higher defined benefit superannuation plan expense; and
- Impairment expense decreased $48 \%$ to $\$ 722$ million, reflecting the improved domestic operating environment, declining consumer arrears and lower Bankwest property related impairments.
The Group's net profit after tax ("cash basis") for the half year ended 31 December 2010 increased $6 \%$ on the prior half, underpinned by a four basis point improvement in net interest margin, $2 \%$ increase in average interest earnings assets and higher funds management income.

More comprehensive disclosure of performance highlights by key business segments is contained on pages 14-32.

## Net Interest Income

Net interest income increased by $2 \%$ on the prior comparative period to $\$ 6,170$ million. This was a result of growth in average interest earning assets of $5 \%$ partially offset by a six basis point reduction in net interest margin to 2.12\%.
Net interest income increased by $6 \%$ on the prior half driven by average interest earning assets growth of $2 \%$, three more calendar days in the current half and a four basis point improvement in net interest margin.

## Average Interest Earning Assets

Average interest earning assets increased by $\$ 26$ billion on the prior comparative period to $\$ 574$ billion, reflecting a $\$ 16$ billion increase in average lending interest earning assets and a \$10 billion increase in average non-lending interest earning assets.

Home loan average balances, excluding the impact of securitisation, increased by $\$ 26$ billion or $9 \%$ since 31 December 2009 to $\$ 316$ billion.

Since 30 June 2010, growth in home loan average balances, excluding the impact of securitisation, moderated considerably increasing $\$ 10$ billion or $3 \%$. Most of this impact was experienced in the first quarter with new fundings improving in the second quarter.
Average balances for business and corporate lending decreased by $\$ 10$ billion since 31 December 2009 to $\$ 152$ billion, largely due to institutional clients deleveraging their balance sheets and the impact of the strengthening Australian dollar on foreign currency denominated loans.
Average balances for business and corporate lending declined $\$ 3$ billion since 30 June 2010, mainly due to the impact of the strengthening Australian dollar on foreign currency denominated loans.
Average non-lending interest earning assets have increased \$10 billion since 31 December 2009 due to higher securities held by the offshore Institutional Banking and Markets business and higher levels of liquid assets driven by balance sheet growth and in anticipation of future regulatory requirements.


## Net Interest Margin

The Group's net interest margin decreased six basis points compared to the prior comparative period to $2.12 \%$. The domestic net interest margin (which excludes AIFRS volatility and New Zealand) decreased 12 basis points. The key drivers were:

Asset pricing and mix: Increase in margin of one basis point, reflecting a mix shift from fixed to variable home loans (two basis points). This mix impact was partially offset by solid growth in home loans relative to business and personal lending, which have a higher average margin (one basis point).

## Group Performance Analysis continued



Deposit pricing and mix: Decrease of five basis points mainly driven by a continuation of intense market competition and competitive pricing, which largely impacted Investment account margins (three basis points). The increasing cash rate environment has improved transaction and savings account margins but this has been offset by a reduction in the benefit from the replicating portfolio.
Treasury and other: Decrease of eight basis points driven by higher non-lending interest earning assets (four basis points) and a lower Treasury result (four basis points).

NIM movement since December 2009


The Group's net interest margin increased four basis points compared to the prior half. The domestic net interest margin (which excludes AIFRS volatility and New Zealand) decreased two basis points, mainly driven by continued funding cost pressure partly offset by asset pricing.

New Zealand net interest margin has increased three basis points relative to both the six months to 31 December 2009 and the six months to 30 June 2010. This reflected a shift in portfolio mix as customers switched from fixed to variable rate home loans together with repricing initiatives in response to higher funding costs.

## Other Banking Income

|  | Half Year Ended |  |  |
| :--- | ---: | ---: | ---: |
|  | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 0 / 0 6 / 1 0}$ | $\mathbf{3 1 / 1 2 / 0 9}$ |
|  | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ |
| Commissions | $\mathbf{9 8 5}$ | 972 | 1,034 |
| Lending fees | $\mathbf{7 0 7}$ | 716 | 719 |
| Trading income | $\mathbf{4 2 6}$ | 306 | 291 |
| Other income | $\mathbf{1 6 8}$ | 176 | 157 |
|  | $\mathbf{2 , 2 8 6}$ | 2,170 | 2,201 |
| AlFRS reclassification of |  |  |  |
| net swap costs | $\mathbf{( 2 2 7 )}$ | $(136)$ | $(123)$ |
| Other banking income | $\mathbf{2 , 0 5 9}$ | 2,034 | 2,078 |

Other banking income of $\$ 2,059$ million was flat compared to the prior comparative period.
Excluding the impact of AIFRS reclassification of net swap costs, other banking income increased $4 \%$ on the prior comparative period to $\$ 2,286$ million.

Factors impacting other banking income were:

- Commissions: decreased $5 \%$ on the prior comparative period to $\$ 985$ million. This was driven by reduced contract note volumes in CommSec due to a reduction in market volatility together with lower dishonour exception fees;
- Lending fees: decreased $2 \%$ on the prior comparative period to $\$ 707$ million. This reflected a decline in overdrawn exception fees and lower early repayment fees in New Zealand. This was partly offset by higher commercial bill income derived from solid volume growth and improved margins;
- Trading income: increased $46 \%$ on the prior comparative period to $\$ 426$ million. This was due to improved Treasury earnings relating to the management of short dated interest rate exposures, partly offset by lower Institutional Banking and Markets earnings impacted by a challenging trading environment characterised by lower volatility, flattening yield curves and narrowing credit spreads; and
- Other income: increased $7 \%$ on the prior comparative period to $\$ 168$ million. This included higher gains on asset sales relative to the prior comparative period.
Excluding the impact of AIFRS reclassification of net swap costs, other banking income increased $5 \%$ on the prior half. Key drivers of this outcome were the favourable impact of counterparty fair value mark to market valuations together with higher commercial bills income.


## Funds Management Income

|  | Half Year Ended |  |  |
| :--- | ---: | ---: | ---: |
|  | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 0 / 0 6 / 1 0}$ | $\mathbf{3 1 / 1 2 / 0 9}$ |
|  | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ |
| CFS GAM | $\mathbf{4 4 9}$ | 399 | 390 |
| Colonial First State | $\mathbf{4 2 6}$ | 410 | 401 |
| CommInsure | $\mathbf{1 0 7}$ | 107 | 117 |
| New Zealand and Other | $\mathbf{3 5}$ | 35 | 39 |
| Funds management |  |  |  |
| income | $\mathbf{1 , 0 1 7}$ | 951 | 947 |

Funds Management income increased $7 \%$ on the prior comparative period to $\$ 1,017$ million. This was mainly attributable to a $5 \%$ increase in average Funds under Administration (FUA) to $\$ 194$ billion, stronger investment performance and higher base fee contributions due to improved business mix, partly offset by the appreciation of the Australian dollar.
The 5\% increase in FUA to $\$ 194$ billion was driven by solid investment returns, partly offset by the appreciation of the Australian dollar.

Funds management income to average FUA increased three basis points compared to the prior comparative period, consistent with the themes mentioned above.

Funds management income increased by 7\% compared to the prior half as a result of solid investment returns and strong internationally sourced net flows, partly offset by the appreciation of the Australian dollar.

# Group Performance Analysis continued 



Insurance Income

|  | Half Year Ended |  |  |
| :--- | ---: | ---: | ---: |
|  | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 0 / 0} \mathbf{6 / 1 0}$ | $\mathbf{3 1 / 1 2 / 0 \mathbf { 9 }}$ |
|  | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ |
| CommInsure | $\mathbf{3 4 0}$ | 303 | 327 |
| New Zealand and Other | $\mathbf{1 1 8}$ | 151 | 110 |
|  | $\mathbf{4 5 8}$ | 454 | 437 |
| St Andrew's Insurance | - | 28 | 26 |
| Insurance income | $\mathbf{4 5 8}$ | 482 | 463 |

Insurance income decreased 1\% on the prior comparative period to $\$ 458$ million. On 1 July 2010 the Group completed the sale of the St Andrew's insurance business. Excluding the St Andrew's insurance business from the prior comparative period, insurance income increased by $5 \%$. This was driven by a $5 \%$ increase in average inforce premiums and improved claims experience, despite the occurrence of recent weather events. The Group has made some allowance for these weather events in the current half.
Excluding the St Andrew's insurance business from the prior half, insurance income increased by $1 \%$. This outcome was impacted by the one off recognition of deferred tax revaluation on policy liabilities in New Zealand in the prior half.

## Operating Expenses

Operating expenses increased $3.3 \%$ on the prior comparative period to $\$ 4,408$ million. Of this increase, $1.9 \%$ was driven by continued investment in projects supporting the Group's strategic priorities, including the Core Banking Modernisation initiative. Operating expenses, excluding investment expenses, increased $1.4 \%$ on the prior comparative period despite inflationrelated salary increases, investment in staff (with full time equivalent employees increasing by $4 \%$ ) and higher defined benefit superannuation plan expense (31 December 2010: \$84 million; 31 December 2009: $\$ 64$ million). This was partially offset by productivity initiatives which have delivered operational efficiencies.

Operating expenses increased $2 \%$ on the prior half due to higher staff expenses and defined benefit superannuation plan expense. This was partly offset by lower technology and other expenses.

## Group Expense to Income Ratio

The expense to income ratio increased by 70 basis points over the prior comparative period to $45.4 \%$. Whilst income growth has slowed, the Group maintains a continued focus on technology and operational efficiencies.


## Impairment Expense

Impairment expense for the half was $\$ 722$ million, representing 28 basis points of average gross loans and acceptances on an annualised basis. The expense reflects retail and corporate collective and individual provisioning ( 20 basis points), Bankwest provisioning (two basis points) and management overlay (six basis points). The impairment expense decreased $48 \%$ on the prior comparative period, largely driven by:

- Improving arrears rates in the CBA retail portfolios as a result of reduced customer assistance levels, moderate levels of volume growth, policy refinements and further investment in collections capabilities;
- The corporate lending portfolio has benefited from stable credit quality as upgrades were slightly higher than downgrades;
- Significant reduction in Bankwest loan impairment following the detailed review of the business banking portfolio in the prior half; and
- Improvement in ASB's loan impairment expense as the economy improved in New Zealand.
Impairment Expense (Annualised) as a \% of Average Gross Loans and Acceptances



## Provisions for Impairment

The Group maintains a prudent and conservative approach to provisioning, with total provisions for impairment losses of $\$ 5,496$ million as at 31 December 2010, which is slightly higher than 30 June 2010. The current level of provision reflects:

- A reduction of Bankwest provisions as pre-acquisition troublesome or impaired loans run off;
- Increased CBA individually assessed provisions associated with new impaired loans as the conservative coverage of impaired loans continues; and
- Management overlay held to cover the impact of prevailing economic conditions and other risks, including a provision to cover the estimated impact of the recent floods in Queensland.


## Group Performance Analysis continued

Collective Provisions


## Taxation Expense

The corporate tax expense was $\$ 1,265$ million, representing an effective tax rate of $27.4 \%$.
The effective tax rate is below the Australian company tax rate of $30 \%$ primarily as a result of the profit earned by the offshore banking unit and offshore jurisdictions that have lower corporate tax rates.

## Other non-cash items included in statutory profit

Non-cash items are excluded from net profit after tax ("cash basis"), which is Management's preferred measure of the Group's financial performance, as they tend to be non-recurring in nature or not considered representative of the Group's ongoing financial performance. The impact of these items on the Group's net profit after tax ("statutory basis") are outlined below and are treated consistently with prior period disclosures.

## Hedging and AIFRS volatility

Hedging and AIFRS volatility includes unrealised fair value gains or losses on economic hedges that do not qualify for hedge accounting under AIFRS, including:

- cross currency interest rate swaps hedging foreign currency denominated debt issues; and
- foreign exchange hedges relating to future New Zealand earnings.
Hedging and AIFRS volatility also includes unrealised fair value gains or losses on the ineffective portion of economic hedges that qualify for hedge accounting under AIFRS.

Fair value gains or losses on all these economic hedges are excluded from cash profit since the asymmetric recognition of the gains or losses does not affect the Group's performance over the life of the hedge. A $\$ 216$ million after tax loss was recognised in the half year ended 31 December 2010 (30 June 2010: $\$ 160$ million loss; 31 December 2009: $\$ 177$ million gain).

## Bankwest non-cash items

Loan impairment: In the half year ended 30 June 2010, a $\$ 212$ million after tax loan impairment expense was recognised relating to pre-acquisition loans. This non-cash treatment was consistent with the treatment of the gain on acquisition of Bankwest.
Merger related amortisation: The acquisition of Bankwest resulted in the recognition of fair value adjustments on certain financial instruments, core deposits and brand name intangible assets that will be amortised over their useful lives. A $\$ 35$ million after tax expense was recognised in the half year ended 31 December 2010 ( 30 June 2010: $\$ 37$ million expense; 31 December 2009: $\$ 62$ million gain).

Integration expenses: As part of the acquisition of Bankwest, the Group expects to incur integration expenses over three years to 2012. A $\$ 13$ million after tax expense was recognised in the half year ended 31 December 2010 (30 June 2010: $\$ 15$ million expense; 31 December 2009: $\$ 14$ million expense).
These items are not recognised in cash profit as they are not representative of the Group's expected ongoing financial performance.

## Tax on NZ structured finance transactions

A \$171 million tax expense on New Zealand structured finance transactions was recognised in the half year ended 31 December 2009 representing a significant one-off impact from an adverse tax ruling. ASB Bank and the New Zealand Commissioner of Inland Revenue settled in December 2009. The settlement represented $80 \%$ of the amount of tax and interest in dispute.

## Gains/losses on disposal of controlled entities/investments

The statutory profit for the current half includes a $\$ 7$ million after tax loss mainly representing the loss on sale of the St Andrew's insurance business.

## Treasury shares valuation adjustment

Under AIFRS, CBA shares held by the Group in the managed funds and life insurance businesses are defined as treasury shares and are held at cost. Unrealised gains or losses are recognised in cash profit representing the underlying performance of the asset portfolio attributable to the wealth and life insurance businesses. These unrealised gains or losses are reversed as a non-cash item for statutory reporting purposes. A $\$ 12$ million after tax gain was included in cash profit in the half year ended 31 December 2010 (30 June 2010: $\$ 8$ million loss; 31 December 2009: \$52 million gain).

## Policyholder tax

Policyholder tax is included in the Wealth Management business results for statutory reporting purposes. In the half year ended 31 December 2010, tax expense of $\$ 100$ million (30 June 2010: $\$ 9$ million tax benefit; 31 December 2009: $\$ 139$ million tax expense), funds management income of $\$ 54$ million ( 30 June 2010: $\$ 34$ million expense; 31 December 2009: $\$ 84$ million income) and insurance income of $\$ 46$ million (30 June 2010: \$25 million income; 31 December 2009: \$55 million income) was recognised. The gross up of these items are excluded from cash profit as they do not reflect the underlying performance of the business which is measured on a net of policyholder tax basis.

## Core Banking Modernisation

Gross investment spend remained strong during the half year at $\$ 541$ million, with the primary focus being on the Core Banking Modernisation ("CBM") initiative. CBM achieved another significant milestone with the successful national launch of retail saving and transaction account functionality on the new SAP Core Banking Platform. This included the largest migration of account data in Australian Banking history with the transfer of 10 million retail accounts onto the new platform. The Group now has over 11 million accounts and over $\$ 100$ billion in balances operating on this platform. This enables real time banking for the Group's customers with improved functionality such as instant account opening and immediate product switching capabilities. The program is now shifting its focus to migrating business accounts and lending products.

## Group Performance Analysis continued



As the upgrade of core systems has progressed it became clear that there were opportunities to add functionality over and above what was initially scoped, and there were also areas of added complexity which have extended the overall delivery timeframe by approximately one year. The Group is using the opportunity to ensure the new system is multi-entity enabled, which will make it faster and cheaper to ultimately include the offshore banking businesses. The current estimate of the total cost of the program is now $\$ 1.1$ billion. At the same time the Group has further benefits such that the overall business case and net present value remains largely unchanged.

## Credit Quality

During the half year ended 31 December 2010, the credit quality of the major portfolios gradually stabilised or improved.

Home loan arrears marginally improved over the current half with the $30+$ day arrears falling from $1.90 \%$ to $1.88 \%$ and the $90+$ day arrears falling from $1.02 \%$ to $1.01 \%$. This improvement reflected the continued investment in collections in addition to more stringent lending criteria applied over the past 24 months.
Unsecured retail arrears improved noticeably since peaking in February 2010, driven by improved risk profiles and further collection initiatives. Credit Card 30+ days arrears fell from $3.09 \%$ to $2.84 \%$ and $90+$ day arrears fell from $1.14 \%$ to $1.02 \%$. Personal Loans 30+ day arrears fell from 3.69\% to $2.80 \%$ and $90+$ days arrears fell from $1.52 \%$ to $1.10 \%$.

The CBA commercial and institutional portfolio stabilised with slightly more upgrades than downgrades. In addition, the watch list and troublesome assets reduced during the half, partially offset by an increase in impaired assets. The Bankwest commercial lending portfolio experienced an increase in the ratio of upgrades to downgrades, in addition to troublesome and impaired asset levels declining.
In New Zealand, asset quality continues to improve as the economy recovers.
Gross impaired assets were $\$ 5,184$ million as at 31 December 2010, broadly in line with 30 June 2010. There continues to be evidence of stress in certain areas of the CBA portfolio resulting in increasing impaired loans during the half, offset by the reduction in the Bankwest impaired loan portfolio.
Impaired assets as a proportion of Gross Loans and Acceptances of $1.02 \%$ remained stable compared to the prior half. The impaired asset portfolio remains well provisioned with provision coverage of $41.84 \%$.

Loans 90 days past due but not impaired have decreased to $0.63 \%$ of gross loans and acceptances, down slightly from $0.65 \%$ at 30 June 2010.

| Other Credit Quality Metrics | As at |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 | Dec 10 vs Jun 10 \% | $\text { Dec } 10 \mathrm{vs}$ $\text { Dec } 09 \%$ |
| Gross loans and acceptances (\$M) | 509,779 | 512,838 | 500,644 | (1) | 2 |
| Risk weighted assets ("RWA") - Basel II (\$M) | 285,563 | 290,821 | 297,449 | (2) | (4) |
| Credit risk weighted assets (\$M) | 244,608 | 256,763 | 258,466 | (5) | (5) |
| Gross impaired assets (\$M) | 5,184 | 5,216 | 4,823 | (1) | 7 |
| Net impaired assets (\$M) | 3,015 | 3,224 | 3,001 | (6) | - |
| Collective provision as a \% of risk weighted assets - Basel II | 1. 17 | 1. 19 | 1. 16 | (2)bpts | 1 bpt |
| Collective provision as a \% of credit risk weighted assets - Basel II | 1. 36 | 1. 35 | 1. 34 | 1 bpt | 2 bpts |
| Collective provision as a \% of gross loans and acceptances | 0. 65 | 0. 67 | 0. 69 | (2)bpts | (4)bpts |
| Individually assessed provisions for impairment as a \% of gross impaired assets | 41. 84 | 38. 19 | 37. 78 | 365 bpts | 406 bpts |
| Impairment expense annualised as a \% of average RWA - Basel II cash basis ${ }^{(1)}$ | 0. 50 | 0. 47 | 0. 94 | 3 bpts | (44)bpts |
| Impairment expense annualised as a \% of average gross loans and acceptances - cash basis ${ }^{(2)}$ | 0.28 | 0. 28 | 0.55 | - | (27)bpts |

(1) Impairment expense annualised as a percentage of average RWA - Basel II including the Bankwest non-cash loan impairment expense of $\$ 304$ million was $0.68 \%$ for the half year ended 30 June 2010.
(2) Impairment expense annualised as a percentage of average gross loans and acceptances including the Bankwest non-cash loan impairment expense of \$304 million was $0.40 \%$ for the half year ended 30 June 2010.

## Group Performance Analysis continued

## Review of Group Assets and Liabilities

Asset growth of $\$ 24$ billion or $4 \%$ over the prior comparative period was mainly driven by growth in home lending, and nonlending interest earning assets, partly offset by lower business and corporate lending balances as a result of institutional clients deleveraging and the strengthening of the Australian dollar, while small business lending continued to grow.
Asset growth was funded by an increase in customer deposits which represented 60\% of total funding at 31 December 2010 (31 December 2009: 56\%).

## Home loans excluding securitisation

Home loans excluding securitisation experienced solid growth with balances increasing $\$ 18$ billion to $\$ 318$ billion as at 31 December 2010, a 6\% increase on the prior comparative period. However, domestic credit growth has moderated considerably with balances increasing $1 \%$ or $\$ 4$ billion over the prior half.

## Personal loans

Personal loans including credit cards, margin lending and other personal loans remained relatively flat compared to the prior comparative period. Credit card balances increased by 7\% benefiting from the transformation of the product suite and the focus on quality growth. This was offset by an $11 \%$ decline in margin lending balances due to the continuing conservative investor sentiment. Other personal loans remained relatively flat compared to the prior comparative period.

## Business and corporate loans

Business and corporate loans declined by $\$ 7$ billion to $\$ 149$ billion as at 31 December 2010, a $4 \%$ decrease on the prior comparative period. This was impacted mainly by institutional clients continuing to deleverage as a result of the economic environment in addition to the strengthening of the Australian dollar. This was partly offset by $\$ 3$ billion growth in business lending within Business and Private Banking.

## Non-lending interest earning assets

Non-lending interest earning assets increased $\$ 10$ billion to $\$ 84$ billion as at 31 December 2010, a 14\% increase on the prior comparative period. This was driven by a $\$ 5$ billion increase in securities held by the Institutional Banking and Markets business in addition to higher cash and liquid assets of $\$ 3$ billion, held due to growth in total assets and in anticipation of future regulatory requirements.

## Other assets

Other assets including bank acceptances of customers, derivative assets, provisions for impairments, securitisation assets, insurance assets and intangibles, increased $\$ 2$ billion to $\$ 78$ billion as at 31 December 2010, a 3\% increase on the prior comparative period. This was impacted by higher derivative asset balances as a result of volatility in foreign exchange and interest rate markets partly offset by lower securitisation and bank acceptance balances driven by lower market demand for these products.

## Interest bearing deposits

Interest bearing deposits increased by $\$ 24$ billion to $\$ 386$ billion as at 31 December 2010, a $7 \%$ increase on the prior comparative period. The increase was mainly driven by growth in investment deposits, up $\$ 26$ billion or $18 \%$, through targeted campaigns in a highly competitive market.
In addition, savings deposits increased \$3 billion, a 4\% increase on the prior comparative period through competitive customer pricing. This was partly offset by lower certificates of deposits, which decreased $\$ 7$ billion against the prior comparative period following the Group's strategy to reduce the proportion of short term wholesale funding.

## Debt issues

Debt issues have decreased $\$ 4$ billion to $\$ 105$ billion as at 31 December 2010, a $4 \%$ decrease on the prior comparative period. The decrease in term funding was mainly driven by the strengthening Australian dollar.

Debt issues declined $\$ 16$ billion or $13 \%$ against the prior half driven by lower asset growth and the continued strengthening of the Australian dollar. Refer to Appendix 6 for further information on debt programs and issuance for the half year ended 31 December 2010.

## Other interest bearing liabilities

Other interest bearing liabilities including loan capital, liabilities at fair value through the income statement and amounts due to other financial institutions, decreased $\$ 6$ billion to $\$ 38$ billion as at 31 December 2010, a 14\% decrease on the prior comparative period. This was driven predominately by lower loan capital and liabilities held at fair value.

## Non-interest bearing liabilities

Non-interest bearing liabilities including derivative liabilities, insurance policy liabilities and bank acceptances, increased \$10 billion to $\$ 77$ billion as at 31 December 2010, a 15\% increase on the prior comparative period. This was driven predominately by foreign exchange volatility impacting derivative liabilities hedging term debt.

## Group Performance Analysis continued

| Total Group Assets \& Liabilities | As at |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | $\text { Dec } 10 \text { vs }$ | Dec 10 vs |
|  | \$M | \$M | \$M | Jun 10 \% | Dec $09 \%$ |
| Interest earning assets |  |  |  |  |  |
| Home loans including securitisation | 327,704 | 323,573 | 310,822 | 1 | 5 |
| Less: securitisation | $(9,583)$ | $(9,696)$ | $(10,884)$ | (1) | (12) |
| Home loans excluding securitisation | 318,121 | 313,877 | 299,938 | 1 | 6 |
| Personal | 20,665 | 20,572 | 20,552 | - | 1 |
| Business and corporate | 148,984 | 154,742 | 155,889 | (4) | (4) |
| Loans, bills discounted and other receivables ${ }^{(1)}$ | 487,770 | 489,191 | 476,379 | - | 2 |
| Provisions for loan impairment | $(5,471)$ | $(5,428)$ | $(5,244)$ | 1 | 4 |
| Net loans, bills discounted and other receivables | 482,299 | 483,763 | 471,135 | - | 2 |
| Non-lending interest earning assets | 83,633 | 74,610 | 73,286 | 12 | 14 |
| Total interest earning assets | 571,403 | 563,801 | 549,665 | 1 | 4 |
| Other assets | 78,239 | 82,529 | 75,811 | (5) | 3 |
| Total assets | 649,642 | 646,330 | 625,476 | 1 | 4 |
| Interest bearing liabilities |  |  |  |  |  |
| Transaction deposits | 70,556 | 71,999 | 69,367 | (2) | 2 |
| Saving deposits | 80,899 | 78,704 | 77,554 | 3 | 4 |
| Investment deposits | 171,248 | 159,219 | 145,506 | 8 | 18 |
| Other demand deposits | 63,376 | 55,947 | 69,280 | 13 | (9) |
| Total interest bearing deposits | 386,079 | 365,869 | 361,707 | 6 | 7 |
| Deposits not bearing interest | 9,266 | 8,794 | 8,460 | 5 | 10 |
| Deposits and other public borrowings | 395,345 | 374,663 | 370,167 | 6 | 7 |
| Debt issues | 105,086 | 121,438 | 109,196 | (13) | (4) |
| Other interest bearing liabilities | 37,678 | 41,461 | 43,858 | (9) | (14) |
| Total interest bearing liabilities | 528,843 | 528,768 | 514,761 | - | 3 |
| Securitisation debt issues | 8,523 | 8,772 | 10,011 | (3) | (15) |
| Non-interest bearing liabilities | 76,927 | 73,220 | 67,121 | 5 | 15 |
| Total liabilities | 614,293 | 610,760 | 591,893 | 1 | 4 |
| Provisions for impairment losses |  |  |  |  |  |
| Collective provision | 3,327 | 3,461 | 3,452 | (4) | (4) |
| Individually assessed provisions | 2,169 | 1,992 | 1,822 | 9 | 19 |
| Total provisions for impairment losses | 5,496 | 5,453 | 5,274 | 1 | 4 |
| Less: Off balance sheet provisions | (25) | (25) | (30) | - | (17) |
| Total provisions for loan impairment | 5,471 | 5,428 | 5,244 | 1 | 4 |

(1) Gross of provisions for impairment which are included in Other assets.

## Retail Banking Services



## Financial Performance and Business Review

Retail Banking Services cash net profit after tax for the half year ended 31 December 2010 was $\$ 1,383$ million, which represented an increase of $12 \%$ on the prior comparative period. The result was driven by solid volume growth, a sustained focus on cost efficiency and lower impairment expense. This was partially offset by continued margin compression as a result of increasing average funding costs, with the divisional net interest margin decreasing by 10 basis points relative to the prior comparative period.

Commitment to customer service resulted in customer satisfaction scores for the Bank reaching the highest level in 14 years during the half, but has subsequently seen some decline following the increase in the standard variable rate in November 2010 (Source: Roy Morgan Research) ${ }^{(1)}$.

New initiatives and business performance highlights include:

- The successful rollout of Core Banking for savings and transactions, delivering new account functionality, and the migration of 10 million existing deposit accounts to the new platform;
- Continued growth of the Travel Money Card with the introduction of the ability to purchase the card online;
- Improvements to Australia's leading ATM network with the implementation of anti-skimming devices that have seen a significant reduction in ATM fraud;
- The first bank in Australia to introduce NetCode for Credit Cards, providing customers with increased security when shopping online;
- NetBank enhancements making it easier for customers to open new accounts online, including paperless identity verification for new customers;
- Continuing to reduce and simplify customer fees, including lower over-limit and late payment fees on lending products;
- The launch of the innovative CommBank iPhone Property application with over 100,000 downloads since launch; and
- Ongoing commitment to School Banking and Financial Literacy programs, with the creation of School Banking specialists.
Service improvement progress in the business was recognised through:
- "Service Excellence Award" in the Large Business category in the annual Customer Service Institute of Australia awards; and
- Direct Banking received the silver medal in the "Best Large Contact Centre" category of the 2010 World Contact Centre Awards.
Cash net profit after tax increased 15\% compared to the prior half, driven by continued volume growth, some improvement in lending margins, disciplined expense management and improving arrears.


## Home Loans

Home Loan income for the half year ended 31 December 2010 was $\$ 1,365$ million, an increase of $15 \%$ on the prior comparative period. The result was supported by average volume growth of $8 \%$, however new lending growth continued to moderate across the sector. Net interest margin improved, benefiting from a shift in portfolio mix towards variable loans, and the roll off of fixed rate loans written at historically low margins. Continued increases in average wholesale and retail funding costs were partially offset following the decision to re-price the standard variable portfolio in November 2010.

## Consumer Finance

Consumer Finance income for the half year ended 31 December 2010 was $\$ 836$ million, an increase of $10 \%$ on the prior comparative period. This result has benefited from the transformation of the Credit Card suite over the last 12 months, reflected in average Credit Card balance growth of $8 \%$ and portfolio balances exceeding $\$ 9$ billion for the first time. Personal Loan average balances increased by $1 \%$. The focus remains on profitable growth through responsible lending.
Other banking income increased by 1\% despite the reduction in over-limit and late payment fees from September 2010.

## Retail Deposits

Retail Deposit income for the half year ended 31 December 2010 was $\$ 1,307$ million, a decrease of $13 \%$ on the prior comparative period. This result was impacted by continued Term Deposit margin compression together with the reduction in exception fees in October 2009. Retail Deposit average volume growth was strong, up $11 \%$ compared to the prior comparative period.

Retail Deposit income was relatively flat compared to the prior half, as competitive pricing continued to impact margins offset by continued volume growth and the increasing cash rate environment.

## Distribution

Distribution income for the half year ended 31 December 2010 was $\$ 144$ million, up $27 \%$ on the prior comparative period. This reflects increased revenue from products such as Travel Money Card, and higher commissions received from the distribution of business banking and wealth management products through the retail network. Average products per customer ${ }^{(2)}$ continued to increase during the half.

Distribution income decreased by $6 \%$ relative to the prior half due to lower foreign currency income.

## Operating Expenses

Expenses for the half year were $\$ 1,425$ million, up $3 \%$ on the prior comparative period primarily driven by investment spend relating to the Core Banking Modernisation initiative. Underlying expense growth was $1 \%$, with investment in customer support staff, marketing and risk management partially offset by efficiency gains across the business.

Expense growth compared to the prior half was $1 \%$ inclusive of spend on Core Banking Modernisation with the cost to income ratio improving over this period to $39 \%$.

## Impairment Expense

Impairment expense for the half year ended 31 December 2010 was $\$ 253$ million, representing a decrease of $35 \%$ on the prior comparative period. This result reflects improving economic sentiment and the investment in collections capabilities which has seen declining arrears rates across all portfolios. The Group continues to maintain a conservative approach to risk management and provisioning.
(1) Roy Morgan Research six months rolling average Main Financial Institution score.
(2) Roy Morgan Research, Australians 14+, Banking and Finance products per Banking and Finance customers, 6 months rolling average.

# Retail Banking Services continued 

|  | Half Year Ended 31 December 2010 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Consumer |  | Retail |  | Total |
|  | Home Loans | Finance ${ }^{(1)}$ | Deposits | Distribution |  |
|  | \$M | \$M | \$M | \$M | \$M |
| Net interest income | 1,265 | 621 | 1,107 | - | 2,993 |
| Other banking income | 100 | 215 | 200 | 144 | 659 |
| Total banking income | 1,365 | 836 | 1,307 | 144 | 3,652 |
| Operating expenses |  |  |  |  | $(1,425)$ |
| Impairment expense |  |  |  |  | (253) |
| Net profit before tax |  |  |  |  | 1,974 |
| Corporate tax expense |  |  |  |  | (591) |
| Cash net profit after tax |  |  |  |  | 1,383 |


|  | Half Year Ended 30 June 2010 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Consumer |  | Retail |  | Total |
|  | Home Loans | Finance ${ }^{(1)}$ | Deposits | Distribution ${ }^{(2)}$ |  |
|  | \$M | \$M | \$M | \$M | \$M |
| Net interest income | 1,122 | 594 | 1,092 | - | 2,808 |
| Other banking income | 93 | 205 | 209 | 153 | 660 |
| Total banking income | 1,215 | 799 | 1,301 | 153 | 3,468 |
| Operating expenses |  |  |  |  | $(1,414)$ |
| Impairment expense |  |  |  |  | (345) |
| Net profit before tax |  |  |  |  | 1,709 |
| Corporate tax expense |  |  |  |  | (502) |
| Cash net profit after tax |  |  |  |  | 1,207 |


|  | Half Year Ended 31 December 2009 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Consumer |  | Retail |  | Total |
|  | Home Loans | Finance ${ }^{(1)}$ | Deposits | Distribution ${ }^{(2)}$ |  |
|  | \$M | \$M | \$M | \$M | \$M |
| Net interest income | 1,091 | 549 | 1,248 | - | 2,888 |
| Other banking income | 99 | 212 | 248 | 113 | 672 |
| Total banking income | 1,190 | 761 | 1,496 | 113 | 3,560 |
| Operating expenses |  |  |  |  | $(1,380)$ |
| Impairment expense |  |  |  |  | (391) |
| Net profit before tax |  |  |  |  | 1,789 |
| Corporate tax expense |  |  |  |  | (552) |
| Cash net profit after tax |  |  |  |  | 1,237 |


|  | As at |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 | Dec 10 vs | Dec 10 vs |
| Major Balance Sheet items | \$M | \$M | \$M | Jun 10 \% | Dec $09 \%$ |
| Home loans (including securitisation) | 255,484 | 250,428 | 240,515 | 2 | 6 |
| Consumer finance | 13,504 | 12,961 | 12,812 | 4 | 5 |
| Other assets | 243 | 250 | 592 | (3) | (59) |
| Total assets | 269,231 | 263,639 | 253,919 | 2 | 6 |
| Home loans (net of securitisation) | 249,466 | 243,695 | 233,006 | 2 | 7 |
| Transaction deposits | 19,060 | 19,050 | 20,814 | - | (8) |
| Savings deposits | 60,519 | 59,206 | 55,806 | 2 | 8 |
| Investments and other deposits | 78,558 | 71,719 | 64,875 | 10 | 21 |
| Deposits not bearing interest | 2,984 | 2,840 | 2,900 | 5 | 3 |
| Other liabilities | 2,307 | 2,519 | 1,619 | (8) | 42 |
| Total liabilities | 163,428 | 155,334 | 146,014 | 5 | 12 |

(1) Consumer Finance includes personal loans and credit cards.
(2) Comparatives have been restated for the impact of business resegmentations with Institutional Banking and Markets.

## Business and Private Banking

## Financial Performance and Business Review

Business and Private Banking achieved cash net profit after tax of $\$ 506$ million for the half year ended 31 December 2010, a $15 \%$ increase on the prior comparative period.

The business banking segments contributed significantly to this result, experiencing solid growth in lending volumes, improving deposit margins and lower impairment expense. CommSec continued to maintain its market leading share of the online advisory market despite lower overall market volumes which impacted equities trading volumes.

Performance highlights during the past six months included:

- Customer satisfaction remained a key strategic priority and according to DBM Business Financial Services Monitor ${ }^{(1)}$, CBA was recognised in equal number one position in the whole-of-market business banking segment in five out of the past six months
- Continued improvements within CommBiz designed to make it simpler for customers to do business, such as improved security features through the rollout of NetLock; greater analytical functionality giving customers insights into their business, demographics and cashflow; and improved online communication facilities;
- Continued success from the rollout of contactless card payment facilities which were launched in October 2009, with over 18,000 terminals now rolled out;
- Private Bank launched Commonwealth Private Office, to specifically cater for the needs of ultra high net worth customers who have investible assets of $\$ 10$ million or more;
- Private Bank achieved first position in the categories of "Brand Affinity" and "Investment Expertise" in the September 2010 Australian Private Banking Council Client Satisfaction Survey; and
- CommSec continued to maintain its leading market share in a highly competitive online non-advisory market, and was awarded the CANSTAR CANNEX "Online Share Trading Best Value" award for the second year, together with gold for "Best Feature-Packed Online Broker" for the fourth year running in Money Magazine's 2011 Best of the Best Awards.

Compared to the prior half, cash net profit after tax increased $12 \%$, which reflected growth in lending and deposit balances partly offset by lower revenue from equities trading. The $2 \%$ decrease in operating expenses reflected lower volume related costs in CommSec and the impact of productivity initiatives resulting in operational efficiencies.

## Corporate Financial Services

Corporate Financial Services income increased 15\% on the prior comparative period to $\$ 560$ million. This was driven by commercial bill lending growth of $10 \%$, deposit balance growth of $10 \%$ and the impact of the increasing cash rate on deposit margins.

There has been continued investment in people, systems and processes. This included tailored sales training programs for frontline staff designed to build new and enhance existing customer relationships. There has also been ongoing success in the Acquisition Finance and Advisory team with the specialised service offering rolled out nationally.

## Regional and Agribusiness Banking

Regional and Agribusiness Banking income increased $7 \%$ on the prior comparative period to $\$ 204$ million. This reflected lending growth of $6 \%$, the impact of the increasing cash rate environment on deposit margins and the strong Australian dollar which contributed to an increase in revenue from foreign exchange traded products.

The business continued to focus on customer service, with improvements in telephony, dedicated relationship managers for every customer and a proactive customer contact model, delivering continued improvements in customer satisfaction scores.

## Local Business Banking

Local Business Banking income increased $10 \%$ on the prior comparative period to $\$ 378$ million. This result reflected lending growth of 10\% partly offset by lower margins. In addition, deposit balances increased $5 \%$ and transaction account margins improved reflecting the increasing cash rate environment.
The business has leveraged its strong merchant acquiring market share and combined with the "Free is the New Fee" marketing campaign has continued to deepen customer relationships.

## Private Bank

Private Bank income of $\$ 120$ million was flat compared to the prior comparative period. Solid growth in home lending balances of $11 \%$ and increased deposit balances were offset by lower margins due to competitive pricing pressures.

Funds under administration increased driven by a stronger financial advisory services offering which included enhanced research capabilities and an expanded investment support function.

## Equities and Margin Lending

Equities and Margin Lending income decreased 18\% on the prior comparative period to $\$ 204$ million. This result reflected lower market volumes in equities trading and subdued market volumes in margin lending. CommSec maintained its strong market share and stable yields in a highly competitive market.

Strong market share was maintained in margin lending, whilst margins were impacted by the rising cash rate environment.

## Operating Expenses

Operating expenses of $\$ 660$ million increased $3 \%$ on the prior comparative period reflecting a disciplined approach to expense management. There has been continued investment in frontline staff and technology which has been achieved through an ongoing focus on operational efficiencies.

## Impairment Expense

Impairment expense of $\$ 135$ million decreased $30 \%$ on the prior comparative period and is relatively consistent compared to the prior half. This result reflects the strong underlying credit quality of the business lending portfolio.
(1) DBM Business Financial Services Monitor, average satisfaction rating of all Australian businesses, six month rolling average. Rank is among four major banks.

## Business and Private Banking continued

|  | Half Year Ended 31 December 2010 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Corporate <br> Financial <br> Services <br> \$M |  <br> Agri- <br> business <br> \$M | Local <br> Business <br> Banking <br> \$M | Private <br> Bank <br> \$M |  <br> Margin <br> Lending <br> \$M | Other \$M | Total \$M |
| Net interest income | 264 | 126 | 258 | 60 | 105 | 38 | 851 |
| Other banking income | 296 | 78 | 120 | 60 | 99 | 14 | 667 |
| Total banking income | 560 | 204 | 378 | 120 | 204 | 52 | 1,518 |
| Operating expenses |  |  |  |  |  |  | (660) |
| Impairment expense |  |  |  |  |  |  | (135) |
| Net profit before tax |  |  |  |  |  |  | 723 |
| Corporate tax expense |  |  |  |  |  |  | (217) |
| Cash net profit after tax |  |  |  |  |  |  | 506 |
|  | Half Year Ended 30 June $2010{ }^{(1)}$ |  |  |  |  |  |  |
|  | Corporate | Regional \& | Local |  | quities \& |  |  |
|  | Financial | Agri- | Business | Private | Margin |  |  |
|  | Services | business | Banking | Bank | Lending | Other | Total |
|  | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Net interest income | 262 | 121 | 245 | 60 | 107 | 26 | 821 |
| Other banking income | 251 | 72 | 117 | 58 | 113 | 12 | 623 |
| Total banking income | 513 | 193 | 362 | 118 | 220 | 38 | 1,444 |
| Operating expenses |  |  |  |  |  |  | (671) |
| Impairment expense |  |  |  |  |  |  | (132) |
| Net profit before tax |  |  |  |  |  |  | 641 |
| Corporate tax expense |  |  |  |  |  |  | (188) |
| Cash net profit after tax |  |  |  |  |  |  | 453 |


|  | Half Year Ended 31 December $2009{ }^{(1)}$ |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Corporate <br> Financial <br> Services <br> \$M | Regional \& Agribusiness \$M | Local <br> Business <br> Banking <br> \$M |   <br> Private Margin <br> Bank Lending <br> \$M \$M |  | Other \$M | Total \$M |
|  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |
| Net interest income | 267 | 120 | 222 | 63 | 108 | 42 | 822 |
| Other banking income | 221 | 71 | 123 | 57 | 142 | 12 | 626 |
| Total banking income | 488 | 191 | 345 | 120 | 250 | 54 | 1,448 |
| Operating expenses |  |  |  |  |  |  | (639) |
| Impairment expense |  |  |  |  |  |  | (194) |
| Net profit before tax |  |  |  |  |  |  | 615 |
| Corporate tax expense |  |  |  |  |  |  | (175) |
| Cash net profit after tax |  |  |  |  |  |  | 440 |


(1) Comparatives have been restated for the impact of client resegmentations within Business and Private Banking.
(2) Other assets include intangible assets and Other non-interest bearing liabilities include bank acceptances.
(3) Includes deposits relating to both Institutional Banking and Markets as well as Business and Private Banking customers.

## Institutional Banking and Markets

## Financial Performance and Business Review

Institutional Banking and Markets achieved a cash net profit after tax of $\$ 512$ million for the half year ended 31 December 2010, which represented a $7 \%$ decrease on the prior comparative period, reflecting:

- An 8\% decrease in operating income on the prior comparative period to $\$ 1,260$ million due to lower trading income in Markets as a result of lower volatility and the effect of the decline in lending balances in Institutional Banking in prior periods;
- The non-recurrence of investment allowance tax credits; partially offset by
- Lower impairment expense reflecting stabilisation in the credit quality of the Institutional Banking lending business.
The business has maintained its focus of continuous investment through its foreign exchange platform renewal, improved information technology capabilities and gaining recognition in the Institutional Equities and Debt Capital Markets business. Customer service continues to be a key focus for Institutional Banking and Markets through deepening client relationships, growing transaction banking, increasing foreign exchange market share and developing stronger institutional investor focus. This has been reflected in:
- East \& Partners semi-annual "Australian Institutional Banking Markets" survey has listed CBA as best in market for the last four years in the categories of "Loyalty to the Relationship" and "Understanding Customers' Business". CBA also ranked first in product satisfaction for commercial paper, forward foreign exchange, forward rate agreements, swaps and options; and
- Peter Lee Associates Large Corporate and Institutional Relationship Banking Survey (July 2010) respondents gave CBA the highest percentage of "Excellent or Above Average Evaluations" for both "Overall Satisfaction" and for "Relationship Management Capability" where they have a Lead Relationship with CBA. ${ }^{(1)}$
Performance highlights in relation to providing Total Capital Solutions to customers during the period include:
- The Bloomberg Currency Forecasting Survey (November 2010) ranked CBA as the 6th best currency forecaster globally, being the best Australian bank. The same survey also ranked CBA as the number one EUR/GBP forecaster;
- Global Finance magazine recognised CBA as the best Australian foreign exchange provider for the third year in a row based on transaction volume, market share, scope of global coverage, customer service, competitive pricing and the use of innovative technologies;
- CBA along with Bilfinger Berger Project Investments acted as sponsor, financial advisor, equity investor, debt underwriter and swaps provider for the Victorian Government's Ararat Prison Public-Private Partnership project; and
- CBA has been nominated for the first time as a finalist in the Structured Products category of the Standard \& Poor's (S\&P) Fund Awards (October 2010).


## Institutional Banking

Net interest income decreased $4 \%$ on the prior comparative period to $\$ 545$ million. This result was negatively impacted by a $13 \%$ decrease in average loan balances, higher wholesale funding costs and reduced margins on deposits from transactional banking customers. This was partly offset by the recognition of deferred fees from the early repayment of debt, repricing of loans, and improved deposit volumes from transactional banking customers.
Other banking income increased by $1 \%$ on the prior comparative period to $\$ 345$ million driven by higher fee income from institutional customers as well as a favourable impact from hedging credit exposures. This was partly offset by the gain on sale of equity investments in the prior comparative period.
Other banking income decreased $14 \%$ compared to the prior half due to lower fee income following a decline in new lending activity.

## Markets

Net interest income decreased by 8\% on the prior comparative period to $\$ 105$ million, primarily due to margin compression in offshore regions as a result of increased funding costs, flattening yield curves and increased competition.
Other banking income decreased by $23 \%$ on the prior comparative period to $\$ 265$ million due to a challenging trading environment as a result of flattening yield curves, lower market volatility and narrowing product spreads.

Compared to the prior half, other banking income increased $53 \%$ largely due to the favourable impact of counterparty fair value mark to market valuations recognised in the current half as credit spreads narrowed.

## Operating Expenses

Operating expenses increased $2 \%$ on the prior comparative period to $\$ 395$ million. The increase is predominantly due to continued investment in information technology to maintain competitive advantage.

Operating expenses decreased by $2 \%$ on the prior half reflecting a disciplined approach to cost management across the business.

## Impairment Expense

Impairment expense decreased $40 \%$ on the prior comparative period to $\$ 193$ million. This outcome benefited from the stable domestic operating environment. The decrease in lending balances also led to lower levels of collective provisioning.

Impairment expense increased compared to the prior half, which included the release of provisions as market conditions improved.

## Corporate Tax Expense

The corporate tax charge for the half year ended 31 December 2010 was $\$ 160$ million. The effective tax rate of $24 \%$ benefited from profit generated from offshore regions attracting lower corporate tax rates. The effective tax rate increased from $16 \%$ in the prior comparative period which also benefited from investment allowance tax credits associated with structured asset finance leasing transactions.

## Institutional Banking and Markets continued

Half Year Ended 31 December 2010

|  | Hal Year Ended 31 December 2010 |  |  |
| :---: | :---: | :---: | :---: |
|  | Institutional |  |  |
|  | Banking | Markets | Total |
|  | \$M | \$M | \$M |
| Net interest income | 545 | 105 | 650 |
| Other banking income | 345 | 265 | 610 |
| Total banking income | 890 | 370 | 1,260 |
| Operating expenses |  |  | (395) |
| Impairment expense |  |  | (193) |
| Net profit before tax |  |  | 672 |
| Corporate tax expense |  |  | (160) |
| Cash net profit after tax |  |  | 512 |


|  | Half Year Ended 30 June 2010 |  |  |
| :---: | :---: | :---: | :---: |
|  | Institutional |  |  |
|  | Banking ${ }^{(1)}$ | Markets | Total |
|  | \$M | \$M | \$M |
| Net interest income | 558 | 93 | 651 |
| Other banking income | 401 | 173 | 574 |
| Total banking income | 959 | 266 | 1,225 |
| Operating expenses |  |  | (405) |
| Impairment expense |  |  | 72 |
| Net profit before tax |  |  | 892 |
| Corporate tax expense |  |  | (246) |
| Cash net profit after tax |  |  | 646 |


|  | Half Year Ended 31 December 2009 |  |  |
| :---: | :---: | :---: | :---: |
|  | Institutional Banking ${ }^{(1)}$ \$M | Markets \$M | Total \$M |
| Net interest income | 569 | 114 | 683 |
| Other banking income | 341 | 342 | 683 |
| Total banking income | 910 | 456 | 1,366 |
| Operating expenses |  |  | (387) |
| Impairment expense |  |  | (321) |
| Net profit before tax |  |  | 658 |
| Corporate tax expense |  |  | (105) |
| Cash net profit after tax |  |  | 553 |


(1) Comparatives have been restated for the impact of business resegmentation with Retail Banking Services.
(2) Other assets include intangible and derivative assets, and Other non-interest bearing liabilities include derivative liabilities

## Financial Performance and Business Review

Underlying profit after tax for the half year ended 31 December 2010 was $\$ 329$ million, which represents an increase of $12 \%$ on the prior comparative period. This result was underpinned by solid growth in the funds management businesses and the insurance business continues to deliver robust margins.
Funds under Administration as at 31 December 2010 were $\$ 191$ billion, up $3 \%$ on the prior comparative period. This was supported by solid investment returns and strong net flows from the international business, partly offset by the strengthening of the Australian dollar.
Cash net profit after tax was $\$ 359$ million, which represents a $5 \%$ decrease on the prior comparative period, mainly due to the unwinding of unrealised annuity mark to market losses on the Guaranteed Annuities portfolio in the prior comparative period.

Colonial First State Global Asset Management (CFSGAM)
CFSGAM provides asset management services to wholesale and institutional investors. CFSGAM continues to focus on global growth opportunities and enhancing the domestic business.
Underlying profit after tax of \$142 million increased $17 \%$ on the prior comparative period, reflecting strong investment performance, and higher base fee contributions due to improved business mix, partially offset by the strengthening Australian dollar.
Funds under Management as at 31 December 2010 were $\$ 153$ billion, up $3 \%$ on the prior comparative period driven by improving equity markets and strong international net flows.
Investment performance continues to be strong with 81\%, 69\% and $81 \%$ of funds outperforming benchmark over one, three and five year periods respectively.
Highlights include:

- Awarded "Fund Manager of the Year" at the Standard \& Poor's Investment Manager of the Year awards, recognising the strength and range of high-quality competencies that are present within the global firm;
- First State Investments Hong Kong won its first Responsible Investment award in the annual Benchmark Wealth Management Awards; and
- The property division executed more than $\$ 1$ billion in acquisitions including the DFO portfolio of shopping centres by CFS Retail Property Trust and three commercial assets by the Commonwealth Property Office Fund.
Cash net profit after tax of $\$ 155$ million represents an increase of $13 \%$ on the prior comparative period.


## Colonial First State (CFS)

Colonial First State provides product packaging, administration, distribution and advice to retail customers. CFS continues to focus on enhancing core platforms and service capabilities as well as the growth and transformation of its advice business.
Underlying profit after tax of $\$ 79$ million represents an increase of $30 \%$ on the prior comparative period mainly due to market driven growth in retail Funds under Administration.
The FirstChoice and Custom Solutions platforms performed well in a challenging retail market with positive net flows of $\$ 1.4$ billion for the half year ended 31 December 2010.
Highlights include:

- FirstChoice became the largest Flagship platform with a market share of $11 \%$ and ranked third for net flows with over $\$ 3$ billion in the year ended 30 September 2010 ${ }^{(1)}$;
- Commonwealth Financial Planning named the "2010 Money Management/CoreData Bank Dealer Group of the Year" for the second year in succession; and
- Maintained number one customer satisfaction rating from customers amongst bank-owner platforms and fund managers for the fourth year running in the Annual Wealth Insights Platform and Fund Manager Service Level survey.
Cash net profit after tax of $\$ 77$ million represents an increase of $31 \%$ on the prior comparative period, broadly in line with the underlying result.


## Comminsure

CommInsure is a provider of life and general insurance in Australia. CommInsure's strategy continues to focus on improving service, streamlining processes and enhancing core business profitability.
Underlying profit after tax of $\$ 153$ million increased $1 \%$ on the prior comparative period including:

- Retail Life Insurance performance improved reflecting an $11 \%$ increase in inforce premiums driven by strong growth in bank channels, with claims ratios remaining stable;
- Wholesale Life Insurance contribution was relatively stable with inforce premiums increasing $11 \%$ supported by increases in existing business and retention, with claims ratios marginally declining;
- General Insurance business performance has improved with $8 \%$ growth in inforce premiums to $\$ 424$ million and improved claims ratios despite the impact of recent weather events; partially offset by
- Legacy funds management income declined $8 \%$ in line with expected business run off.
Underlying profit after tax increased 14\% on the prior half driven mainly by improved weather event experience in the General Insurance business.
Highlights include:
- Awarded "Life Insurance Company of the Year" at the 2010 Australian and New Zealand Insurance Industry Awards;
- Delivery of enhancements to Retail Advice products aimed at improving flexibility and affordability for customers by allowing existing insurance policies to be integrated with the FirstChoice and FirstWrap superannuation platforms; and
- Completion of internal alignment of the business to its major customer groups and product lines, providing a platform to execute key strategies.
Cash net profit after tax of \$171 million represents a decrease of $23 \%$, on the prior comparative period, mainly due to the unwinding of unrealised annuity mark to market losses on the Guaranteed Annuities portfolio in the prior comparative period.


## St Andrew's Insurance

The St Andrew's insurance business was sold effective 1 July 2010.

## Operating Expenses

Total operating expenses of $\$ 619$ million increased $3 \%$ on the prior comparative period. Expenses have been managed in line with current market conditions while maintaining strategic investment spend on product development, systems and driving organic growth in domestic retail distribution.
(1) Most recent market data available from Plan for Life quarterly market report.

Wealth Management continued

|  | Half Year Ended 31 December 2010 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Colonial |  |  | Other | St Andrew's |  |  |
|  | CFS GAM | First State | Comminsure |  | Sub-total | Insurance ${ }^{(1)}$ | Total |
|  | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Funds management income | 449 | 426 | 108 | (1) | 982 | - | 982 |
| Insurance income | - | - | 340 | - | 340 | - | 340 |
| Total operating income | 449 | 426 | 448 | (1) | 1,322 | - | 1,322 |
| Volume expenses | (71) | (84) | (96) | 1 | (250) | - | (250) |
| Net operating income | 378 | 342 | 352 | - | 1,072 | - | 1,072 |
| Operating expenses | (190) | (230) | (136) | (63) | (619) | - | (619) |
| Net profit before tax | 188 | 112 | 216 | (63) | 453 | - | 453 |
| Corporate tax expense | (46) | (33) | (63) | 18 | (124) | - | (124) |
| Underlying profit after tax | 142 | 79 | 153 | (45) | 329 | - | 329 |
| Investment experience after tax | 13 | (2) | 18 | 1 | 30 | - | 30 |
| Cash net profit after tax | 155 | 77 | 171 | (44) | 359 | - | 359 |


|  | Half Year Ended 30 June 2010 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Colonial |  |  | Other | St Andrew's |  |  |
|  | CFS GAM | First State | Comminsure |  | Sub-total | Insurance ${ }^{(1)}$ | Total |
|  | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Funds management income | 399 | 410 | 108 | (1) | 916 | - | 916 |
| Insurance income | - | - | 303 | - | 303 | 28 | 331 |
| Total operating income | 399 | 410 | 411 | (1) | 1,219 | 28 | 1,247 |
| Volume expenses | (66) | (77) | (89) | (1) | (233) | (13) | (246) |
| Net operating income | 333 | 333 | 322 | (2) | 986 | 15 | 1,001 |
| Operating expenses | (188) | (213) | (136) | (65) | (602) | (7) | (609) |
| Net profit before tax | 145 | 120 | 186 | (67) | 384 | 8 | 392 |
| Corporate tax expense | (30) | (34) | (52) | 23 | (93) | (2) | (95) |
| Underlying profit after tax | 115 | 86 | 134 | (44) | 291 | 6 | 297 |
| Investment experience after tax | 14 | (1) | 25 | 1 | 39 | 3 | 42 |
| Cash net profit after tax | 129 | 85 | 159 | (43) | 330 | 9 | 339 |


|  | Half Year Ended 31 December 2009 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Colonial |  |  | Other | St Andrew's |  |  |
|  | CFS GAM | First State | CommInsure |  | Sub-total | Insurance ${ }^{(1)}$ | Total |
|  | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Funds management income | 390 | 401 | 118 | (1) | 908 | - | 908 |
| Insurance income | - | - | 327 | - | 327 | 26 | 353 |
| Total operating income | 390 | 401 | 445 | (1) | 1,235 | 26 | 1,261 |
| Volume expenses | (60) | (83) | (98) | - | (241) | (9) | (250) |
| Net operating income | 330 | 318 | 347 | (1) | 994 | 17 | 1,011 |
| Operating expenses | (170) | (231) | (131) | (62) | (594) | (7) | (601) |
| Net profit before tax | 160 | 87 | 216 | (63) | 400 | 10 | 410 |
| Corporate tax expense | (39) | (26) | (64) | 17 | (112) | (3) | (115) |
| Underlying profit after tax | 121 | 61 | 152 | (46) | 288 | 7 | 295 |
| Investment experience after tax | 16 | (2) | 69 | 1 | 84 | - | 84 |
| Cash net profit after tax | 137 | 59 | 221 | (45) | 372 | 7 | 379 |

(1) The St Andrew's insurance business was sold effective 1 July 2010.

## Wealth Management continued

|  | Half Year Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 |  | Dec 10 vs | Dec 10 vs |
| Summary | \$M | \$M | \$M | Jun10 \% | Dec $09 \%$ |
| Funds under administration - average ${ }^{(1)}$ | 186,849 | 181,709 | 178,738 | 3 | 5 |
| Funds under administration - spot ${ }^{(1)}$ | 191,454 | 179,614 | 185,699 | 7 | 3 |
| Funds under management - average ${ }^{(1)}$ | 149,723 | 145,469 | 144,407 | 3 | 4 |
| Funds under management - spot ${ }^{(1)}$ | 152,791 | 144,298 | 149,025 | 6 | 3 |
| Retail Net funds flows (Australian Retail) | (666) | (126) | 372 | large | large |


| Funds Under Management (FUM) ${ }^{(1)}$ | Half Year Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 | Dec 10 vs | Dec 10 vs |
|  | \$M | \$M | \$M | Jun10 \% | Dec 09 \% |
| Australian equities | 23,716 | 21,499 | 23,009 | 10 | 3 |
| Global equities | 52,831 | 45,685 | 42,725 | 16 | 24 |
| Cash and fixed interest | 52,097 | 54,180 | 59,193 | (4) | (12) |
| Property and Infrastructure ${ }^{(2)}$ | 24,147 | 22,934 | 24,098 | 5 | - |
| Total | 152,791 | 144,298 | 149,025 | 6 | 3 |


| Sources of Profit from CommInsure | Half Year Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 | Dec 10 vs | Dec 10 vs |
|  | \$M | \$M | \$M | Jun10 \% | Dec $09 \%$ |
| Life insurance operating margins |  |  |  |  |  |
| Planned profit margins | 78 | 82 | 75 | (5) | 4 |
| Experience variations | 4 | (6) | 8 | large | (50) |
| Funds management operating margins | 59 | 60 | 60 | (2) | (2) |
| General insurance operating margins | 12 | (2) | 9 | large | 33 |
| Operating margins | 153 | 134 | 152 | 14 | 1 |
| Investment experience after tax | 18 | 25 | 69 | (28) | (74) |
| Cash net profit after tax | 171 | 159 | 221 | 8 | (23) |


|  | Half Year Ended 31 December 2010 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Opening <br> Balance <br> 30/06/10 | Sales/New Business | Lapses | Other | Closing <br> Balance <br> 31/12/10 |
|  |  |  |  |  |  |
| Annual Inforce Premiums - Risk Business | \$M | \$M | \$M | \$M | \$M |
| Retail life | 782 | 105 | (67) | - | 820 |
| Wholesale life | 323 | 26 | (18) | - | 331 |
| General insurance | 408 | 51 | (35) | - | 424 |
| Sub-total | 1,513 | 182 | (120) | - | 1,575 |
| St Andrew's Insurance | 71 | - | - | (71) | - |
| Total | 1,584 | 182 | (120) | (71) | 1,575 |


|  | Half Year Ended 30 June 2010 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Opening <br> Balance <br> 31/12/09 | Sales/New Business | Lapses | Other | Closing <br> Balance <br> 30/06/10 |
| Annual Inforce Premiums - Risk Business | \$M | \$M | \$M | \$M | \$M |
| Retail life | 741 | 96 | (55) |  | 782 |
| Wholesale life | 297 | 49 | (23) | - | 323 |
| General insurance | 391 | 49 | (32) | - | 408 |
| Sub-total | 1,429 | 194 | (110) | - | 1,513 |
| St Andrew's Insurance | 69 | 10 | (8) |  | 71 |
| Total | 1,498 | 204 | (118) | - | 1,584 |
|  | Half Year Ended 31 December 2009 |  |  |  |  |
|  | Opening |  |  |  | Closing |
|  | Balance | Sales/New |  |  | Balance |
|  | 30/06/09 | Business | Lapses | Other | 31/12/09 |
| Annual Inforce Premiums - Risk Business | \$M | \$M | \$M | \$M | \$M |
| Retail life | 697 | 104 | (60) | - | 741 |
| Wholesale life ${ }^{(3)}$ | 435 | 17 | (155) | - | 297 |
| General insurance | 360 | 58 | (27) | - | 391 |
| Sub-total | 1,492 | 179 | (242) | - | 1,429 |
| St Andrew's Insurance | 68 | 13 | (12) | - | 69 |
| Total | 1,560 | 192 | (254) | - | 1,498 |

(1) FUM and FUA do not include the Group's interest in the China Cinda JV.
(2) This asset class includes direct wholesale and listed property trusts as well as indirect listed property securities funds which are traded through the ASX.
(3) Lapses include a $\$ 130$ million reduction as a result of the loss of the wholesale portfolio for the Australian Super business.

|  | Half Year Ended 31 December 2010 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Opening <br> Balance <br> 30/06/10 | Inflows | Outflows | Net Flows | Investment Income \& Other ${ }^{(6)}$ | Closing <br> Balance <br> 31/12/10 |
| Funds Under Administration | \$M | \$M | \$M | \$M | \$M | \$M |
| FirstChoice | 43,640 | 6,721 | $(5,605)$ | 1,116 | 2,973 | 47,729 |
| Custom Solutions ${ }^{(1)}$ | 6,114 | 1,092 | (792) | 300 | 473 | 6,887 |
| Standalone (including Legacy) ${ }^{(2)}$ | 22,942 | 1,840 | $(3,852)$ | $(2,012)$ | 1,294 | 22,224 |
| Retail products ${ }^{(3)}$ | 72,696 | 9,653 | $(10,249)$ | (596) | 4,740 | 76,840 |
| Other retail ${ }^{(4)}$ | 1,153 | 19 | (89) | (70) | 72 | 1,155 |
| Australian retail | 73,849 | 9,672 | $(10,338)$ | (666) | 4,812 | 77,995 |
| Wholesale | 41,050 | 8,041 | $(10,043)$ | $(2,002)$ | 2,135 | 41,183 |
| Property | 17,167 | 1,760 | (289) | 1,471 | (115) | 18,523 |
| Other ${ }^{(5)}$ | 3,033 | 16 | (82) | (66) | 276 | 3,243 |
| Domestically sourced | 135,099 | 19,489 | $(20,752)$ | $(1,263)$ | 7,108 | 140,944 |
| Internationally sourced | 44,515 | 8,030 | $(3,772)$ | 4,258 | 1,737 | 50,510 |
| Total Wealth Management | 179,614 | 27,519 | $(24,524)$ | 2,995 | 8,845 | 191,454 |


|  | Half Year Ended 30 June 2010 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Opening <br> Balance <br> 31/12/09 | Inflows | Outflows | Net Flows | Investment Income \& Other ${ }^{(6)}$ | Closing <br> Balance <br> 30/06/10 |
| Funds Under Administration | \$M | \$M | \$M | \$M | \$M | \$M |
| FirstChoice | 43,179 | 6,267 | $(4,693)$ | 1,574 | $(1,113)$ | 43,640 |
| Custom Solutions ${ }^{(1)}$ | 6,147 | 910 | (746) | 164 | (197) | 6,114 |
| Standalone (including Legacy) ${ }^{(2)}$ | 26,106 | 1,937 | $(3,758)$ | $(1,821)$ | $(1,343)$ | 22,942 |
| Retail products ${ }^{(3)}$ | 75,432 | 9,114 | $(9,197)$ | (83) | $(2,653)$ | 72,696 |
| Other retail ${ }^{(4)}$ | 1,222 | 21 | (64) | (43) | (26) | 1,153 |
| Australian retail | 76,654 | 9,135 | $(9,261)$ | (126) | $(2,679)$ | 73,849 |
| Wholesale | 47,372 | 7,262 | $(13,039)$ | $(5,777)$ | (545) | 41,050 |
| Property | 17,924 | 115 | (821) | (706) | (51) | 17,167 |
| Other ${ }^{(5)}$ | 3,068 | 18 | (70) | (52) | 17 | 3,033 |
| Domestically sourced | 145,018 | 16,530 | $(23,191)$ | $(6,661)$ | $(3,258)$ | 135,099 |
| Internationally sourced | 40,681 | 5,614 | $(3,728)$ | 1,886 | 1,948 | 44,515 |
| Total Wealth Management | 185,699 | 22,144 | $(26,919)$ | $(4,775)$ | $(1,310)$ | 179,614 |


|  | Half Year Ended 31 December 2009 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Opening <br> Balance <br> 30/06/09 | Inflows | Outflows | Net Flows | Investment Income \& Other ${ }^{(6)}$ | Closing <br> Balance <br> 31/12/09 |
| Funds Under Administration | \$M | \$M | \$M | \$M | \$M | \$M |
| FirstChoice | 35,955 | 6,151 | $(4,326)$ | 1,825 | 5,399 | 43,179 |
| Custom Solutions ${ }^{(1)}$ | 5,341 | 803 | (751) | 52 | 754 | 6,147 |
| Standalone (including Legacy) ${ }^{(2)}$ | 24,950 | 2,084 | $(3,545)$ | $(1,461)$ | 2,617 | 26,106 |
| Retail products ${ }^{(3)}$ | 66,246 | 9,038 | $(8,622)$ | 416 | 8,770 | 75,432 |
| Other retail ${ }^{(4)}$ | 1,154 | 21 | (65) | (44) | 112 | 1,222 |
| Australian retail | 67,400 | 9,059 | $(8,687)$ | 372 | 8,882 | 76,654 |
| Wholesale | 45,092 | 10,376 | $(11,592)$ | $(1,216)$ | 3,496 | 47,372 |
| Property | 18,722 | 840 | (938) | (98) | (700) | 17,924 |
| Other ${ }^{(5)}$ | 3,236 | 18 | (75) | (57) | (111) | 3,068 |
| Domestically sourced | 134,450 | 20,293 | $(21,292)$ | (999) | 11,567 | 145,018 |
| Internationally sourced | 34,760 | 6,134 | $(3,547)$ | 2,587 | 3,334 | 40,681 |
| Total Wealth Management | 169,210 | 26,427 | $(24,839)$ | 1,588 | 14,901 | 185,699 |

(1) Custom Solutions includes the FirstWrap product.
(2) Includes cash management trusts.
(3) This is an estimate of the Retail Funds that align to Plan for Life market share releases.
(4) Includes regular premium plans. These retail products are not reported in market share data.
(5) Includes life company assets sourced from retail investors but not attributable to a funds management product.
(6) Includes foreign exchange gains and losses from translation of internationally sourced business.

## Financial Performance and Business Review

The New Zealand result incorporates the ASB Bank and Sovereign Insurance businesses, but does not include the CBA branch results of the Institutional Banking and Markets business in New Zealand.

New Zealand cash net profit after tax ${ }^{(1)}$ for the half year ended 31 December 2010 was NZ $\$ 293$ million, an increase of $58 \%$ on the prior comparative period. The result reflects a strong performance from ASB Bank with margins benefiting from a shift in portfolio mix as customers switched from fixed to variable rate home loans and repricing initiatives in response to higher funding costs. Sovereign also made a solid contribution with improved claims experience, lower lapse rates and higher inforce premiums.
The New Zealand cash net profit after tax result was up 7\% compared to the prior half with the result benefiting mainly from margin improvement in ASB Bank.

## ASB Bank

ASB Bank cash net profit after tax ${ }^{(1)}$ for the half year ended 31 December 2010 was NZ $\$ 246$ million, up $57 \%$ on the prior comparative period.
Net interest income for the half year ended 31 December 2010 was $\mathrm{NZ} \$ 538$ million, up $22 \%$ on the prior comparative period reflecting:

- Improving home loan margins benefiting from a continued shift in portfolio mix with customers switching from fixed to variable rate loans and repricing initiatives in response to higher funding costs. Home loan market share decreased 60 basis points since the prior comparative period to $22.4 \%$ whilst balances remained flat at $N Z \$ 38$ billion;
- Business lending margins also improved benefiting from a shift in portfolio mix from fixed to variable rate loans and risk based pricing initiatives. Business lending balances declined slightly as customers deleverage. Market share decreased 10 basis points since the prior comparative period to $9.2 \%$; and
- Deposit margins remained under pressure in an extremely competitive local deposit market with balances increasing $3 \%$ to NZ\$31 billion. Competitive term investments rates continued to be offered to customers as part of ASB's strategy to grow local funding and reduce reliance on the wholesale funding market. Market share for retail deposits declined 10 basis points over the prior comparative period to $21.2 \%$.
Other banking income for the half year ended 31 December 2010 was NZ\$178 million, down $14 \%$ on the prior comparative period, which included a significant amount of early repayment adjustment fees as customers switched from fixed to variable rate home loans.
Operating expenses have increased $10 \%$ on the prior comparative period to $\mathrm{N} Z \$ 355$ million which was driven by higher staff costs and marketing spend.
Impairment expense has decreased $72 \%$ on the prior comparative period to $\mathrm{NZ} \$ 36$ million as asset quality improved in line with the broader economic conditions.
The ASB Bank cash net profit after tax was up $25 \%$ over the prior half with continued margin improvement, partially offset by higher loan impairment and operating expenses.


## Key highlights for ASB Bank during the half include:

- A refresh of the ASB brand, signalling a new direction for the brand, offering a new brand promise entitled "Creating Futures" and celebrating the depth of relationships shared with its customers;
- The launch of the ASB Institutional brand, providing corporate customers with the opportunity to capitalise on ASB's in-depth knowledge of New Zealand markets as well as the international specialist experience of CBA;
- Several new customer initiatives, including the launch of online savings tool Save the Change, home equity release product HomePlus, and the world-first ASB Virtual Branch on Facebook;
- Significant support for the communities affected by the Christchurch Earthquake, the Southland snow storms and the Pike River mine tragedy; and
- The huge success of ASB's new Financial Literacy Program GetWise, with more than 50,000 primary school children taking part in the program in its first year.


## Sovereign Insurance

Sovereign's cash net profit after tax ${ }^{(1)}$ for the half year ended 31 December 2010 was NZ $\$ 45$ million, an increase of $67 \%$ on the prior comparative period. The major drivers of this result were:

- Claims experience improved notably, with claims volume reductions in death, trauma and disability income products;
- Risk and health lapse rates decreased compared to the prior comparative period;
- Inforce premiums increased by $7 \%$ over the prior comparative period, with Sovereign continuing to be a clear market leader with inforce market share of $30.3 \%{ }^{(2)}$. Sovereign continues to lead the market in new business sales, although market share for the 12 months to December 2010 has fallen to $25.3 \%$; and
- Operating expenses have increased $11 \%$ on the prior comparative period to NZ $\$ 111$ million mainly driven by increasing renewal commission expenses, in line with growth in inforce premiums.
Sovereign's cash net profit after tax ${ }^{(1)}$ decreased $41 \%$ on the prior half mainly due to the non-recurrence of a NZ\$18 million gain on the revaluation of deferred tax on policy liabilities in the prior half. This was as a result of the reduction in the New Zealand corporate tax rate from 30\% to 28\% on 1 July 2011.
Key highlights for Sovereign over the half include:
- Sovereign was the only life insurer to receive a five star advisor satisfaction rating from Beaton Research Consulting and were significantly ahead of the industry average in nine of the eleven categories measured in the survey;
- Retention of an AM Best A+ financial strength rating, the only life insurer in New Zealand to achieve this rating;
- The release of TotalCareMax 9.5 with 21 product enhancements, as well as being the first life insurer in New Zealand to provide eligible policyholders access to the "Best Doctors" network of global medical experts; and
- Recognised in the annual CRM awards as having the best contact centre in the New Zealand insurance industry for the fifth consecutive year.
(1) Includes the underlying ASB and Sovereign results, capital charges and other costs allocated to ASB and Sovereign.
(2) As at 31 December 2010.

Half Year Ended 31 December 2010

|  | Half Year Ended 31 December 2010 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \text { ASB } \\ \text { NZ\$M } \end{array}$ | Sovereign NZ\$M | $\begin{gathered} \text { Other }^{(1)} \\ \text { NZ\$M } \end{gathered}$ | $\begin{aligned} & \text { Total } \\ & \text { NZ\$M } \end{aligned}$ | Total A\$M |
| Net interest income | 538 | - | 2 | 540 | 419 |
| Other banking income ${ }^{(2)}$ | 178 | - | (13) | 165 | 138 |
| Total banking income | 716 | - | (11) | 705 | 557 |
| Funds management income | 27 | - | (1) | 26 | 20 |
| Insurance income | - | 131 | 4 | 135 | 106 |
| Total operating income | 743 | 131 | (8) | 866 | 683 |
| Operating expenses | (355) | (111) | 19 | (447) | (348) |
| Impairment expense | (36) | - | - | (36) | (28) |
| Net profit before tax | 352 | 20 | 11 | 383 | 307 |
| Corporate tax expense | (106) | 16 | - | (90) | (73) |
| Underlying profit after tax | 246 | 36 | 11 | 293 | 234 |
| Investment experience after tax | - | 9 | (9) | - | - |
| Cash net profit after tax | 246 | 45 | 2 | 293 | 234 |


|  | Half Year Ended 30 June 2010 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \text { ASB } \\ \text { NZ\$M } \end{array}$ | Sovereign NZ\$M | $\begin{gathered} \text { Other }^{(1)} \\ \text { NZ\$M } \end{gathered}$ | Total NZ\$M | Total A\$M |
| Net interest income | 468 |  | (5) | 463 | 365 |
| Other banking income ${ }^{(2)}$ | 135 | - | (16) | 119 | 106 |
| Total banking income | 603 | - | (21) | 582 | 471 |
| Funds management income | 28 | - | (2) | 26 | 21 |
| Insurance income | - | 150 | 10 | 160 | 127 |
| Total operating income | 631 | 150 | (13) | 768 | 619 |
| Operating expenses | (343) | (105) | 20 | (428) | (342) |
| Impairment expense | 2 | - | - | 2 | 2 |
| Net profit before tax | 290 | 45 | 7 | 342 | 279 |
| Corporate tax expense | (93) | 22 | 1 | (70) | (55) |
| Underlying profit after tax | 197 | 67 | 8 | 272 | 224 |
| Investment experience after tax | - | 9 | (6) | 3 | 3 |
| Cash net profit after tax | 197 | 76 | 2 | 275 | 227 |


|  | Half Year Ended 31 December 2009 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \text { ASB } \\ \text { NZ\$M } \end{array}$ | Sovereign NZ\$M | $\begin{gathered} \text { Other }^{(1)} \\ \text { NZ\$M } \end{gathered}$ | $\begin{aligned} & \text { Total } \\ & \text { NZ\$M } \end{aligned}$ | $\begin{gathered} \text { Total } \\ \text { A\$M } \end{gathered}$ |
| Net interest income | 440 | - | (4) | 436 | 351 |
| Other banking income ${ }^{(2)}$ | 207 | - | (15) | 192 | 172 |
| Total banking income | 647 | - | (19) | 628 | 523 |
| Funds management income | 33 | - | (1) | 32 | 25 |
| Insurance income | - | 101 | 5 | 106 | 86 |
| Total operating income | 680 | 101 | (15) | 766 | 634 |
| Operating expenses | (323) | (100) | 22 | (401) | (325) |
| Impairment expense | (127) | - | - | (127) | (102) |
| Net profit before tax | 230 | 1 | 7 | 238 | 207 |
| Corporate tax expense | (73) | 23 | - | (50) | (44) |
| Underlying profit after tax | 157 | 24 | 7 | 188 | 163 |
| Investment experience after tax | - | 3 | (5) | (2) | (2) |
| Cash net profit after tax | 157 | 27 | 2 | 186 | 161 |

(1) Other includes ASB and Sovereign funding entities and elimination entries between Sovereign and ASB.
(2) Total Other banking income disclosed in AUD includes realised gains or losses associated with the hedge of the New Zealand operations.

## New Zealand continued



| Sources of Profit from Insurance Activities | Half Year Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} 31 / 12 / 10 \\ \text { NZ\$M } \end{array}$ | $\begin{array}{r} 30 / 06 / 10 \\ N Z \$ M \end{array}$ | $\begin{array}{r} 31 / 12 / 09 \\ \text { NZ\$M } \end{array}$ | $\begin{aligned} & \text { Dec } 10 \text { vs } \\ & \text { Jun10 \% } \end{aligned}$ | Dec 10 vs Dec 09 \% |
| The Margin on Services profit from ordinary activities after income tax is represented by: |  |  |  |  |  |
| Planned profit margins | 29 | 48 | 33 | (40) | (12) |
| Experience variations | 7 | 19 | (9) | (63) | large |
| Operating margins | 36 | 67 | 24 | (46) | 50 |
| Investment experience after tax | 9 | 9 | 3 | - | large |
| Cash net profit after tax | 45 | 76 | 27 | (41) | 67 |


|  | Half Year Ended |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| New Zealand - Funds Under ${ }^{(2)}$ | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 0 / 0 6 / 1 0}$ | $\mathbf{3 1 / 1 2 / 0 9}$ | Dec $\mathbf{1 0} \mathbf{v s}$ | Dec $\mathbf{1 0} \mathbf{v s}$ |
| Administration | $\mathbf{N Z \$ M}$ | $\mathbf{N Z \$ M}$ | $\mathbf{N Z \$ M}$ | Jun10 $\%$ | Dec $\mathbf{0 9} \%$ |
| Opening balance | $\mathbf{8 , 7 7 1}$ | 8,422 | 7,389 | 4 | 19 |
| Inflows | $\mathbf{1 , 3 7 7}$ | 1,709 | 1,524 | $(19)$ | $(10)$ |
| Outflows | $\mathbf{( 1 , 0 9 0 )}$ | $(1,325)$ | $(1,114)$ | $(18)$ | $(2)$ |
| Net Flows | $\mathbf{2 8 7}$ | 384 | 410 | $(25)$ | $(30)$ |
| Investment income \& other | $\mathbf{5 2 2}$ | $(35)$ | 623 | large | $(16)$ |
| Closing balance | $\mathbf{9 , 5 8 0}$ | 8,771 | 8,422 | $\mathbf{9}$ | 14 |


| New Zealand - Annual Inforce | Half Year Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 | Dec 10 vs | Dec 10 vs |
| Premiums | NZ\$M | NZ\$M | NZ\$M | Jun10 \% | Dec 09 \% |
| Opening balance | 554 | 535 | 516 | 4 | 7 |
| Sales/New business | 45 | 48 | 49 | (6) | (8) |
| Lapses | (28) | (28) | (31) | - | (10) |
| Other movements | (1) | (1) | 1 | - | large |
| Closing balance | 570 | 554 | 535 | 3 | 7 |

[^1]

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## Bankwest

## Financial Performance and Business Review

Bankwest cash net profit after tax for the half year ended 31 December 2010 was $\$ 224$ million, up significantly from the $\$ 15$ million profit in the prior comparative period. The improved performance was driven by lower loan impairment expense, as well as a $10 \%$ increase in operating performance.
Key highlights of the half year financial performance were:

- Banking income increased $2 \%$ to $\$ 797$ million compared to the prior comparative period, supported by growth in lending and deposit balances, partly offset by a decline in lending margins;
- Operating expenses decreased by $3 \%$ from the prior comparative period due to a continuing focus on discretionary expenditure and efficiency gains from the integration of processes with the Group. Operating expenses have decreased consistently since acquisition with the expense to income ratio now at 54\%; and
- Impairment expense for the half was $\$ 49$ million, $84 \%$ lower than the prior comparative period, mainly due to the non-recurrence of property related impairments.
Lending balances increased $3 \%$ over the prior comparative period, driven by solid growth in home loans, partly offset by lower business lending balances. Lending margins decreased across most products as funding costs continued to rise.
Deposit balances increased $12 \%$ over the prior comparative period driven by strong growth in business deposits. Deposit margins increased compared to the prior comparative period due to both the higher cash rate and improved pricing.
Bankwest retains an absolute focus on customer satisfaction, with a commitment to value, innovation and service. A number of initiatives during the half have supported this vision. These include:
- Continued reinvigoration of the Bankwest brand in Western Australia ("WA"), with new WA specific marketing campaigns implemented;
- Further investment in the WA branch network, with three new branches and twenty branches refurbished;
- The implementation of a Drought Assistance Initiative to support WA rural and regional customers who have been impacted by record low winter rainfalls in 2010; and
- Relaunch of Bankwest Business's brand and investment in more business bankers.
The success of the above initiatives has been reflected in:
- Winning the AFR Smart Investor 2010 "Bank of the Year" Award;
- Five products receiving awards in Money Magazine's 2011 Best of the Best Awards, including "Best Everyday Branch Access account" and "Cheapest Business Transaction Account"; and
- An improvement in customer satisfaction scores, up five percentage points from December 2009 to $83.1 \%$ at December 2010 ${ }^{(1)}$.

Retail
Home loan balances increased 10\% over the prior comparative period to $\$ 43$ billion, driven by demand flowing from the First Home Owners Grant experienced in the prior half, an innovative product suite and an increased number of branches. Margins declined as a result of higher long term funding costs only partially passed on to customers.
Retail deposit balances increased 1\% over the prior comparative period reflecting a strategy of margin management over pricing for growth. Retail deposit margins increased due to the focus on margins and the higher cash rate.

## Business

Business lending balances decreased $10 \%$ over the prior comparative period to $\$ 22$ billion due to weak market demand, particularly in the small business sector, and exits and reductions of troublesome and impaired assets. In addition, a strategic shift away from property and complex lending has resulted in the non-renewal of higher risk loans, further impacting balances. Lending margins are broadly in line with the prior comparative period.

Business deposit balances increased 19\% over the prior comparative period due to strong demand for money market products and a focus on sales. Business deposit margins increased due to a focus on profitable growth.

## Operating Expenses

Operating expenses decreased $3 \%$ over the prior comparative period to $\$ 428$ million due to lower discretionary spend and lower new business volumes. Continued efficiency gains from integration initiatives and a focus on discretionary expenditure has resulted in operating expenses decreasing in every half year period since acquisition.

## Impairment Expense

Impairment expense for the half year was $\$ 49$ million, down $84 \%$ compared to the prior comparative period.
The current half benefited from more stable client ratings, exits and reductions of troublesome assets exposures and a nonrecurrence of the property related impairments, primarily in Queensland and New South Wales, which impacted the prior comparative period.

Housing and personal loan arrears levels improved during the half, while credit card arrears increased slightly.

|  | Half Year Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 | Dec 10 vs | Dec 10 vs |
|  | \$M | \$M | \$M | Jun10 \% | Dec $09 \%$ |
| Net interest income ${ }^{(1)}$ | 679 | 679 | 657 |  | 3 |
| Other banking income | 118 | 112 | 121 | 5 | (2) |
| Total banking income | 797 | 791 | 778 | 1 | 2 |
| Operating expenses | (428) | (437) | (443) | (2) | (3) |
| Impairment expense | (49) | (441) | (313) | (89) | (84) |
| Net profit before tax | 320 | (87) | 22 | large | large |
| Corporate tax expense | (96) | 27 | (7) | large | large |
| Cash net profit after tax | 224 | (60) | 15 | large | large |


|  | As at |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 | Dec 10 vs | Dec 10 vs |
| Major Balance Sheet items | \$M | \$M | \$M | Jun10 \% | Dec $09 \%$ |
| Home lending (including securitisation) | 43,070 | 41,681 | 39,131 | 3 | 10 |
| Other lending assets | 23,956 | 25,975 | 26,214 | (8) | (9) |
| Other assets | 8,813 | 7,028 | 7,096 | 25 | 24 |
| Total assets | 75,839 | 74,684 | 72,441 | 2 | 5 |
| Transaction deposits | 4,879 | 4,854 | 4,619 | 1 | 6 |
| Savings deposits | 7,866 | 7,514 | 8,204 | 5 | (4) |
| Investments deposits | 30,645 | 29,106 | 25,882 | 5 | 18 |
| Certificates of deposit and other | 25 | 130 | 51 | (81) | (51) |
| Debt issues | 8,637 | 10,211 | 8,843 | (15) | (2) |
| Due to other financial institutions ${ }^{(2)}$ | 15,682 | 15,382 | 17,700 | 2 | (11) |
| Other liabilities | 3,246 | 2,671 | 2,089 | 22 | 55 |
| Total liabilities | 70,980 | 69,868 | 67,388 | 2 | 5 |

(1) Net interest income has been restated in the comparative periods following allocation of capital costs previously held centrally in Other.
(2) Includes amounts due to Group companies (31 December 2010: $\$ 15.7$ billion, 30 June 2010: $\$ 15.4$ billion, 31 December 2009: $\$ 16.7$ billion).

## Integration Progress - Bankwest and St Andrew's

The integration of the Bankwest and the remaining St Andrew's businesses into the Group continues to progress smoothly.

Major outcomes achieved to date include:

- Integration of various support functions including property and procurement;
- Reciprocal ATM access with customers of both CBA and Bankwest having access to over 4,000 ATM's, the largest network of any bank nationally, without paying any additional fees;
- Bankwest and CBA IT interoperability links;
- Aligning of various IT and business contract arrangements between Bankwest and CBA, including cheque processing supplier; and
- Establishment of strong and collaborative cross divisional working arrangements between Bankwest and CBA, building strong foundations for the future.
The total integration expenditure estimate to completion of the integration in 2012 has been reduced from $\$ 286$ million to $\$ 250$ million as a result of tight project cost controls and the cancellation of some uneconomic projects. Integration expenditure incurred since the acquisition totals $\$ 170$ million.

Targeted cost synergies remain on track at $\$ 240$ million (annualised run rate by 2012). Annualised run rate synergies already achieved since acquisition total approximately \$211 million, including the benefits associated with restructuring and the cessation of the Bankwest east coast branch rollout.

| Integration Expenditure ${ }^{(1)}$ | Half YearEnded | Total |
| :---: | :---: | :---: |
|  |  |  |
|  | \$M | \$M |
| Restructuring | - | 16 |
| Property | 1 | 14 |
| Operations | 12 | 59 |
| IT expenditure | 5 | 74 |
| Other | - | 7 |
| Total | 18 | 170 |

(1) These costs are recognised as non-cash items as they are one-off in nature and therefore are not representative of the Group's ongoing financial performance.

## Other

## Financial Performance and Business Review IFS Asia

International Financial Services Asia ("IFS Asia") incorporates the Asian retail banking operations (Indonesia, Vietnam and India), investments in Chinese and Vietnamese retail banks and joint venture life insurance business and the life insurance operations in Indonesia. It does not include the Business and Private Banking, Institutional Banking and Markets, and Colonial First State Global Asset Management businesses in Asia.

IFS Asia cash net profit after tax for the half year ended 31 December 2010 was $\$ 26$ million, an increase of $18 \%$ over the prior comparative period. The result was underpinned by:

- Banking income increased by $14 \%$ to $\$ 100$ million driven by increased business from the Indonesian and Vietnamese retail banking operation, together with an increase in equity accounted income from the Bank of Hangzhou investment;
- Insurance income increased by $32 \%$ to $\$ 25$ million reflecting higher sales from the Indonesian life insurance business (particularly Bancassurance sales); partly offset by
- Operating expenses increased by $20 \%$ to $\$ 95$ million largely associated with the growth of the Indonesian businesses.
IFS Asia continued its investment in Asia opening a further 10 branches in Indonesia and 43 ATM's across Indonesia and Vietnam.
The key activities in IFS Asia during the half year were:
- Acquisition of $15 \%$ shareholding in Vietnam International Bank ("VIB") on 1 September 2010. VIB appointed two CBA nominated Directors to the Board following the completion of the transaction;
- Official opening of the CBA India branch in August 2010;
- Expansion of the PT Bank Commonwealth branch and ATM network in Indonesia bringing the total number of branches and ATMs to 84 and 126 respectively;
- Development of the Bancassurance model between PT Bank Commonwealth and PT Commonwealth Life in Indonesia. 46\% of new business sales in PT Commonwealth Life for the period were sourced via the PT Bank Commonwealth branch network, up from $28 \%$ in the prior comparative period;
- BoComm Life new business sales of RMB 390 million in the current half, increased significantly compared to the RMB 20 million recognised in the prior comparative period;
- Bank of Hangzhou was ranked number two (out of 110) among City Commercial Banks in a review by the prestigious Chinese Banker magazine; and
- PT Bank Commonwealth in Indonesia maintained its number one ranking among foreign banks for customer service as rated by Synovate.
Fiji
The Fiji business was sold on 15 December 2009.


## Corporate Centre

Corporate Centre includes the results of unallocated Group support functions such as Investor Relations, Group Strategy, Secretariat and Treasury. Operating income in the Corporate Centre represents the business activities of the Group's Treasury function.
Treasury is primarily focussed on the management of the Group's interest rate risk, funding and liquidity requirements, and management of the Group's capital. The Treasury function includes:

- Asset \& Liability Management: manages the interest rate risk of the Group's non-traded balance sheet using transfer pricing to consolidate risk into Treasury and hedging the residual mismatch between assets and liabilities using swaps, futures and options;
- Liquidity Operations: manages the Group's short term wholesale funding and prudential liquidity requirements;
- Group Funding: manages the Group's long term wholesale funding requirements; and
- Capital Management: manages the Group's capital requirements.
Corporate Centre cash net profit after tax for the half year ended 31 December 2010 was $\$ 188$ million, a 12\% decrease on the prior comparative period.
Total banking income remained flat at $\$ 447$ million including:
- Lower Asset \& Liability Management earnings from the impact of the rising interest rate environment on short dated interest rate positions; offset by
- Wider spreads achieved on liquid portfolios in Liquidity Operations; and
- Increased Capital Management earnings from growth in retained earnings.
Operating expenses increased by $\$ 36$ million to $\$ 188$ million compared to the prior comparative period mainly driven by a $\$ 20$ million increase in the defined benefit superannuation plan expense and further investment in risk management initiatives.


## Eliminations/Unallocated

Eliminations/Unallocated includes intra-group elimination entries arising on consolidation, centrally raised provisions and other unallocated revenue and expenses.
Eliminations/Unallocated cash net loss after tax for the half year ended 31 December 2010 was $\$ 97$ million, representing a $\$ 13$ million decrease on the prior comparative period.
The result was significantly down on the prior half, largely reflecting the non-recurrence of central loan impairment provision releases experienced in the prior half.

|  | Half Year Ended 31 December 2010 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | IFS Asia | Corporate |  | Eliminations/ |  |
|  |  | Fiji | Centre | Unallocated | Total |
|  | \$M | \$M | \$M | \$M | \$M |
| Net interest income ${ }^{(1)}$ | 40 | - | 367 | (56) | 351 |
| Other banking income ${ }^{(1)}$ | 60 | - | 80 | (46) | 94 |
| Total banking income | 100 | - | 447 | (102) | 445 |
| Funds management income | 1 | - | - | 14 | 15 |
| Insurance income | 25 | - | - | (13) | 12 |
| Total operating income | 126 | - | 447 | (101) | 472 |
| Operating expenses | (95) | - | (188) | - | (283) |
| Impairment expense | (2) | - | - | (62) | (64) |
| Net profit before tax | 29 | - | 259 | (163) | 125 |
| Corporate tax expense | (3) | - | (71) | 76 | 2 |
| Non-controlling interests | (2) | - | - | (7) | (9) |
| Underlying profit after tax | 24 | - | 188 | (94) | 118 |
| Investment experience after tax | 2 | - | - | (3) | (1) |
| Cash net profit after tax | 26 | - | 188 | (97) | 117 |


|  | Half Year Ended 30 June 2010 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Corporate Eliminations/ |  |  |  |  |
|  | IFS Asia | Fiji | Centre | Unallocated ${ }^{(2)}$ | Total |
|  | \$M | \$M | \$M | \$M | \$M |
| Net interest income ${ }^{(1)}$ | 32 | - | 370 | (56) | 346 |
| Other banking income ${ }^{(1)}$ | 66 | - | 67 | (38) | 95 |
| Total banking income | 98 | - | 437 | (94) | 441 |
| Funds management income | - | - | - | 14 | 14 |
| Insurance income | 21 | - | - | 3 | 24 |
| Total operating income | 119 | - | 437 | (77) | 479 |
| Operating expenses | (85) | - | (124) | - | (209) |
| Impairment expense | (8) | - | - | 160 | 152 |
| Net profit before tax | 26 | - | 313 | 83 | 422 |
| Corporate tax expense | (4) | - | (82) | (7) | (93) |
| Non-controlling interests | (1) | - | - | (6) | (7) |
| Underlying profit after tax | 21 | - | 231 | 70 | 322 |
| Investment experience after tax | 2 | - | - | 22 | 24 |
| Cash net profit after tax | 23 | - | 231 | 92 | 346 |


|  | Half Year Ended 31 December 2009 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | IFS Asia | Corporate |  | Eliminations/ |  |
|  |  | Fiji | Centre | Unallocated ${ }^{(2)}$ | Total |
|  | \$M | \$M | \$M | \$M | \$M |
| Net interest income ${ }^{(1)}$ | 30 | 9 | 513 | (14) | 538 |
| Other banking income ${ }^{(1)}$ | 58 | 3 | (66) | (68) | (73) |
| Total banking income | 88 | 12 | 447 | (82) | 465 |
| Funds management income | - | - | - | 14 | 14 |
| Insurance income | 19 | 6 | - | (1) | 24 |
| Total operating income | 107 | 18 | 447 | (69) | 503 |
| Operating expenses | (79) | (12) | (152) | - | (243) |
| Impairment expense | (3) | 1 | - | (60) | (62) |
| Net profit before tax | 25 | 7 | 295 | (129) | 198 |
| Corporate tax expense | (3) | (1) | (81) | 27 | (58) |
| Non-controlling interests | (1) | - | - | (8) | (9) |
| Underlying profit after tax | 21 | 6 | 214 | (110) | 131 |
| Investment experience after tax | 1 | - | - | 26 | 27 |
| Cash net profit after tax | 22 | 6 | 214 | (84) | 158 |

(1) Excludes the impact of the reclassification of net swap costs from Net interest income to Other banking income related to certain economic hedges which do not qualify for AIFRS hedge accounting (December 2010: $\$ 227$ million; June 2010: $\$ 136$ million; December 2009: $\$ 123$ million).
(2) Net interest income has been restated in the comparative periods following an allocation of capital costs to Bankwest.

## Investment Experience

|  | Half Year Ended |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 0 / 0 6 / 1 0}$ | $\mathbf{3 1 / 1 2 / 0 9}$ | Dec 10 vs | Dec $\mathbf{1 0} \mathbf{v s}$ |
| Investment Experience | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | Jun10 $\%$ | Dec $\mathbf{0 9} \%$ |
| Wealth Management | $\mathbf{3 1}$ | 66 | 117 | $(53)$ | $(74)$ |
| New Zealand | - | 3 | $(2)$ | large | large |
| Other | $\mathbf{4}$ | 25 | 27 | $(84)$ | $(85)$ |
| Investment experience before tax | $\mathbf{3 5}$ | 94 | 142 | $(63)$ | $(75)$ |
| Corporate tax expense | $\mathbf{( 6 )}$ | $(25)$ | $(33)$ | $(76)$ | $(82)$ |
| Investment experience after tax | $\mathbf{2 9}$ | 69 | 109 | $(58)$ | $(73)$ |


|  | As at 31 December 2010 ${ }^{(1)}$ |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | Australia | New Zealand | Asia | Total |
| Shareholder Investment Asset Mix (\%) | $\%$ | $\%$ | $\%$ | $\%$ |
| Local equities | 1 | - | - | 1 |
| International equities | - | - | - |  |
| Property | 12 | - | - | 9 |
| Sub-total | 13 | 1 | 10 |  |
| Fixed interest | 22 | 53 | 96 | 31 |
| Cash | 65 | 46 | 4 | 59 |
| Sub-total | 87 | 99 | 100 | 9 |
| Total | 100 | 100 | 100 | 100 |


| Shareholder Investment Asset Mix (\$M) | As at 31 December $2010{ }^{(1)}$ |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Australia | New Zealand | Asia | Total |
|  | \$M | \$M | \$M | \$M |
| Local equities | 12 | 1 | - | 13 |
| International equities | - | 2 | - | 2 |
| Property | 233 | - | - | 233 |
| Sub-total | 245 | 3 | - | 248 |
| Fixed interest | 430 | 289 | 77 | 796 |
| Cash | 1,280 | 245 | 3 | 1,528 |
| Sub-total | 1,710 | 534 | 80 | 2,324 |
| Total | 1,955 | 537 | 80 | 2,572 |

(1) Includes Shareholder's funds in the CFS Global Asset Management, Colonial First State and CommInsure businesses.

The Directors of the Commonwealth Bank of Australia submit their report together with the financial statements of the Commonwealth Bank of Australia and its controlled entities (collectively referred to as "the Group") for the half year ended 31 December 2010.

## Directors

The names of the Directors holding office during and since the end of the half year were:

D J Turner
R J Norris KNZM
J A Anderson KBE
C R Galbraith AM
J S Hemstritch
SCHKay
B Long
A M Mohl
FD Ryan
HH Young

Chairman
Managing Director and Chief Executive Officer
Director
Director
Director
Director
Director (Appointment effective 1 September 2010)
Director
Director
Director

## Review and Results of Operations

Commonwealth Bank of Australia recorded a consolidated statutory net profit after tax of $\$ 3,052$ million for the half year ended 31 December 2010, compared with $\$ 2,914$ million for the prior comparative period, an increase of $5 \%$. The result was principally supported by solid volume growth, improved funds management income and lower impairment expense. This was partly offset by lower net interest margin.

The statutory net profit after tax from Retail Banking Services was $\$ 1,383$ million (December 2009: $\$ 1,237$ million) reflecting solid volume growth together with a reduction in impairment expense. This was partly offset by margin compression due to higher funding costs.

The statutory net profit after tax from Business and Private Banking was $\$ 506$ million (December 2009: $\$ 440$ million), driven by solid growth in lending balances and a reduction in impairment expense. This was partly offset by lower brokerage revenue due to subdued market trading conditions.

The statutory net profit after tax for Institutional Banking and Markets of $\$ 512$ million (December 2009: $\$ 553$ million) mainly reflected lower income from declining lending balances and the challenging trading environment. This was partly offset by lower impairment expense as the credit quality of the portfolio stabilised.
The statutory net profit after tax for Wealth Management was \$334 million (December 2009: \$327 million), reflecting increased Funds Management income partly offset by lower investment experience.
The statutory net profit after tax for New Zealand was \$236 million (December 2009: \$27 million loss) and reflected improved margin together with a stronger insurance result due to improved claims experience and lapse rates as well as higher inforce premiums. The prior comparative period included the one off impact of an adverse tax ruling in relation to New Zealand structured finance transactions.

Signed in accordance with a resolution of the Directors.


## D J Turner

Chairman
9 February 2011

The statutory net profit after tax for Bankwest was $\$ 148$ million (December 2009: \$33 million) reflecting lower impairment expense and a solid operating performance.

In accordance with the ASX Principles of Good Corporate Governance and Best Practice Recommendations, the Chief Executive Officer and the Chief Financial Officer have provided the Board with a written statement that the accompanying Financial Report represents a true and fair view, in all material respects, of the Group's financial position as at 31 December 2010 and performance for the half year ended 31 December 2010, in accordance with relevant accounting standards.

We have obtained the following independence declaration from the Group's auditors, PricewaterhouseCoopers.

## pwe

Auditor's Independence Deelaration
As lead auditor for the review of Commonwealth Bank of Australia for the half-year ended 31 December 2010, I declare that to the best of my knowledge and belief, there have been.
a) no contraventions of the auditor independence requirements of the Corporations Act 2001 in relation to the review; and
b) no contraventions of any applicable code of professional conduct in relation to the review.

This declaration is in respect of Commonwealth Bank of Australia and the entities it controlled during the period.
Ahowary
$\xrightarrow{\text { Rahoul Chowdry }}$
Partner
PricewaterhouseCoopers
Sydney
9 February 2011





## R J Norris

Managing Director and Chief Executive Officer

## Financial Statements

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## Consolidated Income Statement

For the half year ended 31 December 2010

|  | Half Year Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 |  | 30/06/10 | 31/12/09 |
|  | Notes | \$M | \$M | \$M |
| Interest income | 2 | 18,470 | 16,925 | 15,290 |
| Interest expense |  | $(12,341)$ | $(11,161)$ | $(9,132)$ |
| Net interest income |  | 6,129 | 5,764 | 6,158 |
| Other banking income |  | 1,780 | 1,858 | 2,350 |
| Net banking operating income |  | 7,909 | 7,622 | 8,508 |
| Funds management income |  | 966 | 958 | 948 |
| Investment revenue/(expense) |  | 630 | (71) | 1,046 |
| Claims and policyholder liability (expense)/revenue |  | (585) | 69 | $(1,022)$ |
| Net funds management operating income |  | 1,011 | 956 | 972 |
| Premiums from insurance contracts |  | 942 | 896 | 898 |
| Investment revenue |  | 307 | 190 | 497 |
| Claims and policyholder liability expense from insurance contracts |  | (663) | (506) | (745) |
| Net insurance operating income |  | 586 | 580 | 650 |
| Total net operating income |  | 9,506 | 9,158 | 10,130 |
| Loan impairment expense | 6 | (722) | (996) | $(1,383)$ |
| Operating expenses | 3 | $(4,462)$ | $(4,392)$ | $(4,324)$ |
| Net profit before income tax |  | 4,322 | 3,770 | 4,423 |
| Corporate tax expense | 4 | $(1,161)$ | $(1,022)$ | $(1,361)$ |
| Policyholder tax (expense)/benefit | 4 | (100) | 9 | (139) |
| Net profit after income tax |  | 3,061 | 2,757 | 2,923 |
| Non-controlling interests |  | (9) | (7) | (9) |
| Net profit attributable to Equity holders of the Bank |  | 3,052 | 2,750 | 2,914 |


|  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | Cents per Share |  |  |
| Earnings per share: |  |  |  |
| Basic | 196. 5 | 177.6 | 190. 3 |
| Diluted | 189. 1 | 171. 0 | 183. 8 |

The above Consolidated Income Statement should be read in conjunction with the accompanying notes.

## Financial Statements continued

## Consolidated Statement of Comprehensive Income

For the half year ended 31 December 2010

|  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | \$M | \$M | \$M |
| Profit from ordinary activities after income tax for the period | 3,061 | 2,757 | 2,923 |
| Other comprehensive income/(expense): |  |  |  |
| Actuarial gains and losses from defined benefit superannuation plans | 92 | (162) | 98 |
| Gains and losses on cash flow hedging instruments: |  |  |  |
| Recognised in equity | (363) | (191) | (48) |
| Transferred to Income Statement | 253 | 513 | 315 |
| Gains and losses on available-for-sale investments: |  |  |  |
| Recognised in equity | (196) | 168 | 159 |
| Transferred to Income Statement on disposal | (21) | (15) | (9) |
| Transferred to Income Statement on impairment | - | 2 | - |
| Revaluation of properties | (3) | 50 | - |
| Foreign currency translation reserve | (486) | 80 | (99) |
| Income tax on items transferred directly to/from equity: |  |  |  |
| Foreign currency translation reserve | 9 | - | (1) |
| Available-for-sale investments revaluation reserve | 66 | (32) | (45) |
| Revaluation of properties | 2 | (9) | - |
| Cash flow hedge reserve | 37 | (114) | (79) |
| Other comprehensive income net of income/(expense) tax | (610) | 290 | 291 |
| Total comprehensive income for the period | 2,451 | 3,047 | 3,214 |
| Total comprehensive income for the period is attributable to: |  |  |  |
| Equity holders of the Bank | 2,442 | 3,040 | 3,205 |
| Non-controlling interests | 9 | 7 | 9 |
| Total comprehensive income for the period | 2,451 | 3,047 | 3,214 |

The above Consolidated Statement of Comprehensive Income should be read in conjunction with the accompanying notes.

## Consolidated Balance Sheet

As at 31 December 2010

|  | As at |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 |  | 30/06/10 | 31/12/09 |
| Assets | Notes | \$M | \$M | \$M |
| Cash and liquid assets |  | 14,362 | 10,119 | 11,686 |
| Receivables due from other financial institutions |  | 12,771 | 10,072 | 11,923 |
| Assets at fair value through Income Statement: |  |  |  |  |
| Trading |  | 20,240 | 22,851 | 21,711 |
| Insurance |  | 15,205 | 15,940 | 17,554 |
| Other |  | 358 | 654 | 642 |
| Derivative assets |  | 25,988 | 27,689 | 20,237 |
| Available-for-sale investments |  | 38,029 | 32,915 | 29,573 |
| Loans, bills discounted and other receivables | 5 | 491,882 | 493,459 | 482,019 |
| Bank acceptances of customers |  | 10,146 | 11,569 | 10,960 |
| Property, plant and equipment |  | 2,268 | 2,351 | 2,367 |
| Investment in associates |  | 1,683 | 1,490 | 1,339 |
| Intangible assets |  | 9,482 | 9,420 | 9,322 |
| Deferred tax assets |  | 1,334 | 1,270 | 315 |
| Other assets |  | 5,855 | 6,482 | 5,601 |
|  |  | 649,603 | 646,281 | 625,249 |
| Assets held for sale |  | 39 | 49 | 227 |
| Total assets |  | 649,642 | 646,330 | 625,476 |


|  | As at |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 |  | 30/06/10 | 31/12/09 |
| Liabilities | Notes | \$M | \$M | \$M |
| Deposits and other public borrowings | 7 | 395,345 | 374,663 | 370,167 |
| Payables due to other financial institutions |  | 13,242 | 12,608 | 13,675 |
| Liabilities at fair value through Income Statement |  | 12,578 | 15,342 | 15,735 |
| Derivative liabilities |  | 32,092 | 24,884 | 21,874 |
| Bank acceptances |  | 10,146 | 11,569 | 10,960 |
| Current tax liabilities |  | 971 | 1,056 | 193 |
| Deferred tax liabilities |  | 249 | 221 | - |
| Other provisions |  | 1,194 | 1,197 | 1,106 |
| Insurance policy liabilities |  | 14,099 | 14,592 | 16,272 |
| Debt issues |  | 113,609 | 130,210 | 119,207 |
| Managed funds units on issue |  | 851 | 880 | 1,082 |
| Bills payable and other liabilities |  | 8,056 | 10,025 | 7,174 |
|  |  | 602,432 | 597,247 | 577,445 |
| Loan capital |  | 11,861 | 13,513 | 14,448 |
| Total liabilities |  | 614,293 | 610,760 | 591,893 |
| Net assets |  | 35,349 | 35,570 | 33,583 |



[^2]
## Financial Statements continued

## Consolidated Statement of Changes in Equity

For the half year ended 31 December 2010

|  | Ordinary share capital \$M | Other equity instruments \$M | Shareholders' equity attributable |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |
|  |  |  | Reserves | Retained profits | to Equity holders of the Bank | Noncontrolling interests | Total Shareholders' equity |
|  |  |  | \$M | \$M | \$M | \$M | \$M |
| As at 30 June 2009 | 21,642 | 939 | 516 | 7,825 | 30,922 | 520 | 31,442 |
| Total comprehensive income for the period | - | - | 193 | 3,012 | 3,205 | 9 | 3,214 |
| Transactions with equity holders in their capacity as equity holders: |  |  |  |  |  |  |  |
| Dividends paid | - | - | - | $(1,764)$ | $(1,764)$ | - | $(1,764)$ |
| Dividend reinvestment plan (net of issue costs) | 685 | - | - | - | 685 | - | 685 |
| Other equity movements: |  |  |  |  |  |  |  |
| Share based payments | 1 | - | (15) | - | (14) | - | (14) |
| (Purchase)/sale and vesting of treasury shares | 16 | - | - | - | 16 | - | 16 |
| Other changes | - | - | (235) | 247 | 12 | (8) | 4 |
| As at 31 December 2009 | 22,344 | 939 | 459 | 9,320 | 33,062 | 521 | 33,583 |
| Total comprehensive income for the period | - | - | 452 | 2,588 | 3,040 | 7 | 3,047 |
| Transactions with equity holders in their capacity as equity holders: |  |  |  |  |  |  |  |
| Dividends paid | - | - | - | $(1,857)$ | $(1,857)$ | - | $(1,857)$ |
| Dividend reinvestment plan (net of issue costs) | 772 | - | - | - | 772 | - | 772 |
| Other equity movements: |  |  |  |  |  |  |  |
| Share based payments | 1 | - | 140 | - | 141 | - | 141 |
| Sale/(purchase) and vesting of treasury shares | (36) | - | - | - | (36) | - | (36) |
| Other changes | - | - | 38 | (113) | (75) | (5) | (80) |
| As at 30 June 2010 | 23,081 | 939 | 1,089 | 9,938 | 35,047 | 523 | 35,570 |
| Total comprehensive income for the period | - | - | (702) | 3,144 | 2,442 | 9 | 2,451 |
| Transactions with equity holders in their capacity as equity holders: |  |  |  |  |  |  |  |
| Dividends paid | - | - | - | $(2,650)$ | $(2,650)$ | - | $(2,650)$ |
| Dividend reinvestment plan (net of issue costs) ${ }^{(1)}$ | - | - | - | - | - | - | - |
| Other equity movements: |  |  |  |  |  |  |  |
| Share based payments | - | - | (25) | - | (25) | - | (25) |
| Sale/(purchase) and vesting of treasury shares | (3) | - | - | - | (3) | - | (3) |
| Other changes | 5 | - | (93) | 102 | 14 | (8) | 6 |
| As at 31 December 2010 | 23,083 | 939 | 269 | 10,534 | 34,825 | 524 | 35,349 |

[^3]Consolidated Statement of Cash Flows ${ }^{(1)}$
For the half year ended 31 December 2010

|  |  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | Notes | \$M | \$M | \$M |
| Cash flows from operating activities |  |  |  |  |
| Interest received |  | 18,169 | 16,674 | 14,989 |
| Interest paid |  | $(12,237)$ | $(10,556)$ | $(8,831)$ |
| Other operating income received |  | 2,777 | 2,816 | 2,757 |
| Expenses paid |  | $(4,765)$ | $(3,555)$ | $(4,211)$ |
| Income taxes paid |  | $(1,141)$ | (928) | $(1,094)$ |
| Net decrease/(increase) in assets at fair value through Income Statement (excluding life insurance) |  | 2,690 | $(4,012)$ | 1,546 |
| Net increase/(decrease) in liabilities at fair value through Income Statement: |  |  |  |  |
|  |  |  |  |  |
| Investment income |  | 315 | 248 | 87 |
| Premiums received ${ }^{(2)}$ |  | 965 | 1,034 | 1,060 |
| Policy payments ${ }^{(2)}$ |  | $(1,690)$ | $(2,296)$ | $(1,605)$ |
| Other liabilities at fair value through Income Statement |  | $(1,969)$ | (431) | (769) |
| Cash flows from operating activities before changes in operating assets and liabilities |  | 3,114 | $(1,006)$ | 3,929 |
| Changes in operating assets and liabilities arising from cash flow movements |  |  |  |  |
| Movement in available-for-sale investments: |  |  |  |  |
| Purchases |  | $(30,024)$ | $(26,463)$ | $(33,558)$ |
| Proceeds from sale |  | 4,823 | 1,580 | 2,527 |
| Proceeds at or close to maturity |  | 18,976 | 21,879 | 22,322 |
| Net change in deposits with regulatory authorities |  | (24) | 2 | (2) |
| Net (increase) in loans, bills discounted and other receivables |  | $(1,902)$ | $(11,854)$ | $(17,145)$ |
| Net decrease/(increase) in receivables due from other financial institutions not at call |  | 1,524 | $(1,525)$ | 4,250 |
| Net (increase)/decrease in securities purchased under agreements to resell |  | $(3,772)$ | (118) | 894 |
| Life insurance business: |  |  |  |  |
| Purchase of insurance assets at fair value through Income Statement |  | $(2,518)$ | $(2,493)$ | $(3,167)$ |
| Proceeds from sale/maturity of insurance assets at fair value through Income Statement |  | 3,897 | 3,754 | 4,630 |
| Net increase in deposits and other public borrowings |  | 23,580 | 2,929 | 5,923 |
| Net (payments)/proceeds from issuance of debt securities |  | $(8,334)$ | 12,811 | 17,317 |
| Net increase/(decrease) in payables due to other financial institutions not at call |  | 2,362 | (357) | (800) |
| Net (decrease)/increase in securities sold under agreements to repurchase |  | $(1,275)$ | 1,781 | $(4,595)$ |
| Changes in operating assets and liabilities arising from cash flow movements |  | 7,313 | 1,926 | $(1,404)$ |
| Net cash provided by operating activities | 10 (a) | 10,427 | 920 | 2,525 |
| Cash flows from investing activities |  |  |  |  |
| Net proceeds from disposal of controlled entities | 10 (c) | 19 | 6 | (17) |
| Proceeds from disposal of entities and businesses (net of cash disposals) |  | - | (22) | - |
| Dividends received |  | 27 | 42 | 29 |
| Proceeds from sale of property, plant and equipment |  | 10 | 9 | 61 |
| Purchases of property, plant and equipment |  | (173) | (127) | (166) |
| Payments for acquistions of investments in associates/joint ventures |  | (160) | (138) | (276) |
| Purchase of intangible assets |  | (234) | (224) | (230) |
| Sale of assets held for sale |  | 7 | 236 | 306 |
| Net decrease in other assets |  | 148 | 14 | 240 |
| Net cash used in investing activities |  | (356) | (204) | (53) |

(1) It should be noted that the Group does not use this accounting Statement of Cash Flows in the internal management of its liquidity positions.
(2) Represents gross premiums and policy payments before splitting between policyholders and shareholders.

## Financial Statements continued

Consolidated Statement of Cash Flows ${ }^{(1)}$ (continued)
For the half year ended 31 December 2010

|  | Half Year Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 |  | 30/06/10 | 31/12/09 |
|  | Notes | \$M | \$M | \$M |
| Cash flows from financing activities |  |  |  |  |
| Proceeds from the issue of shares (net of issue costs) |  | 5 | 1 | 1 |
| Dividends paid (excluding Dividend Reinvestment Plan) |  | $(2,645)$ | $(1,078)$ | $(1,071)$ |
| Net movement in other liabilities |  | (444) | 581 | (821) |
| Net (purchase)/sale of treasury shares |  | (3) | (36) | 16 |
| Issue of loan capital |  | - | 42 | 3,665 |
| Redemption of loan capital |  | (790) | $(1,164)$ | (596) |
| Other |  | (68) | 296 | (293) |
| Net cash (used in)/provided by financing activities |  | $(3,945)$ | $(1,358)$ | 901 |
| Net increase/(decrease) in cash and cash equivalents |  | 6,126 | (642) | 3,373 |
| Cash and cash equivalents at beginning of period |  | 4,917 | 5,559 | 2,186 |
| Cash and cash equivalents at end of period ${ }^{(2)}$ | 10 (b) | 11,043 | 4,917 | 5,559 |

(1) It should be noted that the Group does not use this accounting Statement of Cash Flows in the internal management of its liquidity positions.
(2) For the purposes of the Statement of Cash Flows, cash includes cash, money at short call, at call deposits with other financial institutions and settlement account balances with other banks.

The above Consolidated Statement of Cash Flows should be read in conjunction with the accompanying notes.

## Note 1 Accounting Policies

## General Information

The Financial Statements of the Commonwealth Bank of Australia (the "Bank") and its subsidiaries (the "Group") for the half year ended 31 December 2010, were approved and authorised for issue by the Board of Directors on 9 February 2011.

The Bank is incorporated and domiciled in Australia. It is a company limited by shares that are publicly traded on the Australian Securities Exchange ("ASX"). The address of its registered office is Ground Floor, Tower 1, 201 Sussex Street, Sydney NSW 2000, Australia.

There have been no significant changes in the nature of the principal activities of the Group during the half year.

## (a) Bases of accounting

This general purpose financial report for the half year ended 31 December 2010 has been prepared in accordance with the requirements of the "Corporations Act 2001" and "AASB 134 Interim Financial Reporting" which ensures compliance with "IAS 34 Interim Financial Reporting".

This half year financial report does not include all notes of the type normally included within an Annual Financial Report and therefore cannot be expected to provide as full an understanding of the financial position and financial performance of the Group as that given by the Annual Financial Report.
As a result, this report should be read in conjunction with the 30 June 2010 Annual Financial Report of the Group and any public announcements made in the period by the Group in accordance with the continuous disclosure requirements of the Corporations Act 2001 and the ASX Listing Rules.
The amounts contained in this Financial Report and the Financial Statements are presented in Australian Dollars and rounded to the nearest million dollars unless otherwise stated, under the option available to the company under ASIC Class Order 98/100 (as amended by ASIC Class Order 04/667).
For the purpose of this half year financial report, the half year has been treated as a discrete reporting period.

The accounting policies and methods of computation adopted in the preparation of the half year financial report are consistent with those adopted and disclosed in the Annual Financial Report for the year ended 30 June 2010. Certain comparatives have been restated for consistency in presentation at 31 December 2010. The affected comparatives are footnoted and are not considered to have a material impact.

The following amendments to Australian Accounting Standards have been adopted during the period but do not have a material impact on the Group:

- AASB 2009-8 Amendments to Australian Accounting Standards - Group Cash Settled Share-based Payment Transactions;
- AASB 2009-10 Amendments to Australian Accounting Standards - Classification of Rights Issues;
- AASB 2010-13 Amendments to Australian Accounting Standards arising from the Annual Improvements Project;
- AASB 2009-13 Amendments to Australian Accounting Standards arising from Interpretation 19; and
- AASB Interpretation 19 Extinguishing Financial Liabilities with Equity Instruments.


## Notes to the Financial Statements continued

## Note 2 Income from Ordinary Activities

|  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | \$M | \$M | \$M |
| Banking |  |  |  |
| Interest income | 18,470 | 16,925 | 15,290 |
| Fees and commissions | 1,692 | 1,688 | 1,753 |
| Trading income | 426 | 306 | 291 |
| Net gains on disposal of available-for-sale investments recognised in the Income Statement | 21 | 21 | 6 |
| Net gain/(loss) on other non fair value instruments | (14) | 6 | (58) |
| Net hedging ineffectiveness | (64) | (21) | (41) |
| Net gain/(loss) on other fair valued financial instruments: |  |  |  |
| Fair value through Income Statement | (4) | 3 | 5 |
| Reclassification of net interest on swaps | (227) | (136) | (123) |
| Non-trading derivatives | (186) | (161) | 378 |
| Dividends | 2 | 3 | 2 |
| Net gains/(losses) on sale of property, plant and equipment | 2 | (2) | (2) |
| Other income | 132 | 151 | 139 |
|  | 20,250 | 18,783 | 17,640 |
| Funds Management, Investment contract and Insurance contract revenue |  |  |  |
| Funds management and investment contract income including premiums | 966 | 958 | 948 |
| Insurance contract premiums and related income | 942 | 896 | 898 |
| Funds management claims and policyholder liability revenue | - | 69 | - |
| Investment income | 937 | 190 | 1,543 |
|  | 2,845 | 2,113 | 3,389 |
| Total income | 23,095 | 20,896 | 21,029 |

## Note 3 Operating Expenses

|  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | \$M | \$M | \$M |
| Staff expenses |  |  |  |
| Salaries and wages | 2,047 | 1,899 | 1,946 |
| Share-based compensation | 81 | 79 | 51 |
| Superannuation contributions | 18 | 33 | 15 |
| Defined benefit superannuation plan expense | 84 | 39 | 64 |
| Provisions for employee entitlements | 41 | 36 | 22 |
| Payroll tax | 108 | 102 | 100 |
| Fringe benefits tax | 19 | 20 | 20 |
| Other staff expenses | 52 | 86 | 71 |
| Total staff expenses | 2,450 | 2,294 | 2,289 |
| Occupancy and equipment expenses |  |  |  |
| Operating lease rentals | 259 | 271 | 256 |
| Depreciation: |  |  |  |
| Buildings | 18 | 14 | 16 |
| Leasehold improvements | 50 | 53 | 45 |
| Equipment | 42 | 43 | 47 |
| Operating lease assets | 20 | 20 | 25 |
| Repairs and maintenance | 42 | 43 | 41 |
| Other | 55 | 51 | 52 |
| Total occupancy and equipment expenses | 486 | 495 | 482 |
| Information technology services |  |  |  |
| Application maintenance and development | 110 | 134 | 75 |
| Data processing | 129 | 123 | 104 |
| Desktop | 65 | 73 | 68 |
| Communications | 97 | 103 | 96 |
| Amortisation of software assets | 81 | 74 | 104 |
| IT equipment depreciation | 39 | 37 | 38 |
| Total information technology services | 521 | 544 | 485 |
| Other expenses |  |  |  |
| Postage | 57 | 51 | 64 |
| Stationery | 39 | 48 | 49 |
| Fees and commissions: |  |  |  |
| Fees payable on trust and other fiduciary activities | 260 | 244 | 253 |
| Other | 148 | 193 | 174 |
| Advertising, marketing and loyalty | 182 | 213 | 185 |
| Amortisation of intangible assets (excluding software and merger related amortisation) | 8 | 15 | 12 |
| Non-lending losses | 32 | 46 | 57 |
| Other | 225 | 190 | 218 |
| Total other expenses | 951 | 1,000 | 1,012 |
| Investment and restructuring |  |  |  |
| Integration expenses | 18 | 21 | 19 |
| Merger related amortisation ${ }^{(1)}$ | 36 | 38 | 37 |
| Total investment and restructuring | 54 | 59 | 56 |
| Total operating expenses | 4,462 | 4,392 | 4,324 |

[^4]
## Notes to the Financial Statements continued

## Note 4 Income Tax Expense


(1) The New Zealand corporate tax rate will reduce from $30 \%$ to $28 \%$ effective 1 April 2011.
(2) The half year ended 31 December 2009 includes the impact of the tax on New Zealand structured finance transactions of $\$ 171$ million.
(3) The prior period effective tax rates have been adjusted for the allocation of capital charges from the Corporate Centre to Bankwest.
(4) The prior period effective tax rates have been adjusted for the impact of business resegmentation between Retail Banking Services and Institutional Banking and Markets.

## Impact of adoption "TOFA"

The new tax regime for financial arrangements ("TOFA") began to apply to the Tax Consolidated Group from 1 July 2010. A project was established during the 2010 financial year to implement the changes. The actual financial impact of TOFA (being an unwind of timing differences only) is a function of the Group's deferred tax liability and deferred tax asset balances as at 30 June 2010. Upon adoption, deferred tax balances from financial arrangements are phased out (amortised) over a four year period.

## Note 5 Loans, Bills Discounted and Other Receivables

|  | As at |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | \$M | \$M | \$M |
| Australia |  |  |  |
| Overdrafts | 17,725 | 19,924 | 18,040 |
| Home loans (including securitisation) | 298,513 | 292,140 | 279,653 |
| Credit card outstandings | 10,624 | 10,200 | 9,877 |
| Lease financing | 4,674 | 4,657 | 4,789 |
| Bills discounted | 15,297 | 14,379 | 15,499 |
| Term loans | 99,066 | 101,794 | 102,866 |
| Other lending | 1,627 | 1,288 | 1,535 |
| Other securities | 558 | 564 | 520 |
| Total Australia | 448,084 | 444,946 | 432,779 |
| New Zealand |  |  |  |
| Overdrafts | 544 | 568 | 550 |
| Home loans | 28,491 | 30,670 | 30,457 |
| Credit card outstandings | 582 | 589 | 604 |
| Lease financing | 416 | 523 | 467 |
| Term loans | 13,955 | 15,299 | 15,308 |
| Total New Zealand | 43,988 | 47,649 | 47,386 |
| Other Overseas |  |  |  |
| Overdrafts | 103 | 84 | 77 |
| Home loans | 700 | 763 | 712 |
| Lease financing | 75 | 47 | 56 |
| Term loans | 6,663 | 7,753 | 8,673 |
| Other lending | 20 | 27 | 1 |
| Total Other Overseas | 7,561 | 8,674 | 9,519 |
| Gross loans, bills discounted and other receivables | 499,633 | 501,269 | 489,684 |
| Less: |  |  |  |
| Provisions for Loan Impairment: |  |  |  |
| Collective provision | $(3,302)$ | $(3,436)$ | $(3,422)$ |
| Individually assessed provisions | $(2,169)$ | $(1,992)$ | $(1,822)$ |
| Unearned income: |  |  |  |
| Term loans | $(1,183)$ | $(1,213)$ | $(1,197)$ |
| Lease financing | $(1,097)$ | $(1,169)$ | $(1,224)$ |
|  | $(7,751)$ | $(7,810)$ | $(7,665)$ |
| Net loans, bills discounted and other receivables | 491,882 | 493,459 | 482,019 |

## Notes to the Financial Statements continued

Note 6 Provisions for Impairment and Asset Quality

|  | As at 31 December 2010 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Home <br> Loans \$M | Other <br> Personal \$M | Asset <br> Financing <br> \$M | Other Commercial Industrial \$M | Total \$M |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| Loans which were neither Past Due nor Impaired |  |  |  |  |  |
| Investment Grade | 193,996 | 3,236 | 567 | 75,291 | 273,090 |
| Pass Grade | 115,708 | 13,153 | 7,528 | 53,463 | 189,852 |
| Weak | 7,560 | 3,054 | 115 | 7,534 | 18,263 |
| Total loans which were neither Past Due nor Impaired | 317,264 | 19,443 | 8,210 | 136,288 | 481,205 |
| Loans which were Past Due but not Impaired ${ }^{(1)}$ |  |  |  |  |  |
| Past due 1-29 days | 4,329 | 774 | 107 | 1,378 | 6,588 |
| Past due 30-59 days | 1,865 | 194 | 44 | 246 | 2,349 |
| Past due 60-89 days | 892 | 110 | 13 | 168 | 1,183 |
| Past due 90-179 days | 1,219 | 168 | 9 | 271 | 1,667 |
| Past due 180 days or more | 1,343 | 23 | 12 | 179 | 1,557 |
| Total loans past due but not impaired | 9,648 | 1,269 | 185 | 2,242 | 13,344 |


|  | As at 30 June 2010 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Home Loans \$M | Other Personal \$M | Asset <br> Financing <br> \$M | Other Commercial Industrial \$M | Total \$M |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
| Loans which were neither Past Due nor Impaired |  |  |  |  |  |
| Investment Grade | 202,699 | 2,297 | 978 | 76,082 | 282,056 |
| Pass Grade | 101,364 | 10,569 | 7,886 | 60,126 | 179,945 |
| Weak | 8,584 | 2,440 | 241 | 8,518 | 19,783 |
| Total loans which were neither Past Due nor Impaired | 312,647 | 15,306 | 9,105 | 144,726 | 481,784 |
| Loans which were Past Due but not Impaired ${ }^{(1)}$ |  |  |  |  |  |
| Past due 1-29 days | 4,815 | 895 | 118 | 1,573 | 7,401 |
| Past due 30-59 days | 1,881 | 214 | 43 | 249 | 2,387 |
| Past due 60-89 days | 895 | 121 | 20 | 201 | 1,237 |
| Past due 90-179 days | 1,284 | 202 | 15 | 226 | 1,727 |
| Past due 180 days or more | 1,382 | 43 | 13 | 184 | 1,622 |
| Total loans past due but not impaired | 10,257 | 1,475 | 209 | 2,433 | 14,374 |


|  | As at 31 December 2009 |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  |  |  | Other |  |

(1) Included in these balances are credit card facilities and other unsecured portfolio managed facilities up to 180 days past due. If they are not written off at this time they are classified as impaired.

Note 6 Provisions for Impairment and Asset Quality (continued)

|  | Half Year Ended |  |  |
| :--- | ---: | ---: | ---: |
|  | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 0 / 0 6 / 1 0}$ | $\mathbf{3 1 / 1 2 / 0 9}$ |
| Movement in Impaired Asset Balances | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ |
| Gross impaired assets - opening balance | $\mathbf{5 , 2 1 6}$ | 4,823 | 4,210 |
| New and increased | $\mathbf{2 , 1 1 9}$ | 2,753 | 2,702 |
| Balances written off | $\mathbf{( 7 5 0 )}$ | $(825)$ | $(1,079)$ |
| Returned to performing or repaid | $\mathbf{( 1 , 4 0 1 )}$ | $(1,535)$ | $(1,010)$ |
| Gross impaired assets - closing balance | $\mathbf{5 , 1 8 4}$ | 5,216 | 4,823 |


|  | As at |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | \$M | \$M | \$M |
| Impaired Assets by Size of Asset |  |  |  |
| Less than \$1 million | 735 | 732 | 785 |
| \$1 million to \$10 million | 1,577 | 1,573 | 2,612 |
| Greater than \$10 million | 2,872 | 2,911 | 1,426 |
| Gross impaired assets | 5,184 | 5,216 | 4,823 |
| Less individually assessed provisions for impairment | $(2,169)$ | $(1,992)$ | $(1,822)$ |
| Net impaired assets | 3,015 | 3,224 | 3,001 |


|  | As at |  |  |
| :--- | ---: | ---: | ---: |
|  | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 0 / 0 6 / 1 0}$ | $\mathbf{3 1 / 1 2 / 0 9}$ |
| Asset Quality Ratios | $\%$ |  | $\%$ |
| Gross impaired assets as a percentage of gross loans and acceptances | $\mathbf{1 . 0 2}$ | 1.02 | 0.96 |
| Loans 90 or more days past due but not impaired as a percentage of gross loans and acceptances | $\mathbf{0 . 6 3}$ | 0.65 | 0.60 |

## Notes to the Financial Statements continued

Note 6 Provisions for Impairment and Asset Quality (continued)

## Provisioning Policy

Provisions for impairment are maintained at an amount adequate to cover incurred credit related losses.
For loans and receivables the Group first assesses whether objective evidence of impairment exists individually for financial assets that are individually significant, and then individually or collectively for financial assets that are not individually significant. If there is objective evidence of impairment, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of the expected future cash flows discounted at the financial asset's original effective interest rate. Short term balances are not discounted.
Available-for-sale investments are subject to impairment based on their fair value.

|  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | \$M | \$M | \$M |
| Provision for impairment losses |  |  |  |
| Collective provision |  |  |  |
| Opening Balance | 3,461 | 3,452 | 3,225 |
| Net collective provision funding | 147 | 403 | 498 |
| Impairment losses written off | (326) | (426) | (308) |
| Impairment losses recovered | 54 | 36 | 41 |
| Other | (9) | (4) | (4) |
| Closing balance | 3,327 | 3,461 | 3,452 |
| Individually assessed provisions |  |  |  |
| Opening Balance | 1,992 | 1,822 | 1,729 |
| Net new and increased individual provisioning | 713 | 873 | 989 |
| Net write-back of provisions no longer required | (138) | (280) | (104) |
| Discount unwind to interest income | (79) | (85) | (84) |
| Other | 183 | 150 | 143 |
| Impairment losses written off | (502) | (488) | (851) |
| Closing balance | 2,169 | 1,992 | 1,822 |
| Total provisions for impairment losses | 5,496 | 5,453 | 5,274 |
| Less: Off balance sheet provisions | (25) | (25) | (30) |
| Total provisions for loan impairment | 5,471 | 5,428 | 5,244 |


|  | Half Year Ended |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 0 / 0 6 / 1 0}$ | $\mathbf{3 1 / 1 2 / 0 9}$ |
| Provision Ratios | $\%$ |  |  |
| Collective provision as a $\%$ of gross loans and acceptances | $\mathbf{0 . 6 5}$ | 0.67 | 0.69 |
| Collective provision as a $\%$ of risk weighted assets - Basel II | $\mathbf{1 . 1 7}$ | 1.19 | 1.16 |
| Individually assessed provisions for impairment as a $\%$ of gross impaired assets | $\mathbf{4 1 . 8 4}$ | 38.19 | $\mathbf{3 7 . 7}$ |
| Total provisions for impairment losses as a $\%$ of gross loans and acceptances | $\mathbf{1 . 0 8}$ | 1.06 | 1.05 |


|  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
| Impairment Expense | \$M | \$M | \$M |
| Loan Impairment Expense |  |  |  |
| Net collective provisioning funding | 147 | 403 | 498 |
| Net new and increased individual provisioning | 713 | 873 | 989 |
| Write-back of individually assessed provisions | (138) | (280) | (104) |
| Total impairment expense ${ }^{(1)}$ | 722 | 996 | 1,383 |

(1) The half year ended 30 June 2010 includes $\$ 304$ million of Bankwest loan impairment expense recognised as a non-cash item.

Note 7 Deposits and Other Public Borrowings

|  | As at |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | \$M | \$M | \$M |
| Australia |  |  |  |
| Certificates of deposit | 48,296 | 40,891 | 54,818 |
| Term deposits | 133,546 | 122,712 | 108,716 |
| On demand and short term deposits | 158,925 | 158,874 | 154,087 |
| Deposits not bearing interest | 7,707 | 7,236 | 6,839 |
| Securities sold under agreements to repurchase | 4,485 | 5,440 | 3,816 |
| Total Australia | 352,959 | 335,153 | 328,276 |
| New Zealand |  |  |  |
| Certificates of deposit | 421 | 407 | 434 |
| Term deposits | 15,058 | 15,715 | 14,472 |
| On demand and short term deposits | 7,923 | 8,327 | 8,895 |
| Deposits not bearing interest | 1,555 | 1,554 | 1,618 |
| Securities sold under agreements to repurchase | - | 85 | 162 |
| Total New Zealand | 24,957 | 26,088 | 25,581 |
| Other Overseas |  |  |  |
| Certificates of deposit | 9,109 | 7,442 | 9,390 |
| Term deposits | 7,490 | 4,404 | 6,013 |
| On demand and short term deposits | 826 | 1,337 | 904 |
| Deposits not bearing interest | 4 | 4 | 3 |
| Securities sold under agreements to repurchase | - | 235 | - |
| Total Other Overseas | 17,429 | 13,422 | 16,310 |
| Total deposits and other public borrowings | 395,345 | 374,663 | 370,167 |

## Notes to the Financial Statements continued

## Note 8 Financial Reporting by Segments

This note sets out segment reporting in accordance with statutory reporting requirements. Refer to the business analysis at the front of this report for detailed Income Statements by segment.

|  | 10 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Retail | Business and | Institutional |  |  |  |  |  |
| Business Segment Information | Banking Services | Private Banking | Banking and Markets | Wealth <br> Management | New Zealand | Bankwest | Other | Total |
| Income Statement | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Interest income | 9,450 | 1,648 | 1,875 | - | 1,516 | 2,588 | 1,393 | 18,470 |
| Insurance premium and related revenue | - | - | - | 683 | 176 | - | 83 | 942 |
| Other income | 659 | 465 | 813 | 1,763 | 226 | 115 | (358) | 3,683 |
| Total revenue | 10,109 | 2,113 | 2,688 | 2,446 | 1,918 | 2,703 | 1,118 | 23,095 |
| Equity accounted earnings | 5 | 3 | 1 | - | - | - | 59 | 68 |
| Revenue from external customers | 10,036 | 2,375 | 2,377 | 2,485 | 1,938 | 2,672 | 1,144 | 23,027 |
| Revenue from other operating segments | 68 | (265) | 310 | (39) | (20) | 31 | (85) | - |
| Interest expense | $(3,393)$ | $(1,601)$ | (359) | (85) | $(1,020)$ | $(1,879)$ | $(4,004)$ | $(12,341)$ |
| Segment result before income tax | 1,974 | 723 | 672 | 542 | 325 | 226 | (140) | 4,322 |
| Income tax expense | (591) | (217) | (160) | (208) | (89) | (78) | 82 | $(1,261)$ |
| Segment result after income tax | 1,383 | 506 | 512 | 334 | 236 | 148 | (58) | 3,061 |
| Non-controlling interests | - | - | - | - | - | - | (9) | (9) |
| Segment result after income tax and non-controlling interests | 1,383 | 506 | 512 | 334 | 236 | 148 | (67) | 3,052 |
| Less: Non-cash items | - | - | - | 25 | (2) | 76 | 184 | 283 |
| Net profit after tax ("cash basis") ${ }^{(1)}$ | 1,383 | 506 | 512 | 359 | 234 | 224 | 117 | 3,335 |
| Balance Sheet |  |  |  |  |  |  |  |  |
| Total assets | 269,231 | 77,905 | 98,758 | 20,953 | 50,026 | 75,839 | 56,930 | 649,642 |
| Total liabilities | 163,428 | 102,426 | 65,616 | 18,711 | 46,216 | 70,980 | 146,916 | 614,293 |



## Notes to the Financial Statements continued

Note 8 Financial Reporting by Segments (continued)

(1) Results have been restated for the impact of business resegmentation between Retail Banking Services and Institutional Banking and Markets.
(2) Results have been restated following the allocation of capital costs to Bankwest which were previously held centrally in Other.
 losses related to hedging and AIFRS volatility.

## Notes to the Financial Statements continued

Note 8 Financial Reporting by Segments (continued)

|  | Half Year Ended |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| Geographical Information | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 1 / 1 2 / 0 9}$ | $\mathbf{3 1 / 1 2 / 0 9}$ |
| Revenue | $\mathbf{\$ M}$ | $\%$ | $\mathbf{\% M}$ |  |
| Australia |  |  |  |  |
| New Zealand | $\mathbf{2 0 , 1 9 3}$ | $\mathbf{8 7 . 4}$ | 18,003 | $\mathbf{8 5 . 6}$ |
| Other locations $^{(1)}$ | $\mathbf{2 , 0 0 3}$ | $\mathbf{8 . 7}$ | 2,204 | 10.5 |
|  | $\mathbf{8 9 9}$ | $\mathbf{3 . 9}$ | 822 | 3.9 |

(1) Other locations were: United Kingdom, United States of America, Japan, Singapore, Malta, Hong Kong, Indonesia, China and Vietnam.

The geographical segment represents the location in which the transaction was booked.

## Note 9 Shareholders' Equity

|  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | \$M | \$M | \$M |
| Ordinary Share Capital |  |  |  |
| Balance at the beginning of the period | 23,081 | 22,344 | 21,642 |
| Dividend reinvestment plan (net of issue costs) ${ }^{(1)}$ | - | 772 | 685 |
| Exercise of executive options under employee share ownership schemes | 5 | 1 | 1 |
| Sale/(purchase) and vesting of treasury shares ${ }^{(2)}$ | (3) | (36) | 16 |
| Balance at the end of the period | 23,083 | 23,081 | 22,344 |
| Other Equity Instruments |  |  |  |
| Balance at the beginning of the period | 939 | 939 | 939 |
| Balance at the end of the period | 939 | 939 | 939 |
| Retained Profits |  |  |  |
| Balance at the beginning of the period | 9,938 | 9,320 | 7,825 |
| Actuarial gains/(losses) from defined benefit superannuation plans | 92 | (162) | 98 |
| Realised gains and dividend income on treasury shares ${ }^{(2)}$ | 9 | 18 | 12 |
| Operating profit attributable to Equity holders of the Bank | 3,052 | 2,750 | 2,914 |
| Total available for appropriation | 13,091 | 11,926 | 10,849 |
| Transfers from/(to) general reserve | 93 | (38) | 235 |
| Transfers from employee compensation reserve | - | (93) | - |
| Interim dividend - cash component | - | $(1,067)$ | - |
| Interim dividend - dividend reinvestment plan ${ }^{(1)}$ | - | (774) | - |
| Final dividend - cash component ${ }^{(3)}$ | $(2,633)$ | - | $(1,058)$ |
| Final dividend - dividend reinvestment plan ${ }^{(1)(3)}$ | - | - | (688) |
| Other dividends | (17) | (16) | (18) |
| Balance at the end of the period | 10,534 | 9,938 | 9,320 |

(1) The declared dividend in the comparative periods includes an amount attributable to the dividend reinvestment plan (DRP) of \$774 million (interim 2009/2010) and $\$ 688$ million (final 2008/2009). Of these amounts $\$ 772$ million (interim 2009/2010) and $\$ 685$ million (final 2008/2009) have been issued in ordinary shares due to rounding under the plan rules. The rounding amount was included in the next DRP allocations
(2) Relates to movements in treasury shares held within life insurance statutory funds and the employee share scheme trust.
(3) The dividend reinvestment plan in respect of the final dividend for 2009/2010 was satisfied in full by an on market purchase and transfer of $\$ 679$ million of shares to participating shareholders.

Note 9 Shareholders' Equity (continued)

|  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | \$M | \$M | \$M |
| Reserves |  |  |  |
| General Reserve |  |  |  |
| Balance at the beginning of the period | 1,248 | 1,210 | 1,445 |
| Appropriation (to)/from retained profits | (93) | 38 | (235) |
| Balance at the end of the period | 1,155 | 1,248 | 1,210 |
| Capital Reserve |  |  |  |
| Balance at the beginning of the period | 319 | 303 | 299 |
| Revaluation surplus on sale of property | 4 | 16 | 4 |
| Balance at the end of the period | 323 | 319 | 303 |
| Asset Revaluation Reserve |  |  |  |
| Balance at the beginning of the period | 194 | 169 | 173 |
| Revaluation of properties | (3) | 50 | - |
| Transfers on sale of properties | (4) | (16) | (4) |
| Tax on revaluation of properties | 2 | (9) | - |
| Balance at the end of the period | 189 | 194 | 169 |
| Foreign Currency Translation Reserve |  |  |  |
| Balance at the beginning of the period | (553) | (633) | (533) |
| Currency translation adjustments of foreign operations | (494) | 84 | (125) |
| Currency translation on net investment hedge | 8 | (4) | - |
| Transfer to income statement on disposal of foreign operations | - | - | 26 |
| Tax on translation adjustments | 9 | (1) | (1) |
| Tax on net investment hedge movement | - | 1 | - |
| Balance at the end of the period | $(1,030)$ | (553) | (633) |
| Cash Flow Hedge Reserve |  |  |  |
| Balance at the beginning of the period | (417) | (625) | (813) |
| Gains and losses on cash flow hedging instruments: |  |  |  |
| Recognised in equity | (363) | (191) | (48) |
| Transferred to Income Statement: |  |  |  |
| Interest income | 43 | (294) | (570) |
| Interest expense | 210 | 807 | 885 |
| Tax on cash flow hedging instruments | 37 | (114) | (79) |
| Balance at the end of the period | (490) | (417) | (625) |
| Employee Compensation Reserve |  |  |  |
| Balance at the beginning of the period | 125 | (15) | - |
| Current period movement | (25) | 140 | (15) |
| Balance at the end of the period | 100 | 125 | (15) |
| Available-for-Sale Investments Reserve |  |  |  |
| Balance at the beginning of the period | 173 | 50 | (55) |
| Net gains and losses on revaluation of available-for-sale investments | (196) | 168 | 159 |
| Net gains and losses on available-for-sale investments transferred to |  |  |  |
| Income Statement on disposal | (21) | (15) | (9) |
| Net gains and losses on available-for-sale investments transferred to |  |  |  |
| Income Statement for impairment | - | 2 | - |
| Tax on available-for-sale investments | 66 | (32) | (45) |
| Balance at the end of the period | 22 | 173 | 50 |
| Total reserves | 269 | 1,089 | 459 |
| Shareholders' equity attributable to Equity holders of the Bank | 34,825 | 35,047 | 33,062 |
| Shareholders' equity attributable to non-controlling interests | 524 | 523 | 521 |
| Total Shareholders' equity | 35,349 | 35,570 | 33,583 |

## Notes to the Financial Statements continued

## Note 10 Notes to the Statement of Cash Flows

|  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | \$M | \$M | \$M |
| Net profit after income tax | 3,061 | 2,757 | 2,923 |
| Increase in interest receivable | (162) | (192) | (359) |
| Increase in interest payable | 137 | 786 | 103 |
| Net decrease/(increase) in assets at fair value through Income Statement (excluding life insurance) | 2,410 | $(1,516)$ | 4,817 |
| Net loss/(gain) on sale of controlled entities and associates | 7 | (6) | 38 |
| Net gain on sale of investments | (2) | - | (4) |
| Net decrease/(increase) in derivative assets | 1,701 | $(7,564)$ | 6,233 |
| Net (gain)/loss on sale of property, plant and equipment | (2) | 2 | 2 |
| Equity accounting profit | (68) | (64) | (52) |
| Loan impairment expense | 722 | 996 | 1,383 |
| Depreciation and amortisation (including asset write downs) | 295 | 294 | 324 |
| (Decrease)/increase in liabilities at fair value through Income Statement (excluding life insurance) | $(2,764)$ | (393) | (861) |
| (Decrease)/increase in derivative liabilities | $(1,444)$ | 512 | $(10,316)$ |
| Increase/(decrease) in other provisions | 16 | 183 | (137) |
| Increase/(decrease) in income taxes payable | 35 | 636 | (786) |
| Increase/(decrease) in deferred tax liabilities | 28 | 221 | (168) |
| (Increase)/decrease in deferred tax assets | (63) | (955) | 1,338 |
| (Increase)/decrease in accrued fees/reimbursements receivable | (39) | 24 | 20 |
| (Decrease)/increase in accrued fees and other items payable | (568) | 384 | (82) |
| Net increase/(decrease) in life insurance contract policy liabilities | 547 | 1,357 | (504) |
| (Decrease)/increase in cash flow hedge reserve | (73) | 322 | 267 |
| (Decrease)/increase in fair value hedged items | (416) | 930 | (92) |
| Changes in operating assets and liabilities arising from cash flow movements | 7,313 | 1,926 | $(1,404)$ |
| Other | (244) | 280 | (158) |
| Net cash provided by operating activities | 10,427 | 920 | 2,525 |

(1) Comparative information has been restated to conform with presentation in the current period.

## (b) Reconciliation of Cash

For the purposes of the Statement of Cash Flows, cash includes cash, money at short call, at call deposits with other financial institutions and settlement account balances with other banks.

|  | As at |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | \$M | \$M | \$M |
| Notes, coins and cash at banks | 6,361 | 5,285 | 6,157 |
| Other short term liquid assets | 547 | 1,153 | 1,966 |
| Receivables due from other financial institutions - at call ${ }^{(1)}$ | 8,950 | 5,012 | 4,697 |
| Payables due to other financial institutions - at call ${ }^{(1)}$ | $(4,815)$ | $(6,533)$ | $(7,261)$ |
| Cash and cash equivalents at end of year | 11,043 | 4,917 | 5,559 |

(1) At call includes certain receivables and payables due from and to financial institutions within three months.


## (c) Disposal of Controlled Entities - Fair value of asset disposal

The Group disposed of certain St Andrew's operations effective 1 July 2010.
During the half year ended 31 December 2009, the Group disposed of its banking and insurance operations in Fiji.

|  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | \$M | \$M | \$M |
| Net assets | 60 | - | 77 |
| Loss on sale (excluding realised foreign exchange losses and other related costs) | (10) | 6 | (5) |
| Cash consideration received | 50 | 6 | 72 |
| Less cash and cash equivalents disposed | (31) | - | (89) |
| Net cash inflow/(outflow) on disposal | 19 | 6 | (17) |

Note 10 Notes to the Statement of Cash Flows (continued)
(d) Non-Cash Financing and Investing Activities

|  | Half Year Ended |  |  |
| :--- | ---: | ---: | ---: |
|  | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 0 / 0 6 / 1 0}$ | $\mathbf{3 1 / 1 2 / 0 9}$ |
|  | $\$ M$ | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ |
| Shares issued under the Dividend Reinvestment Plan ${ }^{(1)}$ | - | 772 | 685 |

(1) The dividend reinvestment plan in respect of the final dividend for 2009/2010 was satisfied in full by an on market purchase and transfer of $\$ 679$ million of shares to participating shareholders.

## (e) Acquisition of Controlled Entities

There were no acquisitions of controlled entities during the current period.

## (f) Financing Facilities

Standby funding lines are immaterial.

## Note 11 Events Subsequent to Balance Date

## Queensland Flooding

As at 31 December 2010, the Group has provided for loan losses and net insurance claims arising from the Queensland floods. Whilst the full impact of the Queensland floods is not yet known, this represents the Group's estimate of incurred losses based upon known information as at the date of these Interim Financial Statements.

## Victorian Floods and Cyclone Yasi

Flooding in Victoria and Cyclone Yasi in Queensland occurred in the period subsequent to 31 December 2010. Although it is too early to fully assess the impact of these events, the financial consequences of these events is not expected to be material.

## Other

The Group is not aware of any further matters or circumstances that have occurred since the end of the period that have significantly affected or will significantly affect the operations of the Group, the results of those operations or the state of affairs of the Group in subsequent financial years.

## Note 12 Contingent Liabilities

## Contingent Liabilities

Other than as outlined below, there has been no material change in contingent liabilities since those disclosed in the Financial Statements for the year ended 30 June 2010. Refer to Note 36 of the 2010 Annual Report.

## Storm Financial

The Australian Securities and Investments Commission ("ASIC") has commenced legal proceedings against the Bank in relation to Storm Financial, a Queensland-based financial planning firm that collapsed and went into receivership in March 2009. In addition, class action proceedings have been commenced against the Group in relation to Storm Financial. At this stage the size of the class action has not been defined and damages sought have not been quantified.

The Group has established a resolution scheme for clients of Storm Financial who borrowed money from the Group. The resolution scheme is in the process of considering individual claims on a case by case basis. In addition, legal proceedings have been commenced by ASIC however no damages have been claimed at this stage and no estimate can be made. The Group believes that appropriate provisions are held to cover the outcomes and costs of the scheme and any exposures arising from the class action referred to above.

## Exception Fee Class Action

The Group is also aware from media reports and other public announcements that class action proceedings may be commenced against it and other Australian banks with respect to exception fees. At this stage such proceedings have not been commenced against the Group and therefore any exposure cannot be quantified.

## Directors' Declaration

In accordance with a resolution of the Directors of the Commonwealth Bank of Australia we declare that in the opinion of the Directors:
(a) The half year consolidated financial statements and notes as set out on pages 34 to 55 are in accordance with the Corporations Act 2001 and:
(i) give a true and fair view of the financial position of the consolidated entity as at 31 December 2010 and of its performance for the half year ended on that date; and
(ii) comply with the Accounting Standards and any further requirements in the Corporations Regulations 2001; and
(b) There are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

Signed in accordance with a resolution of the Directors.


D J Turner
Chairman


R J Norris
Managing Director and Chief Executive Officer

Dated: 9 February 2011

## Independent auditor's review report to the members of Commonwealth Bank of Australia

## Report on the Half-Year Financial Report

We have reviewed the accompanying half-year financial report of Commonwealth Bank of Australia, which comprises the balance sheet as at 31 December 2010, the income statement, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the half-year ended on that date, notes to the financial statements and the directors' declaration for the Commonwealth Bank of Australia Group (the consolidated entity). The consolidated entity comprises both Commonwealth Bank of Australia (the company) and the entities it controlled during that half-year.

## Directors' responsibility for the half-year financial report

The directors of Commonwealth Bank of Australia are responsible for the preparation of the half-year financial report that gives a true and fair view in accordance with Australian Accounting Standards (including the Australian Accounting Interpretations) and the Corporations Act 2001 and for such control as the directors determine is necessary to enable the preparation of the half-year financial report that is free from material misstatement whether due to fraud or error.

## Auditor's responsibility

Our responsibility is to express a conclusion on the half-year financial report based on our review. We conducted our review in accordance with Auditing Standard on Review Engagements ASRE 2410 Review of an Interim Financial Report Performed by the Independent Auditor of the Entity, in order to state whether, on the basis of the procedures described, we have become aware of any matter that makes us believe that the financial report is not in accordance with the Corporations Act 2001including: giving a true and fair view of the consolidated entity's financial position as at 31 December 2010 and its performance for the half-year ended on that date; and complying with Accounting Standard AASB 134 Interim Financial Reporting and the Corporations Regulations 2001. As the auditor of Commonwealth Bank of Australia, ASRE 2410 requires that we comply with the ethical requirements relevant to the audit of the annual financial report.
A review of a half-year financial report consists of making enquiries, primarily of persons responsible for financial and accounting matters, and applying analytical and other review procedures. It also includes reading the other information included with the financial report to determine whether it contains any material inconsistencies with the financial report. A review is substantially less in scope than an audit conducted in accordance with Australian Auditing Standards and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, we do not express an audit opinion.

While we considered the effectiveness of management's internal controls over financial reporting when determining the nature and extent of our procedures, our review was not designed to provide assurance on internal controls.
Our review did not involve an analysis of the prudence of business decisions made by directors or management.

## Matters relating to the electronic presentation of the reviewed financial report

This review report relates to the financial report of the company for the half-year ended 31 December 2010 included on the Commonwealth Bank of Australia web site. The company's directors are responsible for the integrity of the Commonwealth Bank of Australia web site. We have not been engaged to report on the integrity of this web site. The review report refers only to the statements named above. It does not provide an opinion on any other information which may have been hyperlinked to/ from these statements. If users of this report are concerned with the inherent risks arising from electronic data communications they are advised to refer to the hard copy of the reviewed financial report to confirm the information included in the reviewed financial report presented on this web site.

## Independence

In conducting our review, we have complied with the independence requirements of the Corporations Act 2001.

## Conclusion

Based on our review, which is not an audit, we have not become aware of any matter that makes us believe that the halfyear financial report of Commonwealth Bank of Australia is not in accordance with the Corporations Act 2001 including:
(a) giving a true and fair view of the consolidated entity's financial position as at 31 December 2010 and of its performance for the half-year ended on that date; and
(b) complying with Accounting Standard AASB 134 Interim Financial Reporting and Corporations Regulations 2001.

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## Appendices

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## 1. Net Interest Income

|  | Half Year Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} 31 / 12 / 10 \\ \$ M \end{gathered}$ | $\begin{gathered} 30 / 06 / 10 \\ \$ M \end{gathered}$ | $\begin{gathered} 31 / 12 / 09 \\ \$ M \end{gathered}$ | $\begin{aligned} & \text { Dec } 10 \text { vs } \\ & \text { Jun } 10 \% \end{aligned}$ | Dec 10 vs Dec 09 \% |
| Interest Income |  |  |  |  |  |
| Loans and bills discounted | 16,950 | 15,672 | 14,177 | 8 | 20 |
| Other financial institutions | 59 | 59 | 82 | - | (28) |
| Cash and liquid assets | 134 | 96 | 96 | 40 | 40 |
| Assets at fair value through Income Statement | 492 | 425 | 368 | 16 | 34 |
| Available-for-sale investments | 835 | 673 | 567 | 24 | 47 |
| Total interest income ("statutory basis") | 18,470 | 16,925 | 15,290 | 9 | 21 |
| Interest Expense ${ }^{(1)}$ |  |  |  |  |  |
| Deposits | 8,369 | 7,515 | 6,315 | 11 | 33 |
| Other financial institutions | 118 | 82 | 82 | 44 | 44 |
| Liabilities at fair value through Income Statement | 405 | 351 | 413 | 15 | (2) |
| Debt issues | 3,126 | 2,871 | 2,049 | 9 | 53 |
| Loan capital | 323 | 342 | 273 | (6) | 18 |
| Total interest expense ("statutory basis") | 12,341 | 11,161 | 9,132 | 11 | 35 |
| Net interest income ("statutory basis") | 6,129 | 5,764 | 6,158 | 6 | - |

(1) Certain comparative information has been realigned to conform with presentation in the current period.

## Net Interest income - reconciliation of cash to statutory basis.

The table below sets out the accounting impacts arising from the application of "AASB 139 Financial Instruments: Recognition and Measurement" to the Group's derivative hedging activities and other non-cash items.

|  | Half Year Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} 31 / 12 / 10 \\ \text { \$M } \end{gathered}$ | $\begin{gathered} 30 / 06 / 10 \\ \$ M \end{gathered}$ | $\begin{gathered} 31 / 12 / 09 \\ \$ M \end{gathered}$ | $\begin{aligned} & \text { Dec } 10 \text { vs } \\ & \text { Jun } 10 \% \end{aligned}$ | $\begin{aligned} & \text { Dec } 10 \text { vs } \\ & \text { Dec } 09 \% \end{aligned}$ |
| Total interest income ("cash basis") | 18,483 | 16,939 | 15,303 | 9 | 21 |
| Fair value adjustment interest income | (13) | (14) | (13) | (7) | - |
| Total interest income ("statutory basis") | 18,470 | 16,925 | 15,290 | 9 | 21 |
| Total interest expense ("cash basis") | 12,313 | 11,133 | 9,241 | 11 | 33 |
| Fair value adjustment interest expense | - | - | (138) | large | large |
| Hedging and AIFRS volatility | 28 | 28 | 29 | - | (3) |
| Total interest expense ("statutory basis") | 12,341 | 11,161 | 9,132 | 11 | 35 |

## 2. Net Interest Margin

|  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | \% | \% | \% |
| Australia |  |  |  |
| Interest spread ${ }^{(1)}$ | 1. 90 | 1. 99 | 2. 08 |
| Benefit of interest-free liabilities, provisions and equity ${ }^{(2)}$ | 0. 29 | 0. 19 | 0. 21 |
| Net interest margin ${ }^{(3)}$ | 2. 19 | 2. 18 | 2. 29 |
| New Zealand |  |  |  |
| Interest spread ${ }^{(1)}$ | 1. 57 | 1. 18 | 1. 14 |
| Benefit of interest-free liabilities, provisions and equity ${ }^{(2)}$ | 0. 35 | 0. 46 | 0. 45 |
| Net interest margin ${ }^{(3)}$ | 1. 92 | 1. 64 | 1.59 |
| Other Overseas |  |  |  |
| Interest spread ${ }^{(1)}$ | 0. 84 | 0. 88 | 0. 95 |
| Benefit of interest-free liabilities, provisions and equity ${ }^{(2)}$ | 0.03 | 0. 05 | 0. 03 |
| Net interest margin ${ }^{(3)}$ | 0.87 | 0.93 | 0.98 |
| Total Group |  |  |  |
| Interest spread ${ }^{(1)}$ | 1. 84 | 1. 85 | 1. 96 |
| Benefit of interest-free liabilities, provisions and equity ${ }^{(2)}$ | 0.28 | 0. 23 | 0. 22 |
| Net interest margin ${ }^{(3)}$ | 2. 12 | 2. 08 | 2. 18 |

(1) Difference between the average interest rate earned and the average interest rate paid on funds.
(2) A portion of the Group's interest earning assets are funded by net interest free liabilities and Shareholders' equity. The benefit to the Group of these interest free funds is the amount it would cost to replace them at the average cost of funds.
(3) Net interest income divided by average interest earning assets for the half year, annualised.

## Appendices



## 3. Average Balances and Related Interest

The following table lists the major categories of interest earning assets and interest bearing liabilities of the Group together with the respective interest earned or paid and the average interest rate for each of the half years ending 31 December 2010, 30 June 2010 and 31 December 2009. Averages used were predominantly daily averages. Interest is accounted for based on product yield, while all trading gains and losses are disclosed as trading income within Other banking income.

Where assets or liabilities are hedged, the interest amounts are shown net of the hedge, however individual items not separately hedged may be affected by movements in exchange rates.

The New Zealand and Other Overseas components comprises overseas branches of the Bank and overseas domiciled controlled entities.
Non-accrual loans are included in interest earning assets under Loans, bills discounted and other receivables.
The official cash rate in Australia and New Zealand increased by 25 basis points during the half year.

## Average Balances

|  | Half Year Ended 31/12/10 |  |  | Half Year Ended 30/06/10 |  |  | Half Year Ended 31/12/09 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Avg Bal | Interest | Yield | Avg Bal | Interest | Yield | Avg Bal | Interest | Yield |
| Interest Earning Assets | \$M | \$M | \% | \$M | \$M | \% | \$M | \$M | \% |
| Home loans excluding securitisation | 316,002 | 10,665 | 6. 69 | 305,967 | 9,584 | 6. 32 | 290,333 | 8,299 | 5. 67 |
| Personal ${ }^{(1)}$ | 20,342 | 1,279 | 12. 47 | 20,622 | 1,239 | 12. 12 | 19,678 | 1,137 | 11. 46 |
| Business and corporate ${ }^{(2)}$ | 151,654 | 4,745 | 6. 21 | 155,129 | 4,596 | 5. 97 | 162,089 | 4,487 | 5. 49 |
| Loans, bills discounted and other receivables | 487,998 | 16,689 | 6. 78 | 481,718 | 15,419 | 6. 45 | 472,100 | 13,923 | 5. 85 |
| Cash and liquid assets | 27,240 | 193 | 1. 41 | 24,847 | 155 | 1. 26 | 25,579 | 178 | 1. 38 |
| Assets at fair value through Income Statement (excluding life insurance) | 22,819 | 492 | 4. 28 | 23,120 | 425 | 3. 71 | 22,496 | 368 | 3. 25 |
| Available-for-sale investments | 35,743 | 835 | 4. 63 | 30,512 | 673 | 4. 45 | 27,204 | 567 | 4. 13 |
| Non-lending interest earning assets | 85,802 | 1,520 | 3. 51 | 78,479 | 1,253 | 3. 22 | 75,279 | 1,113 | 2. 93 |
| Total interest earning assets (excluding securitisation) ${ }^{(3)}$ | 573,800 | 18,209 | 6. 30 | 560,197 | 16,672 | 6. 00 | 547,379 | 15,036 | 5. 45 |
| Securitisation home loan assets | 9,330 | 274 | 5. 83 | 10,141 | 267 | 5. 31 | 11,780 | 267 | 4. 50 |
| Non-interest earning assets | 68,303 |  |  | 78,422 |  |  | 73,049 |  |  |
| Total average assets | 651,433 |  |  | 648,760 |  |  | 632,208 |  |  |


| Interest Bearing | Half Year Ended 31/12/10 |  |  | Half Year Ended 30/06/10 |  |  | Half Year Ended 31/12/09 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Avg Bal | Interest | Yield | Avg Bal | Interest | Yield | Avg Bal | Interest | Yield |
| Liabilities | \$M | \$M | \% | \$M | \$M | \% | \$M | \$M | \% |
| Transaction deposits | 70,739 | 748 | 2. 10 | 70,649 | 642 | 1. 83 | 69,381 | 461 | 1. 32 |
| Saving deposits | 78,664 | 1,504 | 3. 79 | 76,904 | 1,295 | 3. 40 | 78,419 | 1,078 | 2. 73 |
| Investment deposits | 169,378 | 4,336 | 5. 08 | 153,712 | 3,597 | 4. 72 | 139,293 | 2,669 | 3. 80 |
| Certificates of deposit and other ${ }^{(2)}$ (4) | 60,152 | 1,781 | 5. 87 | 64,192 | 1,982 | 6. 23 | 80,559 | 2,245 | 5. 53 |
| Total interest bearing deposits | 378,933 | 8,369 | 4. 38 | 365,457 | 7,516 | 4. 15 | 367,652 | 6,453 | 3. 48 |
| Payables due to other financial institutions | 14,232 | 118 | 1. 64 | 14,575 | 82 | 1. 13 | 14,910 | 82 | 1. 09 |
| Liabilities at fair value through Income Statement ${ }^{(4)}$ | 15,285 | 405 | 5. 26 | 15,352 | 351 | 4. 61 | 16,784 | 413 | 4. 88 |
| Debt issues ${ }^{(2)}$ | 115,558 | 2,850 | 4. 89 | 120,377 | 2,603 | 4. 36 | 99,597 | 1,793 | 3. 57 |
| Loan capital ${ }^{(2)}$ | 12,940 | 327 | 5. 01 | 13,915 | 345 | 5. 00 | 14,193 | 277 | 3. 87 |
| Total interest bearing liabilities | 536,948 | 12,069 | 4. 46 | 529,676 | 10,897 | 4. 15 | 513,136 | 9,018 | 3. 49 |
| Securitisation debt issues | 8,761 | 244 | 5. 52 | 8,924 | 236 | 5. 33 | 10,914 | 223 | 4. 05 |
| Non-interest bearing liabilities | 70,247 |  |  | 75,590 |  |  | 75,645 |  |  |
| Total average liabilities | 615,956 |  |  | 614,190 |  |  | 599,695 |  |  |

(1) Personal includes personal loans, credit cards, and margin loans.
(2) Comparisons between reporting periods are impacted by the reclassification of net swap interest from Net interest income to Other banking income related to certain economic hedges which do not qualify for AIFRS hedge accounting.
(3) Used for calculating net interest margin.
(4) Certain comparative information has been realigned to conform with presentation in the current period.

## Appendices

## 3. Average Balances and Related Interest (continued)

|  | Half Year Ended 31/12/10 |  |  | Half Year Ended 30/06/10 |  |  | Half Year Ended 31/12/09 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Avg Bal | Interest | Yield | Avg Bal | Interest | Yield | Avg Bal | Interest | Yield |
| Net Interest Margin | \$M | \$M | \% | \$M | \$M | \% | \$M | \$M | \% |
| Total interest earning assets excluding securitisation | 573,800 | 18,209 | 6. 30 | 560,197 | 16,672 | 6. 00 | 547,379 | 15,036 | 5. 45 |
| Total interest bearing liabilities excluding securitisation | 536,948 | 12,069 | 4. 46 | 529,676 | 10,897 | 4. 15 | 513,136 | 9,018 | 3. 49 |
| Net interest income and interest spread (excluding securitisation) |  | 6,140 | 1. 84 |  | 5,775 | 1. 85 |  | 6,018 | 1. 96 |
| Benefit of free funds |  |  | 0.28 |  |  | 0.23 |  |  | 0.22 |
| Net interest margin |  |  | 2.12 |  |  | 2.08 |  |  | 2. 18 |

## Geographical Analysis of Key Categories ${ }^{(1)}$

|  | Half Year Ended 31/12/10 |  |  | Half Year Ended 30/06/10 |  |  | Half Year Ended 31/12/09 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Interest |  | Avg Bal | Interest |  | Avg Bal | Interest |  |
|  | \$M | \$M | \% | \$M | \$M | \% | \$M | \$M | \% |
| Loans, Bills Discounted and Other Receivables |  |  |  |  |  |  |  |  |  |
| Australia | 434,721 | 15,049 | 6. 87 | 426,505 | 13,740 | 6. 50 | 412,941 | 12,132 | 5. 83 |
| New Zealand | 45,343 | 1,480 | 6. 47 | 46,292 | 1,523 | 6. 63 | 47,657 | 1,587 | 6. 61 |
| Other overseas | 7,934 | 160 | 4.00 | 8,921 | 156 | 3. 53 | 11,502 | 204 | 3. 52 |
| Total | 487,998 | 16,689 | 6. 78 | 481,718 | 15,419 | 6. 45 | 472,100 | 13,923 | 5. 85 |
| Non-Lending Interest Earning Assets |  |  |  |  |  |  |  |  |  |
| Australia | 57,952 | 1,324 | 4. 53 | 51,484 | 1,075 | 4. 21 | 48,525 | 897 | 3. 67 |
| New Zealand | 6,792 | 115 | 3.36 | 7,098 | 111 | 3. 15 | 7,554 | 116 | 3. 05 |
| Other overseas | 21,058 | 81 | 0.76 | 19,897 | 67 | 0. 68 | 19,200 | 100 | 1. 03 |
| Total | 85,802 | 1,520 | 3.51 | 78,479 | 1,253 | 3. 22 | 75,279 | 1,113 | 2. 93 |
| Total Interest Bearing Deposits |  |  |  |  |  |  |  |  |  |
| Australia | 336,703 | 7,661 | 4. 51 | 325,465 | 6,753 | 4. 18 | 322,746 | 5,670 | 3. 48 |
| New Zealand | 23,560 | 591 | 4.98 | 23,728 | 671 | 5. 70 | 23,394 | 669 | 5. 67 |
| Other overseas | 18,670 | 117 | 1. 24 | 16,264 | 92 | 1. 14 | 21,512 | 114 | 1. 05 |
| Total | 378,933 | 8,369 | 4. 38 | 365,457 | 7,516 | 4. 15 | 367,652 | 6,453 | 3.48 |
| Other Interest Bearing Liabilities |  |  |  |  |  |  |  |  |  |
| Australia | 127,658 | 3,229 | 5. 02 | 123,410 | 2,883 | 4. 71 | 95,757 | 2,035 | 4. 22 |
| New Zealand | 16,089 | 410 | 5. 06 | 16,991 | 406 | 4. 82 | 17,211 | 411 | 4. 74 |
| Other overseas | 14,268 | 61 | 0.85 | 23,818 | 92 | 0. 78 | 32,516 | 119 | 0. 73 |
| Total | 158,015 | 3,700 | 4.64 | 164,219 | 3,381 | 4.15 | 145,484 | 2,565 | 3.50 |

[^6]The New Zealand and Other Overseas components comprises overseas branches of the Group and overseas domiciled controlled entities. Overseas intragroup borrowings have been adjusted into the interest spread and margin calculations to more appropriately reflect the overseas cost of funds. Non-accrual loans were included in interest earning assets under Loans, bills discounted and other receivables.

In calculating net interest margin, assets, liabilities, interest income and interest expense related to securitisation vehicles have been excluded. This has been done to more accurately reflect the Group's underlying net margin.

## Appendices

## 4. Interest Rate and Volume Analysis

|  | Half Year Ended Dec 10 vs Jun 10 |  |  | Half Year Ended Dec 10 vs Dec 09 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Volume | Rate | Total | Volume | Rate | Total |
| Interest Earning Assets | \$M | \$M | \$M | \$M | \$M | \$M |
| Home loans excluding securitisation | 327 | 754 | 1,081 | 800 | 1,566 | 2,366 |
| Personal | (17) | 57 | 40 | 40 | 102 | 142 |
| Business and corporate | (106) | 255 | 149 | (309) | 567 | 258 |
| Loans, bills discounted and other receivables | 208 | 1,062 | 1,270 | 506 | 2,260 | 2,766 |
| Cash and liquid assets | 16 | 22 | 38 | 12 | 3 | 15 |
| Assets at fair value through Income Statement (excluding life insurance) | (6) | 73 | 67 | 6 | 118 | 124 |
| Available-for-sale investments | 119 | 43 | 162 | 189 | 79 | 268 |
| Non-lending interest earning assets | 124 | 143 | 267 | 171 | 236 | 407 |
| Total interest earning assets | 418 | 1,119 | 1,537 | 782 | 2,391 | 3,173 |
| Securitisation home loan assets | (23) | 30 | 7 | (64) | 71 | 7 |



|  | Half Year Ended |  |
| :---: | :---: | :---: |
|  |  | Dec 10 vs Dec 09 Increasel(Decrease) |
| Change in Net Interest Income | \$M | \$M |
| Due to changes in average volume of interest earning assets | 143 | 287 |
| Due to changes in interest margin | 126 | (165) |
| Due to variation in time period | 96 | - |
| Change in net interest income (excluding securitisation) | 365 | 122 |

"Volume" reflects the change in net interest income over the period due to balance growth (assuming rates were held constant), and "Rate" reflects the change due to movements in yield (assuming volumes were held constant). "Variation in time periods" only applies to reporting periods of differing lengths (e.g. between half years). The volume and rate variances for total interest earning assets and total interest bearing liabilities have been calculated separately (rather than being the sum of the individual categories).

## Appendices

## 4. Interest Rate and Volume Analysis (continued)

| Geographical analysis of key categories | Half Year Ended Dec 10 vs Jun 10 |  |  | Half Year Ended Dec 10 vs Dec 09 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Volume \$M | Rate \$M | $\begin{array}{r} \text { Total } \\ \$ \mathrm{M} \end{array}$ | Volume \$M | Rate <br> \$M | Total <br> \$M |
| Loans, Bills Discounted and Other Receivables |  |  |  |  |  |  |
| Australia | 273 | 1,036 | 1,309 | 696 | 2,221 | 2,917 |
| New Zealand | (30) | (13) | (43) | (77) | (30) | (107) |
| Other overseas | (18) | 22 | 4 | (67) | 23 | (44) |
| Total | 208 | 1,062 | 1,270 | 506 | 2,260 | 2,766 |
| Non-Lending Interest Earning Assets |  |  |  |  |  |  |
| Australia | 142 | 107 | 249 | 195 | 232 | 427 |
| New Zealand | (6) | 10 | 4 | (12) | 11 | (1) |
| Other overseas | 5 | 9 | 14 | 8 | (27) | (19) |
| Total | 124 | 143 | 267 | 171 | 236 | 407 |
| Total Interest Bearing Deposits |  |  |  |  |  |  |
| Australia | 244 | 664 | 908 | 281 | 1,710 | 1,991 |
| New Zealand | (6) | (74) | (80) | 4 | (82) | (78) |
| Other overseas | 14 | 11 | 25 | (16) | 19 | 3 |
| Total | 287 | 566 | 853 | 223 | 1,693 | 1,916 |
| Other Interest Bearing Liabilities |  |  |  |  |  |  |
| Australia | 103 | 243 | 346 | 744 | 450 | 1,194 |
| New Zealand | (22) | 26 | 4 | (29) | 28 | (1) |
| Other overseas | (39) | 8 | (31) | (73) | 15 | (58) |
| Total | (135) | 454 | 319 | 258 | 877 | 1,135 |

These volume and rate analyses are for half year periods. The calculations are based on balances over the half year. The volume and rate variances for total interest earning assets and total interest bearing liabilities have been calculated separately (rather than being the sum of the individual categories).

## Appendices

## 5. Other Banking Operating Income

|  | Half Year Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} 31 / 12 / 10 \\ \$ M \end{array}$ | $\begin{array}{r} 30 / 06 / 10 \\ \$ M \end{array}$ | $\begin{array}{r} 31 / 12 / 09 \\ \$ M \end{array}$ | $\begin{aligned} & \text { Dec } 10 \text { vs } \\ & \text { Jun } 10 \% \end{aligned}$ | Dec 10 vs Dec 09 \% |
| Loan service fees: |  |  |  |  |  |
| From financial assets | 689 | 687 | 700 | - | (2) |
| Other | 18 | 29 | 19 | (38) | (5) |
| Commission and other fees: |  |  |  |  |  |
| From financial liabilities | 283 | 280 | 288 | 1 | (2) |
| Other | 702 | 692 | 746 | 1 | (6) |
| Trading income | 426 | 306 | 291 | 39 | 46 |
| Net gains on disposal of available-for-sale investments | 21 | 21 | 6 | - | large |
| Net gains/(losses) on other non-fair value financial instruments | (14) | 6 | (58) | large | (76) |
| Dividends | 2 | 3 | 2 | (33) | - |
| Net gain/(loss) on sale of property, plant and equipment | 2 | (2) | (2) | large | large |
| Other | 132 | 151 | 139 | (13) | (5) |
|  | 2,261 | 2,173 | 2,131 | 4 | 6 |
| Net hedging ineffectiveness | (64) | (21) | (41) | large | (56) |
| Net gains/(losses) on other fair valued financial instruments: |  |  |  |  |  |
| Fair value through Income Statement | (4) | 3 | 5 | large | large |
| Reclassification of net interest on swaps ${ }^{(1)}$ | (227) | (136) | (123) | (67) | (85) |
| Non-trading derivatives | (186) | (161) | 378 | (16) | large |
| Total other banking operating income ("statutory basis") | 1,780 | 1,858 | 2,350 | (4) | (24) |

(1) Relates to the impact of the reclassification of net swap costs from Net interest income to Other banking income related to certain economic hedges which do not qualify for AIFRS hedge accounting.

## Other banking income - reconciliation of cash and statutory basis

The table below sets out various accounting impacts arising from the application of "AASB 139 Financial Instruments: Recognition and Measurement" to the Group's derivative hedging activities and other non-cash items.

|  | Half Year Ended |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 0 / 0 6 / 1 0}$ | $\mathbf{3 1 / 1 2 / 0 9}$ |
| Other banking operating income ("cash basis") | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ |
| Revenue hedge of New Zealand operations - unrealised | $\mathbf{2 , 0 5 9}$ | 2,034 | 2,078 |
| Gains/(losses) on disposal of controlled entities/investments | $\mathbf{1 3}$ | $(6)$ | $(\mathbf{1 9})$ |
| Hedging and AIFRS volatility | $\mathbf{( 7 )}$ | $\mathbf{8}$ | $(\mathbf{3 1 )}$ |
| Other banking operating income ("statutory basis") | $\mathbf{( 2 8 5 )}$ | $(178)$ | $\mathbf{3 2 2}$ |

## Appendices

## 6. Integrated Risk Management (Excludes Insurance and Funds Management)

The major categories of risk actively managed by the Group include credit risk, market risk, liquidity and funding risk and other operational, insurance and compliance risks.

The Group's approach to risk management including governance, appetite, management, policies and procedures are described within the Risk Management section of the 30 June 2010 Annual Report of the Group.

Additionally, further disclosures in respect of capital adequacy and risk are given in the Basel II Pillar 3 disclosures.

## Credit Risk

The Group uses a portfolio approach for the management of its credit risk, a key element of which is a well diversified portfolio. The Group uses various portfolio management tools to assist in diversifying the credit portfolio.
Below is a breakdown of the Group's committed exposures across industry, region and commercial credit quality.

| By Industry ${ }^{(1)}$ | 31/12/10 | 30/06/10 | 31/12/09 |
| :---: | :---: | :---: | :---: |
|  | \% | \% | \% |
| Agriculture, forestry and fishing | 2. 3 | 2. 4 | 2. 4 |
| Banks | 10.8 | 10. 2 | 9. 8 |
| Business services | 1.0 | 0.9 | 1. 0 |
| Construction | 1.0 | 1.0 | 1.0 |
| Culture and recreational services | 0.8 | 0.7 | 0. 8 |
| Energy | 1.1 | 1. 1 | 1. 3 |
| Finance - Other | 3. 9 | 4. 1 | 4. 3 |
| Health and community service | 0.8 | 0.9 | 0.9 |
| Manufacturing | 2.1 | 2. 3 | 2. 4 |
| Mining | 0.8 | 0.7 | 0.7 |
| Property | 6. 7 | 6. 9 | 7. 4 |
| Retail trade and wholesale trade | 2. 5 | 2. 4 | 2. 6 |
| Sovereign | 4.9 | 4. 9 | 4. 3 |
| Transport and storage | 1. 4 | 1. 4 | 1. 5 |
| Other | 5. 0 | 5. 3 | 5. 5 |
| Consumer | 54.9 | 54.8 | 54.1 |
|  | 100.0 | 100.0 | 100. 0 |

The bulk of the Group's committed exposures are concentrated in Australia and New Zealand.

|  | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 0 / 0 6 / 1 0}$ | $\mathbf{3 1 / 1 2 / 0 9}$ |
| :--- | ---: | ---: | ---: |
| By Region $^{(1)}$ | $\mathbf{\%}$ | $\mathbf{\%}$ |  |
| Australia | $\mathbf{8 0 . 6}$ | 80.6 | $\mathbf{8 0 . 2}$ |
| New Zealand | $\mathbf{8 . 8}$ | 9.1 | $\mathbf{1 0 . 1}$ |
| Europe | $\mathbf{5 . 2}$ | 5.4 | 6.0 |
| Americas | $\mathbf{2 . 9}$ | 2.7 | 2.3 |
| Asia | $\mathbf{2 . 4}$ | 2.0 | 1.3 |
| Other | $\mathbf{0 . 1}$ | 0.2 | 0.1 |
|  | $\mathbf{1 0 0 . 0}$ | 100.0 | $\mathbf{1 0 0 . 0}$ |


| Commercial Portfolio Quality $^{(1)}$ | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 0 / 0 6 / 1 0}$ | $\mathbf{3 1 / 1 2 / 0 9}$ |
| :--- | ---: | ---: | ---: | ---: |
| AAA/AA | $\%$ | $\%$ | $\mathbf{\%}$ |
| A | $\mathbf{2 9}$ | 27 | 25 |
| BBB | $\mathbf{1 8}$ | $\mathbf{1 9}$ | $\mathbf{1 8}$ |
| Other | $\mathbf{1 5}$ | 15 | 16 |
|  | $\mathbf{3 8}$ | $\mathbf{3 9}$ | $\mathbf{4 1}$ |

(1) Committed exposures by industry, region and commercial credit quality is disclosed on a gross basis.

As a measure of individually risk-rated commercial portfolio exposure (including finance and insurance sectors), the Group has $62 \%$ of commercial exposures at investment grade quality.

## Appendices



## 6. Integrated Risk Management (continued)

## Liquidity and Funding Policies and Management

The Group's liquidity and funding policies provide that:

- Balance sheet assets that cannot be liquidated quickly are funded with deposits or term borrowings that meet minimum maturity requirements with appropriate liquidity buffers;
- Short and long term wholesale funding limits are established and reviewed regularly based on surveys and analysis of market capacity;
- A minimum level of assets are retained in highly liquid form;
- The level of liquid assets complies with crisis scenario assumptions related to "worst case" wholesale and retail market conditions; is adequate to meet known funding obligations over certain timeframes and are allocated across Australian dollar and foreign currency denominated securities in accordance with specific calculations;
- Certain levels of liquid assets are held to provide for the risk of the Group's committed but un-drawn lending obligations being drawn by customers, as calculated based on draw down estimates and forecasts; and
- The Group maintains certain levels of liquid asset categories within its liquid assets portfolio. The first category includes negotiable certificates of deposit of Australian banks, bank bills, Commonwealth of Australia Government and Australian state and semi-government bonds and supra-national bonds eligible for repurchase by the Reserve Bank of Australia ("RBA") at any time. The second category is AAA and A-1+ rated Australian residential mortgage backed securities that meet certain minimum requirements.
The Group's key liquidity tools include:
- A liquidity management model similar to a "cash flow ladder" or "maturity gap analysis", that allows forecasting of liquidity needs on a daily basis;
- An additional liquidity management model that implements the agreed prudential liquidity policies. This model is calibrated with a series of "worst case" liquidity crisis scenarios, incorporating both systemic and "name" crisis assumptions, such that the Group will have sufficient liquid assets available to ensure it meets all of its obligations as and when they fall due;
- The RBA's repurchase agreement facilities provide the Group with the ability to borrow funds on a secured basis, even when normal funding markets are unavailable; and The Group's various short term funding programs are supplemented by the Interbank Deposit Agreement between the four major Australian banks. This agreement is similar to a standby liquidity facility that allows the Group to access funding in various crisis circumstances.

The Group's key funding tools include:

- Its consumer, small business and institutional deposit base;
- Its consumer retail funding base includes a wide range of retail transaction accounts, investment accounts and retirement style accounts for individual consumers; and
- Its wholesale international and domestic funding programs which includes its: Australian dollar Negotiable Certificates of Deposit; Australian dollar bank bill; Asian Transferable Certificates of Deposit program; Australian, U.S. and Euro Commercial Paper Programs; Bankwest Euro Commercial Paper Program; U.S. Extendible Notes program; Australian dollar Domestic Debt Program; U.S. Medium Term Note Program; Euro Medium Term Note Program and its Medallion and Swan securitisation programs.


## Recent Market Environment

The incremental cost of liquidity and funding has moderated from last year's peak but remains high. The Group has managed its liquidity to avoid concentrations such as dependence on single sources of funding and has taken advantage of its diversified funding base and significant funding capacity in the global unsecured debt markets.
On 16 December 2010 the Basel Committee on Banking Supervision ("BCBS") published details of its main banking reforms to strengthen global capital and liquidity regulations. As a member of the BCBS, APRA has begun work on developing draft prudential standards and is expected to commence its consultation with Australian ADIs on these standards in the first half of the 2011 calendar year.

The final impact of new liquidity and funding regulations on the Group is still uncertain though it is likely that they will require increased long term debt issuance and higher holdings of liquid assets. The Group continues to monitor developments in this area and will update its liquidity and funding policies as appropriate.
Details of the Group's regulatory capital position and capital management activities are disclosed in Appendix 8.

## Funding sources

The following table provides the funding sources for the Group including customer deposits, short term wholesale funding, long term funding with less than one year residual maturity and long term funding greater than one year residual maturity. Shareholders' equity is excluded from this view of funding sources other than the USD trust preferred securities which are classified as other equity instruments in the statutory balance sheet.

## 6. Integrated Risk Management (continued)

|  | Half Year Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} 31 / 12 / 10 \\ \$ M \end{array}$ | $\begin{gathered} 30 / 06 / 10 \\ \$ M \end{gathered}$ | $\begin{gathered} 31 / 12 / 09 \\ \$ M \end{gathered}$ | $\begin{aligned} & \text { Dec } 10 \text { vs } \\ & \text { Jun } 10 \% \end{aligned}$ | Dec 10 vs <br> Dec 09 \% |
| Customer deposits | 335,939 | 323,653 | 305,141 | 4 | 10 |
| Wholesale funding |  |  |  |  |  |
| Certificates of deposit | 38,009 | 31,454 | 48,738 | 21 | (22) |
| Bank acceptances | 9,206 | 10,389 | 9,780 | (11) | (6) |
| ECP commercial paper program | 6,928 | 11,282 | 8,224 | (39) | (16) |
| US commercial paper program | 25,618 | 23,022 | 26,871 | 11 | (5) |
| Securities sold under agreements to repurchase | 4,485 | 5,760 | 3,978 | (22) | 13 |
| Other ${ }^{(1)}$ | 18,507 | 18,994 | 19,088 | (3) | (3) |
| Total short term funding | 102,753 | 100,901 | 116,679 | 2 | (12) |
| Total long term funding - less than one year residual maturity ${ }^{(2)}$ | 29,310 | 30,950 | 24,325 | (5) | 20 |
| Long term - greater than one year residual maturity ${ }^{(2)}$ |  |  |  |  |  |
| Transferable certificates of deposit ${ }^{(3)}$ | 16,540 | 15,505 | 16,187 | 7 | 2 |
| Euro medium term note program | 29,006 | 34,695 | 33,976 | (16) | (15) |
| US medium term note program | 29,929 | 31,204 | 27,214 | (4) | 10 |
| Other debt issues ${ }^{(4)}$ | 7,500 | 2,573 | 5,370 | large | 40 |
| Securitisation | 6,304 | 6,389 | 7,721 | (1) | (18) |
| Loan capital | 10,039 | 12,194 | 11,417 | (18) | (12) |
| Other | 994 | 939 | 939 | 6 | 6 |
| Total long term funding - greater than one year residual maturity | 100,312 | 103,499 | 102,824 | (3) | (2) |
| AIFRS MTM and derivative FX revaluations | $(10,594)$ | (159) | $(3,838)$ | large | large |
| Total wholesale funding | 221,781 | 235,191 | 239,990 | (6) | (8) |
| Total funding | 557,720 | 558,844 | 545,131 | - | 2 |
| Reported as |  |  |  |  |  |
| Deposits and other public borrowings | 395,345 | 374,663 | 370,167 | 6 | 7 |
| Payables due to other financial institutions | 13,242 | 12,608 | 13,675 | 5 | (3) |
| Liabilities at fair value through income statement | 12,578 | 15,342 | 15,735 | (18) | (20) |
| Bank acceptances | 10,146 | 11,569 | 10,960 | (12) | (7) |
| Debt issues | 113,609 | 130,210 | 119,207 | (13) | (5) |
| Loan capital | 11,861 | 13,513 | 14,448 | (12) | (18) |
| Share capital - other equity interests | 939 | 939 | 939 | - | - |
| Total funding | 557,720 | 558,844 | 545,131 | - | 2 |

(1) Includes short sales, due to other financial institutions, debt issues with original maturity/call date less than one year.
(2) Residual maturity of long term funding included in Debt issues, Loan capital and Share capital - other equity interest, is the earlier of the next call date or final maturity.
(3) Includes long term domestic debt program (included within certificates of deposit, refer to Note 7).
(4) Includes debt included in liabilities at fair value through income statement.

Customer deposits accounted for 60\% of total funding at 31 December 2010, compared to $56 \%$ at 31 December 2009. The remaining $40 \%$ of total funding comprised various wholesale debt issuance. The Group's total wholesale funding was $\$ 222$ billion at 31 December 2010, an $8 \%$ decrease over 31 December 2009 reflecting reduced short term wholesale debt and the impact of the strengthening Australian dollar on foreign denominated term debt.
Short term wholesale funding, being debt with an original maturity or call date of less than 12 months, includes Certificates of deposit and Bank acceptances, debt issued under Euro and US Commercial paper programs by CBA, Bankwest and ASB. Short term wholesale funding of $\$ 103$ billion at 31 December 2010 decreased $12 \%$ over the prior comparative period and represented $46 \%$ of total wholesale funding as at 31 December 2010 compared to $49 \%$ at 31 December 2009. The reduction in short term wholesale debt funding reflects the Group's strategy to increase the share of funding from more stable deposits and long term wholesale funding.

Strong deposit growth has seen the Group satisfy a significant proportion of its funding requirements from customer deposits. As a result, excluding AIFRS mark to market and derivative FX revaluations, long term wholesale funding reduced by $2 \%$.

There has been no issuance of debt under the Australian Government guarantee for wholesale funding in the periods since 31 December 2009. Whilst the Australian and New Zealand wholesale debt guarantee programs have ceased, existing debt issues remain covered by the guarantees until maturity.
Given lower wholesale funding needs, the Group was able to issue more cost effective private placements and domestic bonds rather than more expensive offshore benchmark transactions in the current half. The weighted average maturity ("WAM") of new long term wholesale debt issued in the December 2010 half year was 4.4 years. However, the WAM of outstanding term debt marginally declined to 3.6 years at 31 December 2010 from 3.7 years at 31 December 2009.

## Appendices

## 6. Integrated Risk Management (continued)

Market Risk
Market risk in the Balance Sheet is discussed within Note 40 of the 2010 Annual Report.

## Value at Risk (VaR)

The Group uses Value at Risk ("VaR") as one of the measures of Traded and Non-Traded Market Risk. VaR measures potential loss using historically observed market volatility and correlation between different markets.

VaR is modelled at a $97.5 \%$ confidence level over a 1 day holding period for trading book positions and over a 20 day holding period for banking book interest rate risk and insurance business market risk.

Where VaR is deemed not to be an appropriate method of risk measurement other risk measures have been used, as specified by the heading or accompanying footnotes of the tables provided.

|  | Average VaR |  |  |
| :---: | :---: | :---: | :---: |
|  | Dec 2010 | Jun 2010 | Dec 2009 |
| Traded Market Risk ${ }^{(1)}$ | \$M | \$M | \$M |
| Risk Type |  |  |  |
| Interest rate risk | 5. 9 | 4. 8 | 3. 7 |
| Exchange rate risk | 1. 8 | 1. 1 | 2. 1 |
| Implied volatility risk | 1. 9 | 1. 5 | 1. 5 |
| Equities risk | 1. 5 | 1. 5 | 1. 8 |
| Commodities risk | 1. 1 | 0. 9 | 0. 8 |
| Credit spread risk | 3. 8 | 4. 0 | 4. 6 |
| Diversification benefit | (8. 5) | (7. 2) | (7. 4) |
| Total general market risk | 7. 5 | 6.6 | 7. 1 |
| Undiversified risk | 3. 5 | 3.7 | 3.6 |
| ASB Bank | 1. 8 | 1. 8 | 1. 5 |
| Bankwest | 0.1 | 0. 2 | 0. 2 |
| Total | 12. 9 | 12.3 | 12.4 |

(1) Average VaR is at 1 day $97.5 \%$ confidence, and is calculated for each six month period.

## Appendices

## 6. Integrated Risk Management (continued)

|  | Average $\mathrm{VaR}^{(3)}$ |  |  |
| :---: | :---: | :---: | :---: |
| Non-Traded VaR in Australian Life Insurance Business | Dec 2010 | Jun 2010 | Dec 2009 |
| (20 day 97.5\% confidence) ${ }^{(1)}$ | \$M | \$M | \$M |
| Shareholder funds ${ }^{(1)}$ | 26.4 | 26. 1 | 24.5 |
| Guarantees (to Policyholders) ${ }^{(2)}$ | 51.7 | 23.5 | 23.6 |

(1) VaR in relation to the investment of Shareholder Funds.
(2) VaR in relation to product portfolios where the Group has a guaranteed liability to policyholders.
(3) Half year ended

|  | As at |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
|  |  | VaR | VaR | VaR |
| Non-Traded Equity Price Risk VaR (20 day 97.5\% confidence) | Dec 2010 | Jun 2010 | Dec 2009 |  |
| VaR | \$M | \$M |  |  |

## Interest Rate Risk in the Banking Book

Interest rate risk in the banking book is discussed within Note 40 of the 2010 Annual Report.
(a) Next 12 months' Earnings

The potential impact on net interest earnings of a $1 \%$ parallel rate shock and the expected change in price of assets and liabilities held for purposes other than trading is as follows:

| Net Interest Earnings at Risk ${ }^{(1)}$ |  | Dec $\mathbf{2 0 1 0}$ | Jun 2010 | Dec 2009 |
| :--- | ---: | ---: | ---: | ---: |
| Average monthly exposure |  | \$M | \$M | \$M |
| High month exposure | AUD | $\mathbf{1 5 7 . 5}$ | 203.5 | 169.6 |
|  | NZD | $\mathbf{6 . 3}$ | 6.3 | 4.7 |
| Low month exposure | AUD | $\mathbf{2 0 9 . 6}$ | 299.9 | 257.1 |
|  | NZD | $\mathbf{7 . 9}$ | 12.6 | 11.5 |

(1) Half year ended.
(b) Economic Value

A 20-day $97.5 \%$ VaR measure is used to capture the economic impact of adverse changes in interest rates on all banking book assets and liabilities.

|  | Average $\mathrm{VaR}^{(3)}$ |  |  |
| :---: | :---: | :---: | :---: |
|  | Dec 2010 | Jun 2010 | Dec 2009 |
| Non-Traded Interest Rate Risk ${ }^{(1)}$ | \$M | \$M | \$M |
| AUD Interest rate risk | 136.6 | 96.3 | 58.0 |
| NZD Interest rate risk ${ }^{(2)}$ | 1. 1 | 4. 0 | 0.9 |

(1) VaR is at 20 day $97.5 \%$ confidence.
(2) Relates specifically to ASB data as at month end.
(3) Half year ended.

## Appendices



## 7. Counterparty and Other Credit Risk Exposures

## Special purpose and off-balance sheet entities

The Group invests in or establishes special purpose entities (SPEs) in the ordinary course of business, primarily to provide funding and financial services for its customers. These SPEs are consolidated in the Financial Statements if they meet the criteria of control as outlined in Note 1 to the Financial Statements of the 2010 Annual Report. The definition of control depends upon substance rather than form and accordingly, determination of the existence of control involves management judgement. The Group assesses whether an SPE should be consolidated based on whether the majority of risks and rewards in the entity pass to the Group.

Some of the SPEs with which the Group is involved are detailed below, including the reason for their establishment and the control factors associated with the Group's interest in them. The Group does not bear the majority of residual risks and rewards of the SPEs which are not consolidated.

## Securitisation vehicles

- Reason for establishment - Securitisation is a financing technique whereby assets are transferred to an SPE, which funds the purchase of assets by issuing securities to investors. The Group has a policy of funding diversification and assets may be securitised to provide greater diversification of the Group's funding sources.
- Control factors - The Group may manage these securitisation vehicles, service assets in the vehicle, provide hedging, or provide other facilities such as liquidity facilities. The Group retains the risks associated with the provision of these services. The Group is also entitled to any residual income from the SPEs after all payments due to investors and costs of the program have been met.


## Structured finance entities

- Reason for establishment - These entities have been established to assist the Group's Structured Finance function with the structuring of client or Group financing. The resulting lending and investment arrangements are entered into under the Group's approved lending criteria and are subject to appropriate credit approval processes. The assets arising from these financing activities are generally included in Receivables due from other financial institutions, Available-for-sale investments or Loans, bills discounted and other receivables. Exposures in the form of guarantees or undrawn credit lines are included within Contingent liabilities and credit related commitments.
- Control factors - The Group may manage these vehicles, hold minor amounts of capital, provide financing or transact derivatives with these entities. These entities are generally consolidated by the Group.


## Asset-backed securities

Asset-backed securities are debt instruments based on pools of assets which may consist of residential mortgages, commercial mortgages or other types of receivables. The Group has acquired asset-backed securities primarily as part of its trading activities (classified as Trading assets), liquidity management (classified as Available-for-sale investments), or through investments in SPEs.

The primary source of repayment of the debt instruments is the cash flows from the underlying assets. Investors in the debt instruments have no recourse to the general assets of the issuer. The majority of the Group's asset-backed securities portfolio consists of notes rated at least AA- that are carried at fair value on the Balance Sheet.

## Leveraged finance

The Group provides secured debt financing for the acquisition of companies by private equity firms. These acquisitions are typically highly leveraged. Target businesses are those with operations in Australia and New Zealand with stable and established earnings and the ability to reduce borrowing levels.

The Group's exposure is well diversified across industries and private equity sponsors. All debt facilities provided are senior with first ranking security over the cash flows and assets of the businesses.

## Hedge funds

There were no material movements in exposures to hedge funds since June 2010 and these exposures are not considered to be material.

## Collateralised debt obligations (CDOs) and credit linked notes

The Group has no material direct or indirect exposure to CDOs or credit linked notes.

## Lenders mortgage insurance

Lenders mortgage insurance is provided by Genworth Financial Mortgage Insurance Pty Ltd and QBE Lenders Mortgage Insurance Ltd. The annualised expected loss claim, representing the total value of claims that would be due from these providers to the Group, on the basis of current market conditions, is approximately $\$ 26$ million from Genworth and $\$ 4$ million from QBE.

## Monoline insurers

The underlying debt instruments that have been wrapped by monoline insurers are predominantly Australian domiciled and have stand alone ratings ranging from BBB- to A-. As at 31 December 2010 the Group had $\$ 166$ million in exposures to these instruments (June 2010: \$167 million).

## Appendices

## 7. Counterparty and Other Credit Risk Exposures (continued)

## Securitisation vehicles

Analysis of the assets of, and exposures to, consolidated securitisation vehicles which the Group has established or manages is outlined in the tables below.

|  | Australia |  | New Zealand |  | 31/12/10 | $\begin{array}{r} \text { Total } \\ 30 / 06 / 10 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/10 | 30/06/10 |  |  |
| Total securitisation assets | \$M | \$M | \$M | \$M | \$M | \$M |
| Residential mortgages ${ }^{(1)}$ | 42,070 | 42,519 | 2,908 | 3,154 | 44,978 | 45,673 |
| Residential mortgages - Group originated | 9,583 | 9,696 | - | - | 9,583 | 9,696 |
| Residential mortgages - Non-Group originated | - | - | - | - | - | - |
| Commercial mortgages | - | - | - | - | - | - |
| Other | - | - | 206 | 175 | 206 | 175 |
| Total securitisation assets of SPEs | 51,653 | 52,215 | 3,114 | 3,329 | 54,767 | 55,544 |


|  | Funded |  | Unfunded |  |  | $\begin{array}{r} \text { Total } \\ 30 / 06 / 10 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |
| Exposure to securitisation | \$M | \$M | \$M | \$M | \$M | \$M |
| Residential mortgage backed securities held for potential repurchase with central banks | 44,231 | 45,169 | - | - | 44,231 | 45,169 |
| Other residential mortgage backed securities | 5,094 | 3,567 | - | - | 5,094 | 3,567 |
| Other derivatives ${ }^{(2)}$ | 1,385 | 1,011 | 27 | 37 | 1,412 | 1,048 |
| Liquidity support facilities | 116 | 916 | 751 | 787 | 867 | 1,703 |
| Other facilities | 898 | 98 | 66 | 62 | 964 | 160 |
| Total exposure to securitisation SPEs | 51,724 | 50,761 | 844 | 886 | 52,568 | 51,647 |

(1) These Group originated residential mortgages back mortgage backed securities held for potential repurchase with central banks.
(2) Derivatives are measured on the basis of Potential Credit Exposure ("PCE"), a credit risk measurement of maximum risk over the term of the transaction, or current fair value where PCE is not accessible.

## Appendices

## 7. Counterparty and Other Credit Risk Exposures (continued)

## Asset-backed securities

Analysis of the exposure to non-Group originated asset-backed securities and related facilities is outlined in the tables below.

|  | Carrying Amount |  |
| :--- | ---: | ---: |
|  | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 0 / 0 6 / 1 0}$ |
| Summary of asset-backed securities | $\mathbf{\$ M}$ | $\mathbf{\$ M}$ |
| Commercial mortgage backed securities | $\mathbf{7 5}$ | $\mathbf{9 0}$ |
| Residential mortgage backed securities | $\mathbf{1 , 6 7 5}$ | 1,832 |
| Total | $\mathbf{1 , 7 5 0}$ | 1,922 |

Asset-backed securities by underlying asset

|  | Trading portfolio |  | AFS portfolio ${ }^{(1)}$ |  | Other |  |  | $\begin{array}{r} \text { Total } \\ 30 / 06 / 10 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/10 | 30/06/10 | 31/12/10 | 30/06/10 | 31/12/10 |  |
|  | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Sub-prime | - | - | - | - | - | - | - | - |
| Non-conforming (Alt-A) | - | 1 | 8 | 16 | - | - | 8 | 17 |
| Prime mortgages | 42 | 144 | 1,337 | 1,401 | 288 | 271 | 1,667 | 1,816 |
| Other assets | - | - | 75 | 89 | - | - | 75 | 89 |
| Total | 42 | 145 | 1,420 | 1,506 | 288 | 271 | 1,750 | 1,922 |

Asset-backed securities by credit rating and geography


|  | Funded Commitments |  | Unfunded Commitments |  | 31/12/10 | $\begin{array}{r} \text { Total } \\ 30 / 06 / 10 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/10 | 30/06/10 |  |  |
| Warehousing financing facilities | \$M | \$M | \$M | \$M | \$M | \$M |
| Australia | 3,665 | 4,017 | 1,144 | 948 | 4,809 | 4,965 |
| New Zealand | 517 | 607 | 67 | 32 | 584 | 639 |
| Europe | 381 | 381 | - | - | 381 | 381 |
| Canada | 5 | 5 | - | - | 5 | 5 |
| Total | 4,568 | 5,010 | 1,211 | 980 | 5,779 | 5,990 |

## Commercial paper standby liquidity

| Funded Commitments |  | Unfunded Commitments |  | 31/12/10 | $\begin{array}{r} \text { Total } \\ 30 / 06 / 10 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 31/12/10 | 30/06/10 | 31/12/10 | 30/06/10 |  |  |
| \$M | \$M | \$M | \$M | \$M | \$M |
| 30 | 35 | 200 | 339 | 230 | 374 |

(1) Available-for-sale investments (AFS).
(2) Facilities provided to companies with operations in Australia and New Zealand.

## Appendices

## 7. Counterparty and Other Credit Risk Exposures (continued) <br> Leveraged finance

The tables below are an analysis of the credit exposures arising from providing leverage finance to entities acquired by private equity firms.

Exposure by industry ${ }^{(1)}$

|  | Funded exposure $\begin{gathered}\text { Unfunded } \\ \text { commitments }\end{gathered}$ |  |  |  |  | Total gross |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |
|  | 31/12/10 | 30/06/10 | 31/12/10 | 30/06/10 | 31/12/10 | exposure <br> 30/06/10 | 31/12/10 | 30/06/10 | 31/12/10 | 30/06/10 |
|  | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Retail | 142 | 119 | 24 | 25 | 166 | 144 | - | - | 166 | 144 |
| Manufacturing | 174 | 181 | 24 | 27 | 198 | 208 | - | - | 198 | 208 |
| Media | 132 | 139 | 16 | 12 | 148 | 151 | - | - | 148 | 151 |
| Healthcare | 118 | 77 | 36 | 6 | 154 | 83 | (5) | - | 149 | 83 |
| Equipment hire | 72 | 74 | 8 | 8 | 80 | 82 | - | - | 80 | 82 |
| Financial services | 31 | 33 | 3 | 3 | 34 | 36 | - | - | 34 | 36 |
| Other | 181 | 169 | 31 | 30 | 212 | 199 | - | - | 212 | 199 |
| Total | 850 | 792 | 142 | 111 | 992 | 903 | (5) | - | 987 | 903 |

Exposure by geography ${ }^{(1)}$

|  | Unfunded |  |  |  |  | Total gross |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |
|  | 31/12/10 | 30/06/10 | 31/12/10 | 30/06/10 | 31/12/10 | exposure <br> 30/06/10 | 31/12/10 | 30/06/10 | 31/12/10 | 30/06/10 |
|  | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Australia | 721 | 649 | 130 | 102 | 851 | 751 | (5) | - | 846 | 751 |
| New Zealand | 129 | 143 | 12 | 9 | 141 | 152 | - | - | 141 | 152 |
| Total | 850 | 792 | 142 | 111 | 992 | 903 | (5) | - | 987 | 903 |


|  | As at |  |
| :--- | ---: | ---: |
|  | 30/12/10 | 30/06/10 |
| Movements in individual provisions | \$M | \$M |
| Opening balance | - | - |
| Impairment expense | - | - |
| Net new and increased individual provisioning | 5 | - |
| Exposures written off | - | - |
| Total individual provisions | 5 | - |

(1) Excludes derivative exposures of $\$ 116$ million (June 2010: $\$ 83$ million).

## Appendices

## 8. Capital Adequacy

|  |  | As at |  |
| :--- | ---: | ---: | ---: | ---: |
| Risk Weighted Capital Ratios | $\mathbf{3 1 / 1 2 / 1 0}$ | $\mathbf{3 0 / 0 6 / 1 0}$ | $\mathbf{3 1 / 1 2 / 0 9}$ |
| Common Equity ${ }^{(1)}$ | $\%$ | $\%$ | $\%$ |
| Tier One | $\mathbf{7 . 3 5}$ | 6.86 | 6.83 |
| Tier Two | $\mathbf{9 . 7 1}$ | 9.15 | 9.10 |
| Total Capital | $\mathbf{1 . 7 9}$ | 2.34 | 2.53 |


|  | As at |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
| Regulatory Capital | \$M | \$M | \$M |
| Ordinary Share Capital | 23,083 | 23,081 | 22,344 |
| Treasury shares ${ }^{(2)}$ | 301 | 298 | 262 |
| Ordinary Share Capital and Treasury Shares | 23,384 | 23,379 | 22,606 |
| Other Equity Instruments | 939 | 939 | 939 |
| Trust Preferred Securities 2006 ${ }^{(3)}$ | (939) | (939) | (939) |
| Total Other Equity Instruments | - | - | - |
| Reserves ${ }^{(4)}$ | 269 | 1,089 | 459 |
| Cash flow hedge reserve | 490 | 417 | 625 |
| Employee compensation reserve | (100) | (125) | 15 |
| Asset revaluation reserve | (189) | (194) | (169) |
| Available-for-sale investments reserve | (22) | (173) | (50) |
| Foreign currency translation reserve related to non-consolidated subsidiaries | 118 | 8 | 21 |
| Total Reserves | 566 | 1,022 | 901 |
| Retained Earnings and current period profits | 10,534 | 9,938 | 9,320 |
| Expected dividend ${ }^{(5)}$ | $(2,045)$ | $(2,633)$ | $(1,841)$ |
| Estimated reinvestment under Dividend Reinvestment Plan ${ }^{(6)}$ | 511 | - | 608 |
| Retained earnings adjustment for non-consolidated subsidiaries ${ }^{(7)}$ | 230 | 392 | 752 |
| Other | (63) | (52) | (91) |
| Net Retained Earnings | 9,167 | 7,645 | 8,748 |
| Non-controlling Interest ${ }^{(8)}$ | 524 | 523 | 521 |
| ASB Perpetual Preference Shares ${ }^{(8)}$ | (505) | (505) | (505) |
| Non-controlling interests less ASB Perpetual Preference Shares | 19 | 18 | 16 |
| Total Fundamental Tier One Capital | 33,136 | 32,064 | 32,271 |

(1) Represents Fundamental Tier One Capital net of Tier One deductions.
(2) Represents shares held by the Group's life insurance operations and employee share scheme trusts.
(3) Trust Preferred Securities 2006 issued 15 March 2006 of USD700 million. These instruments qualify as Tier One Innovative Capital of the Group.
(4) The Group's general reserve, capital reserve and foreign currency translation reserve (excluding balances related to non consolidated subsidiaries) qualify as Fundamental Tier One Capital.
(5) Represents expected dividends required to be deducted from current period earnings.
(6) Dividend Reinvestment Plan ("DRP") in respect of the December 2010 interim dividend is to be satisfied through the issue of shares, with the assumed reinvestment rate based on reinvestment experience as approved by APRA. The DRP in respect of the June 2010 final dividend was satisfied in full by an on market purchase and transfer of shares. The DRP in respect of the December 2009 interim dividend was satisfied through the issue of shares.
(7) Represents retained earnings adjustment for non-consolidated subsidiaries. This includes adjustments to the extent to which profits from non-consolidated subsidiaries are not repatriated to the Bank in dividends (December 2010: $\$ 162$ million, June 2010: $\$ 360$ million, December 2009: nil). The retention of these profits will be used to fund the future growth of these operations. This has offset the one-off write back adjustments upon adoption of AIFRS of $\$ 752$ million.
(8) Non-controlling interest classified as Tier One Innovative Capital under Basel II regulations. Comprised predominantly of ASB Perpetual Preference Shares of NZD550 million issued by New Zealand subsidiary entities. These shares are non-redeemable and carry limited voting rights.

## Appendices

## 8. Capital Adequacy (continued)

|  | As at |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
| Regulatory Capital | \$M | \$M | \$M |
| Tier One Capital Deductions - 100\% |  |  |  |
| Goodwill and other intangibles (excluding software) ${ }^{(1)}$ | $(8,382)$ | $(8,470)$ | $(8,523)$ |
| Capitalised expenses | (242) | (288) | (283) |
| Capitalised computer software costs | $(1,100)$ | (950) | (799) |
| Defined benefit superannuation plan surplus ${ }^{(2)}$ | (255) | (221) | (411) |
| General reserve for credit losses top up ${ }^{(3)}$ | (106) | (90) | - |
| Deferred tax | (47) | (96) | (34) |
| Tier One Capital Deductions - 100\% | $(10,132)$ | $(10,115)$ | $(10,050)$ |
| Tier One Capital Deductions - 50\% ${ }^{(4)}$ |  |  |  |
| Equity investments in other companies and trusts ${ }^{(5)}$ | (328) | (323) | (315) |
| Equity investments in non-consolidated subsidiaries (net of intangibles) ${ }^{(6)}$ | (539) | (518) | (600) |
| Expected impairment losses (before tax) in excess of eligible credit provisions (net of deferred tax) ${ }^{(7)}$ | (748) | (830) | (727) |
| Other deductions | (390) | (328) | (277) |
| Tier One Capital Deductions - 50\% | $(2,005)$ | $(1,999)$ | $(1,919)$ |
| Total Tier One Capital Deductions | $(12,137)$ | $(12,114)$ | $(11,969)$ |
| Fundamental Tier One Capital After Deductions | 20,999 | 19,950 | 20,302 |
| Residual Tier One Capital Innovative Tier One Capital |  |  |  |
| Non-cumulative preference shares ${ }^{(8)}$ | 2,626 | 2,728 | 2,699 |
| Non-controlling interests ${ }^{(9)}$ | 505 | 505 | 505 |
| Eligible loan capital | 198 | 236 | 225 |
| Total Innovative Tier One Capital | 3,329 | 3,469 | 3,429 |
| Non-Innovative Residual Tier One Capital ${ }^{(10)}$ | 3,407 | 3,407 | 3,407 |
| Less: Residual capital in excess of prescribed limits transferred to Upper Tier Two Capital ${ }^{(11)}$ | - | (225) | (73) |
| Total Residual Tier One Capital | 6,736 | 6,651 | 6,763 |
| Total Tier One Capital | 27,735 | 26,601 | 27,065 |

(1) Represents total Goodwill and other intangibles (excluding capitalised computer software costs) which is required to be deducted from Tier One Capital.
(2) In accordance with APRA regulations, the surplus (net of tax) in the Bank's defined benefit superannuation fund which is included in Shareholders' equity must be deducted from Tier One Capital.
(3) Capital deduction at 31 December 2010 of $\$ 106$ million after tax (30 June 2010: $\$ 90$ million, 31 December 2009: nil) to ensure the Group has sufficient provisions and capital to cover credit losses estimated to arise over the full life of the individual facilities, as required by APS 220 .
(4) Represents 50\% Tier One and 50\% Tier Two Capital deductions under Basel II.
(5) Represents the Group's non-controlling interest in major infrastructure assets and unit trusts. During the half year ended 30 June 2010 the Bank sold its remaining interest in ENW Limited to the First State European Diversified Infrastructure Fund ("EDIF") and acquired a 10\% interest in Air Lease Corporation, a US based aircraft leasing business. The Bank's holding in AWG plc was sold to EDIF in the half year ended 31 December 2009.
(6) Represents the net equity within the non-consolidated subsidiaries (primarily the Colonial Group) which is deducted $50 \%$ from Tier One and $50 \%$ from Tier Two Capital. This deduction is net of $\$ 1,446$ million in Non-Recourse Debt issued by Colonial Finance Limited (June 2010: $\$ 1,495$ million, December 2009: $\$ 1,538$ million) and the Colonial Hybrid Issue $\$ 700$ million (June 2010: $\$ 700$ million, December 2009: $\$ 700$ million).
(7) Regulatory Expected Loss (pre tax) using stressed loss given default assumptions associated with the loan portfolio in excess of eligible credit provisions (collective provision and general reserve for credit losses net of tax and individually assessed provision pre tax) are deducted 50\% from both Tier One and Tier Two capital.
(8) APRA approved Innovative Tier One Capital instruments (PERLS III and Trust Preferred Securities 2003 and 2006).
(9) Non-controlling interest classified as Tier One Innovative Capital under Basel II regulations. Comprised predominantly of ASB Perpetual Preference Shares of NZD550 million issued by New Zealand subsidiary entities. These shares are non-redeemable and carry limited voting rights.
(10) Comprises PERLS IV \$1,465 million (less costs) issued by the Bank in July 2007 and PERLS V \$2,000 million (less costs) issued by the Bank in October 2009. These have been approved by APRA as Tier One Non-Innovative Capital instruments.
(11) Residual Capital eligible for inclusion as Tier One Capital is subject to an APRA prescribed limit of $25 \%$ of Tier One capital with any excess transferred to Upper Tier Two Capital.

## Appendices

## 8. Capital Adequacy (continued)

|  | As at |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
| Regulatory Capital | \$M | \$M | \$M |
| Tier Two Capital |  |  |  |
| Upper Tier Two Capital |  |  |  |
| Residual capital in excess of prescribed limits transferred from Tier One Capital ${ }^{(1)}$ | - | 225 | 73 |
| Prudential general reserve for credit losses (net of tax) ${ }^{(2)}$ | 618 | 603 | 603 |
| Asset revaluation reserve ${ }^{(3)}$ | 85 | 87 | 76 |
| Upper Tier Two note and bond issues | 350 | 382 | 350 |
| Other | 108 | 83 | 64 |
| Total Upper Tier Two Capital | 1,161 | 1,380 | 1,166 |
| Lower Tier Two Capital |  |  |  |
| Lower Tier Two note and bond issues ${ }^{(4)(5)}$ | 5,990 | 7,454 | 8,299 |
| Holding of own Lower Tier Two Capital | (35) | (16) | (17) |
| Total Lower Tier Two Capital | 5,955 | 7,438 | 8,282 |
| Tier Two Capital Deductions |  |  |  |
| 50\% Deductions from Tier Two Capital ${ }^{(6)}$ | $(2,005)$ | $(1,999)$ | $(1,919)$ |
| Total Tier Two Capital | 5,111 | 6,819 | 7,529 |
| Total Capital | 32,846 | 33,420 | 34,594 |

(1) Residual Capital eligible for inclusion as Tier One Capital is subject to an APRA prescribed limit of 25\% of Tier One Capital with any excess transferred to Upper Tier Two Capital.
(2) Represents the after tax collective provisions and general reserve for credit losses of banking entities in the Group (including Bankwest) which operate under the Basel II Standardised methodology.
(3) APRA allows only $45 \%$ of asset revaluation reserve to be included in Tier Two Capital.
(4) APRA requires these Lower Tier Two note and bond issues to be included as if they were unhedged.
(5) For regulatory capital purposes, Lower Tier Two note and bond issues are amortised by $20 \%$ of the original amount during each of the last five years to maturity.
(6) Represents 50\% Tier One and 50\% Tier Two Capital deductions under Basel II rules.

## 8. Capital Adequacy (continued)

|  | As at |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
| Risk Weighted Assets | \$M | \$M | \$M |
| Credit Risk |  |  |  |
| Subject to Advanced IRB approach |  |  |  |
| Corporate | 40,129 | 44,252 | 43,031 |
| SME Corporate | 22,071 | 26,216 | 25,322 |
| SME Retail | 4,896 | 5,170 | 4,765 |
| Sovereign | 2,557 | 2,800 | 1,956 |
| Bank | 6,686 | 7,492 | 6,745 |
| Residential mortgage | 56,412 | 55,882 | 56,909 |
| Qualifying revolving retail | 6,761 | 6,772 | 6,292 |
| Other retail | 6,398 | 6,322 | 6,315 |
| Impact of the regulatory scaling factor ${ }^{(1)}$ | 8,755 | 9,294 | 9,079 |
| Total risk weighted assets subject to Advanced IRB approach | 154,665 | 164,200 | 160,414 |
| Specialised lending (SL) exposures subject to slotting criteria | 34,339 | 35,483 | 38,678 |
| Subject to Standardised approach |  |  |  |
| Corporate | 8,040 | 8,872 | 10,053 |
| SME Corporate | 7,597 | 7,746 | 7,540 |
| SME Retail | 4,377 | 4,684 | 4,505 |
| Sovereign | 99 | 215 | 233 |
| Bank | 1,583 | 1,136 | 1,206 |
| Residential mortgage | 22,605 | 22,436 | 22,531 |
| Other retail | 2,510 | 2,530 | 2,411 |
| Other | 4,619 | 5,472 | 6,405 |
| Total risk weighted assets subject to standardised approach | 51,430 | 53,091 | 54,884 |
| Securitisation | 1,894 | 1,569 | 1,962 |
| Equity exposures | 2,280 | 2,420 | 2,528 |
| Total risk weighted assets for credit risk exposures | 244,608 | 256,763 | 258,466 |
| Market risk | 3,873 | 3,503 | 4,033 |
| Interest rate risk in the banking book | 17,033 | 10,272 | 16,601 |
| Operational risk | 20,049 | 20,283 | 18,349 |
| Total risk weighted assets ${ }^{(2)}$ | 285,563 | 290,821 | 297,449 |

(1) APRA requires risk weighted assets amounts that are derived from IRB risk weight functions be multiplied by a factor of 1.06
(2) Risk Weighted Assets ("RWA") include the consolidation of Bankwest which operates under the Basel II Standardised methodology.

## Capital Management

The Group maintains a strong capital position with the capital ratios well in excess of APRA minimum capital adequacy requirements (Prudential Capital Ratio ("PCR")) and the Board Approved minimum levels at all times throughout the half year ended 31 December 2010.

Common Equity, Tier One Capital and Total Capital ratios as at 31 December 2010 were $7.35 \%, 9.71 \%$ and $11.50 \%$ respectively.
Tier One Capital increased by 56 basis points over the prior half, influenced by both solid profit after tax (net of dividend and Dividend Reinvestments Plan ("DRP")) and a net reduction in Risk Weighted Assets ("RWA"), partially offset by foreign currency translation movements due to the appreciating Australian dollar.

The Group's Total Capital ratio was relatively stable over the prior half at $11.50 \%$. The benefits from the improvement in Tier One Capital were offset by the planned redemptions of Lower Tier Two instruments and foreign currency translation impact on these instruments.

RWA were $\$ 286$ billion at 31 December 2010, a decrease of $\$ 5$ billion since 30 June 2010. This decrease was primarily influenced by a reduction in Credit RWA due to credit rating upgrades and measurement improvement. This was partially offset by an increase in Interest Rate Risk in the Banking Book ("IRRBB") RWA, reflecting the impact of an increase in interest rates and a lengthening of the repricing term of the Group's net asset position.

Common Equity, Tier One and Total Capital ratios as at 31 December 2010 under the Financial Services Authority (the UK regulator) method of calculating regulatory capital as a percentage of RWA are $10.6 \%, 13.5 \%$ and $15.1 \%$ respectively.

## Appendices

## 8. Capital Adequacy (continued) <br> \section*{Capital Initiatives}

The following significant initiatives were undertaken during the half year to actively manage the Group's capital:

## Tier One Capital

- The DRP for the 2010 final dividend was satisfied in full by an on market purchase and transfer of shares. As such there was no impact on the Group's capital ratios. The DRP participation rate was $25.8 \%$ and follows the removal of the 1.5\% discount.


## Tier Two Capital

- Redemption of five separate subordinated Lower Tier Two debt issues totalling $\$ 795$ million, the majority of which took place in November 2010.


## Banking Regulatory Framework

The Group, excluding Bankwest, operates under Basel II advanced status which resulted in the advanced internal ratings based ("AIRB") approach for credit risk and the advanced measurement approach ("AMA") for operational risk being adopted in the calculation of RWA effective from 1 January 2008. IRRBB was incorporated into the calculation of RWA from 1 July 2008. The agreed methodology for measuring market risk for traded assets remained unchanged from Basel I.
Bankwest operates as a separate Authorised Deposit-taking Institution ("ADI") and is separately regulated by APRA. Bankwest operates under the standardised Basel II methodology. There is a program to extend the Group's advanced accreditation to determine regulatory capital to Bankwest.

ASB Bank is subject to regulation by the Reserve Bank of New Zealand ("RBNZ"). RBNZ applies a similar methodology to APRA in calculating regulatory capital requirements. ASB Bank operates under Basel II advanced status.
APRA implemented transitional capital floors based on $90 \%$ of the capital required under Basel I. As at 31 December 2010 these transitional floors did not have any impact on the Group's capital levels.

## Insurance and Funds Management Business

The Group's insurance and funds management companies held assets in excess of regulatory capital requirements at 31 December 2010. The Group's Australian and New Zealand insurance and funds management businesses held \$1,147 million of assets in excess of regulatory solvency requirements at 31 December 2010 (30 June 2010: \$1,007 million, 31 December 2009: \$1,048 million).

## Regulatory Changes

## Basel III

On 16 December 2010 the Basel Committee on Banking Supervision ("BCBS") published details of its main banking reforms to strengthen global capital and liquidity regulations. The capital reforms ("Basel III: A global regulatory framework for more resilient banks and banking systems") are designed to increase the quality, consistency and transparency of capital, to enhance the risk coverage framework, and to reduce systemic and pro-cyclical risks.

The regulations increase the common equity minimum requirement from $2 \%$ to $4.5 \%$ and introduce a capital conservation buffer of $2.5 \%$, taking the minimum total common equity requirement to $7 \%$. Tier One and Total Capital minimum requirements (inclusive of the capital conservation buffer) will increase to $8.5 \%$ and $10.5 \%$ respectively. The reforms also introduce a minimum leverage ratio of Tier One Capital to total exposures of $3 \%$. Parallel reporting of the leverage ratio is due to commence in 2013, with the expectation of full Pillar 1 implementation on 1 January 2018.
The BCBS reforms will be phased in from 1 January 2013 to 1 January 2019.
As a member of the BCBS, APRA has begun work on developing draft prudential standards and is expected to commence its consultation with Australian ADIs on these standards in the first half of the 2011 calendar year.

Basel II enhancements announced in July 2009, relating to securitisation and market risk, will be implemented from 1 January 2012.

## Supervision of conglomerate groups

APRA released a Discussion Paper titled "Supervision of Conglomerate Groups" in March 2010. The proposal aims to extend APRA's current prudential supervision framework to conglomerate groups that have material operations in more than one APRA regulated industry and/or have one or more material unregulated entities. The aims of the Level 3 proposal are to ensure that a conglomerate group holds adequate capital to protect the APRA regulated entities from potential contagion and other risks within the group.
APRA is currently conducting a Quantitative Impact Study ("QIS") to assess the impact of the proposed changes, which is due for completion in late February 2011. Detailed capital standards are expected to be released by APRA in 2011 and implementation to commence in 2013.

## Capital standards for general insurers and life insurers

APRA released a Discussion Paper titled "Review of capital standards for general insurers and life insurers" in May 2010 followed by more detailed technical papers in July 2010. APRA is seeking to improve the risk sensitivity of its capital standards, and to introduce a definition and measurement of the capital base for life insurers that is consistent with general insurers and ADIs. APRA conducted a QIS on the proposed changes in the second half of the 2010 calendar year. Further refinements and a second QIS will be conducted in the first half of the 2011 calendar year. The final capital standards are expected to be released by APRA in 2012 with implementation to commence in 2013.

The RBNZ issued draft solvency standards for life insurance operations on 23 August 2010. Following a period of consultation with the industry, the RBNZ is expected to release standards in the first half of the 2011 calendar year which will take effect in 2012.

## Pillar 3 Disclosures

Full details on the market disclosures required under Pillar 3, per prudential standard APS 330 "Public Disclosure of Prudential Information", are provided on the Group's website.

## Appendices

## 9. Share Capital

|  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
| Shares on Issue | Number | Number | Number |
| Opening balance (excluding Treasury Shares deduction) | 1,548,737,374 | 1,534,246,082 | 1,518,801,069 |
| Dividend reinvestment plan issue: ${ }^{(1)}$ |  |  |  |
| 2008/2009 Final dividend fully paid ordinary shares \$44.48 | - | - | 15,412,513 |
| 2009/2010 Interim dividend fully paid ordinary shares \$53.56 | - | 14,421,452 | - |
| Exercise of executive option plan | 169,700 | 69,840 | 32,500 |
| Closing balance (excluding Treasury Shares deduction) | 1,548,907,074 | 1,548,737,374 | 1,534,246,082 |
| Less: Treasury Shares | $(6,619,596)$ | $(6,647,087)$ | $(6,259,487)$ |
| Closing balance | 1,542,287,478 | 1,542,090,287 | 1,527,986,595 |

(1) The dividend reinvestment plan in respect of the 2009/2010 final dividend was satisfied in full through the on market purchase and transfer of $\$ 679$ million of shares to participating shareholders.

## Dividend Franking Account

After fully franking the interim dividend to be paid for the half year ended 31 December 2010, the amount of credits available as at 31 December 2010 to frank dividends for subsequent financial years is $\$ 642$ million (June 2010: $\$ 446$ million). This figure is based on the combined franking accounts of the Bank at 31 December 2010, which have been adjusted for franking credits that will arise from the payment of income tax payable on profits for the half year ended 31 December 2010, franking debits that will arise from the payment of dividends proposed for the half year ended 31 December 2010 and franking credits that the Bank may be prevented from distributing in subsequent financial periods. The Bank expects that future tax payments will generate sufficient franking credits for it to be able to fully frank future dividend payments. These calculations have been based on the taxation law as at 31 December 2010.

## Dividends

The Directors have declared a fully franked interim dividend of 132 cents per share amounting to $\$ 2,045$ million. The dividend will be payable on 1 April 2011 to shareholders on the register at 5pm on 18 February 2011.

The Board determines the dividend per share based on net profit after tax ("cash basis") per share, having regard to a range of factors including

- Current and expected rates of business growth and the mix of business;
- Capital needs to support economic, regulatory and credit ratings requirements;
- Investments and/or divestments to support business development;
- Competitors comparison and market expectations; and
- Earnings per share growth.


## Dividend Reinvestment Plan

The Bank expects to issue around $\$ 511$ million of shares in respect of the Dividend Reinvestment Plan for the interim dividend for the half year ended 31 December 2010.

## Record Date

The register closes for determination of dividend entitlement and for participation in the DRP at 5:00pm on 18 February 2011 at Link Market Services Limited, Locked Bag A14, Sydney South, NSW 1235.

## Ex-Dividend Date

The ex-dividend date is 14 February 2011.

## Appendices

## 10. Intangible Assets

|  | As at |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
|  | \$M | \$M | \$M |
| Total Intangible Assets |  |  |  |
| Goodwill | 7,430 | 7,473 | 7,473 |
| Computer software costs | 1,100 | 950 | 799 |
| Core deposits ${ }^{(1)}$ | 353 | 388 | 424 |
| Management fee rights ${ }^{(2)}$ | 311 | 311 | 311 |
| Brand name ${ }^{(3)}$ | 186 | 186 | 186 |
| Other ${ }^{(4)}$ | 102 | 112 | 129 |
| Total intangible assets | 9,482 | 9,420 | 9,322 |
| Goodwill |  |  |  |
| Purchased goodwill | 7,430 | 7,473 | 7,473 |
| Accumulated impairment | - | - | - |
| Total goodwill | 7,430 | 7,473 | 7,473 |
| Computer Software Costs |  |  |  |
| Cost | 1,758 | 1,551 | 1,300 |
| Accumulated amortisation | (619) | (562) | (462) |
| Accumulated impairment | (39) | (39) | (39) |
| Total computer software costs | 1,100 | 950 | 799 |
| Core Deposits ${ }^{(1)}$ |  |  |  |
| Cost | 495 | 495 | 495 |
| Accumulated amortisation | (142) | (107) | (71) |
| Total core deposits | 353 | 388 | 424 |
| Management Fee Rights ${ }^{(2)}$ |  |  |  |
| Cost | 311 | 311 | 311 |
| Total management fee rights | 311 | 311 | 311 |
| Brand Name ${ }^{(3)}$ |  |  |  |
| Cost | 186 | 186 | 186 |
| Total brand name | 186 | 186 | 186 |
| Other ${ }^{(4)}$ |  |  |  |
| Cost | 202 | 203 | 206 |
| Accumulated amortisation | (100) | (91) | (77) |
| Total other | 102 | 112 | 129 |

(1) Core deposits represents the value of the Bankwest deposit base compared to the avoided cost of alternative funding sources such as securitisation and wholesale funding. This asset has a useful life of seven years based on the weighted average attrition rates of the Bankwest deposit portfolio.
(2) Management fee rights have an indefinite useful life under the contractual terms of the management agreements and are subject to an annual valuation for impairment testing purposes. No impairment was required as a result of this valuation.
(3) Brand name represents the value of royalty costs foregone by the Group through acquiring the Bankwest brand name. The royalty costs that would have been incurred by an entity using the Bankwest brand name are based on an annual percentage of income generated by Bankwest. This asset has an indefinite useful life, so is not subject to amortisation.
(4) Other includes $\$ 38$ million for the value of credit card relationships acquired from Bankwest. This value represents future net income generated from the customer relationships that existed at Balance Sheet date. The asset has a useful life of ten years based on the attrition rates of the porffolio of Bankwest credit card customers.

## Appendices

## 11. ASX Appendix 4D

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Dividends (4D Item 5) ..... 79
Dividend dates (4D Item 5) Inside front cover
Dividend Reinvestment Plan (4D Item 6) ..... 79
Net tangible assets per security (4D Item 3) ..... 93
Commentary on Results (4D Item 2.6) ..... 2

## Compliance Statement

This interim report for the half year ended 31 December 2010 is prepared in accordance with the ASX listing rules. It should be read in conjunction with any announcements to the market made by the Group during the year.
The preliminary report has been prepared in accordance with Accounting Standards in Australia.
The Financial Statements of the Group have not been audited.

John Hatton
Company Secretary
9 February 2011

## Appendices

## 11. ASX Appendix 4D (continued)

| Details of entities over which control was lost during the half year (Item 4) | Date control lost | Ownership Interest <br> Held (\%) |
| :---: | :---: | :---: |
| St Andrew's Life Insurance Pty Ltd | 1 July 2010 | 100\% |
| St Andrew's Insurance (Australia) Pty Ltd | 1 July 2010 | 100\% |
| Details of associates and joint ventures |  |  |
| As at 31 December 2010 | Ownership interest held (\%) |  |
| Acadian Asset Management (Australia) Limited |  | 50\% |
| Aegis Correctional Partnership Trust ${ }^{(1)}$ |  | 50\% |
| Aegis Securitisation Trust |  | 50\% |
| Aspire Schools Financing (Qld) Pty Limited |  | 50\% |
| Aspire Schools (Qld) Holdings Limited |  | 50\% |
| Pinnacle Education SA Holding Company Pty Ltd ${ }^{(2)}$ |  | 50\% |
| Equigroup Pty Limited |  | 50\% |
| Forth Health Holdings Limited |  | 50\% |
| John Laing Health (Pembury) Limited |  | 50\% |
| First State Cinda Fund Management Company Limited |  | 46\% |
| BoCommLife Insurance Company Limited |  | 38\% |
| Aussie Home Loans Pty Limited |  | 33\% |
| International Private Equity Real Estate Fund |  | 33\% |
| Vipro Pty Ltd |  | 33\% |
| 452 Capital Pty Limited |  | 30\% |
| First State European Diversified Investment Fund |  | 30\% |
| Cash Services Australia Pty Limited |  | 25\% |
| Cardlink Services Limited |  | 25\% |
| Electronic Transaction Services Limited |  | 25\% |
| Bank of Hangzhou Co. Ltd. |  | 20\% |
| Qilu Bank Co., Ltd. |  | 20\% |
| Payments NZ Limited |  | 19\% |
| Vietnam International Bank |  | 15\% |
| Interchange and Settlement Limited |  | 11\% |
| CFS Retail Property Trust |  | 8\% |
| Commonwealth Property Office Fund |  | 6\% |

(1) Formally known as Aegis Correctional Partnership Pty Limited.
(2) Formally known as CIPL SA Schools Pty Limited.

## Any other significant information

There is no other significant information other than as disclosed in Note 11.

## Post Balance Date Events

There have been no significant events occurring since the balance sheet date other than as disclosed in Note 11.

## Foreign Entities (Item 8)

Not Applicable.

|  | Half Year Ended 31 December 2010 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Net profit after tax "cash basis" | Hedging and AIFRS volatility | Bankwest non-cash items ${ }^{(1)}$ | Loss on disposal of controlled entities/ investments | Treasury shares valuation adjustment | Policyholder tax | Investment experience | Net profit after tax |
| Profit Reconciliation | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Group |  |  |  |  |  |  |  |  |
| Net interest income | 6,170 | (28) | (13) | - | - | - | - | 6,129 |
| Other banking income | 2,059 | (272) | - | (7) | - | - | - | 1,780 |
| Total banking income | 8,229 | (300) | (13) | (7) | - | - | - | 7,909 |
| Funds management income | 1,017 | - | - | - | (13) | 54 | (47) | 1,011 |
| Insurance income | 458 | - | - | - | - | 46 | 82 | 586 |
| Total operating income | 9,704 | (300) | (13) | (7) | (13) | 100 | 35 | 9,506 |
| Operating expenses | $(4,408)$ | - | (54) | - | - | - | - | $(4,462)$ |
| Loan impairment expense | (722) | - | - | - | - | - | - | (722) |
| Net profit before tax | 4,574 | (300) | (67) | (7) | (13) | 100 | 35 | 4,322 |
| Tax expense | $(1,259)$ | 84 | 19 | - | 1 | (100) | (6) | $(1,261)$ |
| Non-controlling interests | (9) | - | - | - | - | - | - | (9) |
| Underlying profit after tax | 3,306 | (216) | (48) | (7) | (12) | - | 29 | 3,052 |
| Investment experience after tax | 29 | - | - | - | - | - | (29) | - - |
| Net profit after tax | 3,335 | (216) | (48) | (7) | (12) | - | - | 3,052 |

(1) Includes merger related amortisation through net interest income, (\$13) million; merger related amortisation through operating expenses, (\$36) million; integration expenses of (\$18) million; and income tax benefit of $\$ 19$ million.

## Appendices

12. Profit Reconciliation (continued)

|  | Half Year Ended 30 June 2010 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Net profit after tax "cash basis" | Hedging and <br> AIFRS volatility | Bankwest non-cash items ${ }^{(1)}$ | Gain disposal of controlled entities/ investments | Treasury <br> shares <br> valuation adjustment | Policyholder tax | Investment experience | Net profit after tax ory basis" |
| Profit Reconciliation | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Group |  |  |  |  |  |  |  |  |
| Net interest income | 5,806 | (28) | (14) | - | - | - | - | 5,764 |
| Other banking income | 2,034 | (184) | - | 8 | - | - | - | 1,858 |
| Total banking income | 7,840 | (212) | (14) | 8 | - | - | - | 7,622 |
| Funds management income | 951 | - | - | - | 18 | (34) | 21 | 956 |
| Insurance income | 482 | - | - | - | - | 25 | 73 | 580 |
| Total operating income | 9,273 | (212) | (14) | 8 | 18 | (9) | 94 | 9,158 |
| Operating expenses | $(4,333)$ | - | (59) | - | - | - | - | $(4,392)$ |
| Loan impairment expense | (692) | - | (304) | - | - | - | - | (996) |
| Net profit before tax | 4,248 | (212) | (377) | 8 | 18 | (9) | 94 | 3,770 |
| Tax expense | $(1,152)$ | 52 | 113 | - | (10) | 9 | (25) | $(1,013)$ |
| Non-controlling interests | (7) | - | - | - | - | - | - | (7) |
| Underlying profit after tax | 3,089 | (160) | (264) | 8 | 8 | - | 69 | 2,750 |
| Investment experience after tax | 69 | - | - | - | - | - | (69) | - |
| Net profit after tax | 3,158 | (160) | (264) | 8 | 8 | - | - | 2,750 |

 million.

|  | Half Year Ended 31 December 2009 |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Net profit after tax "cash basis" | Hedging and <br> AIFRS volatility | Tax on <br> New Zealand <br> Structured <br> Finance <br> Transactions | Bankwest non-cash items ${ }^{(1)}$ | Loss on disposal controlled entities/ investments | Treasury shares valuation adjustment | Policyholder tax | Investment experience | Net profit after tax ory basis" |
| Profit Reconciliation | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M | \$M |
| Group |  |  |  |  |  |  |  |  |  |
| Net interest income | 6,062 | (29) | - | 125 | - | - | - | - | 6,158 |
| Other banking income | 2,078 | 303 | - | - | (31) | - | - | - | 2,350 |
| Total banking income | 8,140 | 274 | - | 125 | (31) | - | - | - | 8,508 |
| Funds management income | 947 | - | - | - | - | (69) | 84 | 10 | 972 |
| Insurance income | 463 | - | - | - | - | - | 55 | 132 | 650 |
| Total operating income | 9,550 | 274 | - | 125 | (31) | (69) | 139 | 142 | 10,130 |
| Operating expenses | $(4,268)$ | - | - | (56) | - | - | - | - | $(4,324)$ |
| Loan impairment expense | $(1,383)$ | - | - | - | - | - | - | - | $(1,383)$ |
| Net profit before tax | 3,899 | 274 | - | 69 | (31) | (69) | 139 | 142 | 4,423 |
| Tax expense | $(1,056)$ | (97) | (171) | (21) | - | 17 | (139) | (33) | $(1,500)$ |
| Non-controlling interests | (9) | - | - | - | - | - | - | - | (9) |
| Underlying profit after tax | 2,834 | 177 | (171) | 48 | (31) | (52) | - | 109 | 2,914 |
| Investment experience after tax | 109 | - | - | - | - | - | - | (109) | - |
| Net profit after tax | 2,943 | 177 | (171) | 48 | (31) | (52) | - | - | 2,914 |

(1) Includes merger related amortisation through net interest income, $\$ 125$ million; merger related amortisation through operating expense ( $\$ 37$ ) million; integration expenses of ( $\$ 19$ ) million; and income tax benefit or $\$ 21$ million.

## Appendices

13. Divisional Performance Summary

|  | Half Year Ended 31 December 2010 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Retail Banking Services \$M | Business and <br> Private <br> Banking <br> \$M | Institutional Banking and Markets \$M | Wealth Management \$M | Zealand | Bankwest \$M | Other ${ }^{(1)}$ \$M | Total \$M |
| Net interest income | 2,993 | 851 | 650 | - | 419 | 679 | 578 | 6,170 |
| Other banking income | 659 | 667 | 610 | - | 138 | 118 | (133) | 2,059 |
| Total banking income | 3,652 | 1,518 | 1,260 | - | 557 | 797 | 445 | 8,229 |
| Funds management income | - | - | - | 982 | 20 | - | 15 | 1,017 |
| Insurance income | - | - | - | 340 | 106 | - | 12 | 458 |
| Total operating income | 3,652 | 1,518 | 1,260 | 1,322 | 683 | 797 | 472 | 9,704 |
| Investment experience ${ }^{(2)}$ | - | - | - | 31 | - | - | 4 | 35 |
| Total income | 3,652 | 1,518 | 1,260 | 1,353 | 683 | 797 | 476 | 9,739 |
| Operating expenses ${ }^{(3)}$ | $(1,425)$ | (660) | (395) | (869) | (348) | (428) | (283) | $(4,408)$ |
| Loan impairment expense | (253) | (135) | (193) | - | (28) | (49) | (64) | (722) |
| Net profit before income tax | 1,974 | 723 | 672 | 484 | 307 | 320 | 129 | 4,609 |
| Corporate tax expense | (591) | (217) | (160) | (125) | (73) | (96) | (3) | $(1,265)$ |
| Non-controlling interests | - | - | - | - | - | - | (9) | (9) |
| Net profit after tax ("cash basis") | 1,383 | 506 | 512 | 359 | 234 | 224 | 117 | 3,335 |

(1) Includes the impact of reclassification of net swap costs within net interest income related to certain economic hedges which do not qualify for AIFRS hedge accounting of $\$ 227$ million.
(2) Investment experience is presented on a pre tax basis.
(3) Operating expenses include volume related expenses.
13. Divisional Performance Summary (continued)

|  | Half Year Ended 30 June 2010 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Retail Banking Services | Business and Private Banking | Institutional Banking and Markets ${ }^{(1)}$ | Wealth Management | New <br> Zealand | Bankwest | Other ${ }^{(2)(3)}$ | Total \$M |
| Net interest income | 2,808 | 821 | 651 | - | 365 | 679 | 482 | 5,806 |
| Other banking income | 660 | 623 | 574 | - | 106 | 112 | (41) | 2,034 |
| Total banking income | 3,468 | 1,444 | 1,225 | - | 471 | 791 | 441 | 7,840 |
| Funds management income | - | - | - | 916 | 21 | - | 14 | 951 |
| Insurance income | - | - | - | 331 | 127 | - | 24 | 482 |
| Total operating income | 3,468 | 1,444 | 1,225 | 1,247 | 619 | 791 | 479 | 9,273 |
| Investment experience ${ }^{(4)}$ | - | - | - | 66 | 3 | - | 25 | 94 |
| Total income | 3,468 | 1,444 | 1,225 | 1,313 | 622 | 791 | 504 | 9,367 |
| Operating expenses ${ }^{(5)}$ | $(1,414)$ | (671) | (405) | (855) | (342) | (437) | (209) | $(4,333)$ |
| Loan impairment expense | (345) | (132) | 72 | - | 2 | (441) | 152 | (692) |
| Net profit before income tax | 1,709 | 641 | 892 | 458 | 282 | (87) | 447 | 4,342 |
| Corporate tax expense | (502) | (188) | (246) | (119) | (55) | 27 | (94) | $(1,177)$ |
| Non-controlling interests | - | - | - | - | - | - | (7) | (7) |
| Net profit after tax ("cash basis") | 1,207 | 453 | 646 | 339 | 227 | (60) | 346 | 3,158 |

(1) Results have been restated for the impact of business resegmentation between Retail Banking Services and Institutional Banking and Markets.
(2) Net interest income has been restated following the allocation of capital costs to Bankwest which were previously held centrally in Other.
(3) Includes the impact of reclassification of net swap costs within net interest income related to certain economic hedges which do not qualify for AIFRS hedge accounting of $\$ 136$ million
(4) Investment experience is presented on a pre tax basis.
(5) Operating expenses include volume related expenses.

## Appendices

13. Divisional Performance Summary (continued)

|  | Half Year Ended 31 December 2009 |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Retail <br> Banking Services ${ }^{(1)}$ | Business and Private Banking | Institutional Banking and Markets ${ }^{(1)}$ | Wealth Management | New <br> Zealand | Bankwest | Other ${ }^{(2)(3)}$ | Total \$M |
| Net interest income | 2,888 | 822 | 683 |  | 351 | 657 | 661 | 6,062 |
| Other banking income | 672 | 626 | 683 | - | 172 | 121 | (196) | 2,078 |
| Total banking income | 3,560 | 1,448 | 1,366 | - | 523 | 778 | 465 | 8,140 |
| Funds management income | - | - | - | 908 | 25 | - | 14 | 947 |
| Insurance income | - | - | - | 353 | 86 | - | 24 | 463 |
| Total operating income | 3,560 | 1,448 | 1,366 | 1,261 | 634 | 778 | 503 | 9,550 |
| Investment experience ${ }^{(4)}$ | - | - | - | 117 | (2) | - | 27 | 142 |
| Total income | 3,560 | 1,448 | 1,366 | 1,378 | 632 | 778 | 530 | 9,692 |
| Operating expenses ${ }^{(5)}$ | $(1,380)$ | (639) | (387) | (851) | (325) | (443) | (243) | $(4,268)$ |
| Loan impairment expense | (391) | (194) | (321) | - | (102) | (313) | (62) | $(1,383)$ |
| Net profit before income tax | 1,789 | 615 | 658 | 527 | 205 | 22 | 225 | 4,041 |
| Corporate tax expense | (552) | (175) | (105) | (148) | (44) | (7) | (58) | $(1,089)$ |
| Non-controlling interests | - | - | - | - | - | - | (9) | (9) |
| Net profit after tax ("cash basis") | 1,237 | 440 | 553 | 379 | 161 | 15 | 158 | 2,943 |

(1) Results have been restated for the impact of business resegmentation between Retail Banking Services and Institutional Banking and Markets.
(2) Net interest income has been restated following the allocation of capital costs to Bankwest which were previously held centrally in Other.
(3) Includes the impact of reclassification of net swap costs within net interest income related to certain economic hedges which do not qualify for AIFRS hedge accounting of $\$ 123$ million.
(4) Investment experience is presented on a pre tax basis.
(5) Operating expenses include volume related expenses.

## Appendices

## 14. Analysis Template

|  | Half Year Ended |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 | Page |
| Profit Summary - Input Schedule | \$M | \$M | \$M | References |
| Income - Cash Basis |  |  |  |  |
| Net interest income | 6,170 | 5,806 | 6,062 | Page 3 |
| Other banking income | 2,059 | 2,034 | 2,078 | Page 3 |
| Total banking income | 8,229 | 7,840 | 8,140 | Page 3 |
| Funds management income | 1,017 | 951 | 947 | Page 3 |
| Insurance income | 458 | 482 | 463 | Page 3 |
| Total operating income | 9,704 | 9,273 | 9,550 | Page 3 |
| Investment experience | 35 | 94 | 142 | Page 3 |
| Total income | 9,739 | 9,367 | 9,692 | Page 3 |
| Expenses - Cash Basis |  |  |  |  |
| Retail Banking Services | $(1,425)$ | $(1,414)$ | $(1,380)$ | Page 15 |
| Business and Private Banking | (660) | (671) | (639) | Page 17 |
| Institutional Banking and Markets | (395) | (405) | (387) | Page 19 |
| Wealth Management - operating expenses | (619) | (609) | (601) | Page 21 |
| Wealth Management - volume expenses | (250) | (246) | (250) | Page 21 |
| New Zealand | (348) | (342) | (325) | Page 25 |
| Bankwest | (428) | (437) | (443) | Page 29 |
| Other | (283) | (209) | (243) | Page 31 |
| Total operating expenses | $(4,408)$ | $(4,333)$ | $(4,268)$ | Page 3 |
| Profit before loan impairment expense | 5,331 | 5,034 | 5,424 | Page 3 |
| Loan impairment expense | (722) | (692) | $(1,383)$ | Page 3 |
| Net profit before income tax | 4,609 | 4,342 | 4,041 | Page 3 |
| Corporate tax expense | $(1,265)$ | $(1,177)$ | $(1,089)$ | Page 3 |
| Operating profit after tax | 3,344 | 3,165 | 2,952 | Page 3 |
| Non-controlling interests | (9) | (7) | (9) | Page 3 |
| Net profit after tax - cash basis | 3,335 | 3,158 | 2,943 | Page 3 |
| Treasury shares valuation adjustment | (12) | 8 | (52) | Page 83 |
| Hedging and AIFRS volatility | (216) | (160) | 177 | Page 83 |
| Gain/loss on disposal of controlled entities/investments | (7) | 8 | (31) | Page 83 |
| Tax on New Zealand structured finance transactions | - | - | (171) | Page 85 |
| Bankwest non-cash items | (48) | (264) | 48 | Page 83 |
| Net profit after tax - statutory basis | 3,052 | 2,750 | 2,914 | Page 3 |
| Investment experience | 35 | 94 | 142 | Page 32 |
| Tax expense on investment experience | (6) | (25) | (33) | Page 32 |
| Investment experience - after tax | 29 | 69 | 109 | Page 32 |
| Net profit after tax - underlying basis | 3,306 | 3,089 | 2,834 | Page 3 |
| Total Operating Income |  |  |  |  |
| Retail Banking Services | 3,652 | 3,468 | 3,560 | Page 15 |
| Business and Private Banking | 1,518 | 1,444 | 1,448 | Page 17 |
| Institutional Banking and Markets | 1,260 | 1,225 | 1,366 | Page 19 |
| Wealth Management (net of volume expenses) | 1,072 | 1,001 | 1,011 | Page 21 |
| New Zealand | 683 | 619 | 634 | Page 25 |
| Bankwest | 797 | 791 | 778 | Page 29 |
| Other | 472 | 479 | 503 | Page 31 |

## Appendices

## 14. Analysis Template (continued)


(1) Average of reporting period balances.

## Appendices

14. Analysis Template (continued)

|  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
| Ratios - Output Summary | \$M | \$M | \$M |
| EPS |  |  |  |
| Net profit after tax - cash basis | 3,335 | 3,158 | 2,943 |
| Less distribution - other equity instruments | (22) | (23) | (24) |
| Adjusted profit for EPS calculation | 3,313 | 3,135 | 2,919 |
| Average number of shares (M) | 1,546 | 1,539 | 1,523 |
| Earnings per share - cash basis (cents) ${ }^{(1)}$ | 214.3 | 203.7 | 191.7 |
| Interest expense (after tax) - Perls III | 25 | 23 | 19 |
| Interest expense (after tax) - Perls IV | 23 | 20 | 18 |
| Interest expense (after tax) - Perls V | 43 | 41 | 16 |
| Interest expense (after tax) - TPS | 12 | 13 | 12 |
| Interest expense (after tax) - Convertible notes | 17 | 15 | 13 |
| Profit impact of assumed conversions (after tax) | 120 | 112 | 78 |
| Weighted average number of shares - Perls III (M) | 24 | 23 | 22 |
| Weighted average number of shares - Perls IV (M) | 29 | 29 | 28 |
| Weighted average number of shares - Perls V (M) | 40 | 40 | 17 |
| Weighted average number of shares - TPS (M) | 11 | 13 | 12 |
| Weighted average number of shares - Convertible Notes (M) | 18 | 18 | 17 |
| Weighted average number of shares - Executive Options (M) | 1 | 1 | - |
| Weighted average number of shares - dilutive securities (M) | 123 | 124 | 96 |
| Adjusted cash profit for EPS calculation | 3,313 | 3,135 | 2,919 |
| Add back profit impact of assumed conversions (after tax) | 120 | 112 | 78 |
| Adjusted diluted profit for EPS calculation | 3,433 | 3,247 | 2,997 |
| Average number of shares ( $M$ ) | 1,546 | 1,539 | 1,523 |
| Add back weighted average number of shares (M) | 123 | 124 | 96 |
| Diluted average number of shares (M) | 1,669 | 1,663 | 1,619 |
| Earnings per share diluted - cash basis (cents) ${ }^{(1)}$ | 205.7 | 195. 1 | 185.1 |
| Net profit after tax - underlying | 3,306 | 3,089 | 2,834 |
| Less distribution - other equity instruments | (22) | (23) | (24) |
| Adjusted profit for EPS calculation | 3,284 | 3,066 | 2,810 |
| Average number of shares (M) | 1,546 | 1,539 | 1,523 |
| Earnings per share - underlying basis (cents) ${ }^{(1)}$ | 212.5 | 199.3 | 184.5 |

[^7]
## Appendices

## 14. Analysis Template (continued)

|  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
| Ratios - Output Summary | \$M | \$M | \$M |
| DPS |  |  |  |
| Dividends |  |  |  |
| Dividends per share (cents) | 132 | 170 | 120 |
| No of shares at end of period (M) | 1,549 | 1,549 | 1,534 |
| Total dividends | 2,045 | 2,633 | 1,841 |
| Dividend payout ratio - cash basis |  |  |  |
| Net profit after tax - cash basis | 3,335 | 3,158 | 2,943 |
| NPAT - available for distribution to ordinary shareholders | 3,313 | 3,135 | 2,919 |
| Total dividends | 2,045 | 2,633 | 1,841 |
| Payout ratio - cash basis (\%) | 61.7 | 84.0 | 63.1 |
| Dividend cover |  |  |  |
| NPAT - available for distribution to ordinary shareholders | 3,313 | 3,135 | 2,919 |
| Total dividends | 2,045 | 2,633 | 1,841 |
| Dividend cover - cash basis (times) | 1.6 | 1. 2 | 1.6 |
| ROE |  |  |  |
| Return on equity - cash basis |  |  |  |
| Average net assets | 35,460 | 34,577 | 32,513 |
| Less: |  |  |  |
| Average non-controlling interests | (524) | (522) | (521) |
| Average other equity instruments | (939) | (939) | (939) |
| Average equity | 33,997 | 33,116 | 31,053 |
| Add average treasury shares | 300 | 280 | 270 |
| Net average equity | 34,297 | 33,396 | 31,323 |
| Net profit after tax ("cash basis") | 3,335 | 3,158 | 2,943 |
| Less distribution - other equity instruments | (22) | (23) | (24) |
| Adjusted profit for ROE calculation | 3,313 | 3,135 | 2,919 |
| Return on equity - cash basis (\%) | 19. 2 | 18.9 | 18.5 |
| Return on equity - underlying basis |  |  |  |
| Average net assets | 35,460 | 34,577 | 32,513 |
| Less: |  |  |  |
| Average non-controlling interests | (524) | (522) | (521) |
| Average other equity interests | (939) | (939) | (939) |
| Average equity | 33,997 | 33,116 | 31,053 |
| Add average treasury shares | 300 | 280 | 270 |
| Net average equity | 34,297 | 33,396 | 31,323 |
| NPAT ("underlying basis") | 3,306 | 3,089 | 2,834 |
| Less distribution other equity instruments | (22) | (23) | (24) |
| Adjusted profit for ROE calculation | 3,284 | 3,066 | 2,810 |
| Return on equity - underlying basis (\%) | 19.0 | 18.5 | 17.8 |
| NIM |  |  |  |
| Net interest income (excluding securitisation) | 6,140 | 5,775 | 6,018 |
| Average interest earning assets (excluding securitisation) | 573,800 | 560,197 | 547,379 |
| NIM (\%pa) | 2. 12 | 2. 08 | 2. 18 |

## Appendices

14. Analysis Template (continued)

|  | Half Year Ended |  |  |
| :---: | :---: | :---: | :---: |
|  | 31/12/10 | 30/06/10 | 31/12/09 |
| Ratios - Output Summary | \$M | \$M | \$M |
| Productivity |  |  |  |
| Group operating expenses to total operating income ratio |  |  |  |
| Operating expenses | 4,408 | 4,333 | 4,268 |
| Total operating income | 9,704 | 9,273 | 9,550 |
| Operating expenses to total operating income (\%) | 45.4 | 46.7 | 44.7 |
| Retail Banking Services operating expenses to total banking income ratio |  |  |  |
| Operating expenses | 1,425 | 1,414 | 1,380 |
| Total banking income | 3,652 | 3,468 | 3,560 |
| Operating expenses to total banking income (\%) | 39.0 | 40.8 | 38.8 |
| Business and Private Banking operating expenses to total banking income ratio |  |  |  |
| Operating expenses | 660 | 671 | 639 |
| Total banking income | 1,518 | 1,444 | 1,448 |
| Operating expenses to total banking income (\%) | 43.5 | 46.5 | 44.1 |
| Institutional Banking and Markets operating expenses to total banking income ratio |  |  |  |
| Operating expenses | 395 | 405 | 387 |
| Total banking income | 1,260 | 1,225 | 1,366 |
| Operating expenses to total banking income (\%) | 31.3 | 33.1 | 28.3 |
| Wealth Management operating expenses to net operating income ratio |  |  |  |
| Operating expenses | 619 | 609 | 601 |
| Net operating income | 1,072 | 1,001 | 1,011 |
| Operating expenses to net operating income (\%) | 57.7 | 60.8 | 59.4 |
| New Zealand operating expenses to total operating income ratio |  |  |  |
| Operating expenses | 348 | 342 | 325 |
| Total operating income | 683 | 619 | 634 |
| Operating expenses to total operating income (\%) | 51.0 | 55.3 | 51.3 |
| Bankwest operating expenses to total banking income ratio |  |  |  |
| Operating expenses | 428 | 437 | 443 |
| Total banking income | 797 | 791 | 778 |
| Operating expenses to total banking income (\%) | 53.7 | 55.2 | 56.9 |
| Net Tangible Assets (NTA) per share |  |  |  |
| Net assets | 35,349 | 35,570 | 33,583 |
| Less: |  |  |  |
| Intangible assets | $(9,482)$ | $(9,420)$ | $(9,322)$ |
| Non-controlling interests | (524) | (523) | (521) |
| Other equity instruments | (939) | (939) | (939) |
| Total net tangible assets | 24,404 | 24,688 | 22,801 |
| No. of shares at end of period (M) | 1,549 | 1,549 | 1,534 |
| Net tangible assets (NTA) per share (\$) | 15. 75 | 15. 94 | 14.86 |

## Appendices

## 15. Summary

| Group | Page |  | Half Year Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 31/12/10 | 30/06/10 | 31/12/09 | $\begin{aligned} & \text { Dec } 10 \text { vs } \\ & \text { Jun } 10 \% \end{aligned}$ | Dec 10 vs Dec 09 \% |
| Net profit after tax - underlying basis | \$M | 3 | 3,306 | 3,089 | 2,834 | 7 | 17 |
| Net profit after tax - cash basis | \$M | 3 | 3,335 | 3,158 | 2,943 | 6 | 13 |
| Treasury shares valuation adjustment - after tax | \$M | 83 | (12) | 8 | (52) | large | (77) |
| Hedging and AIFRS volatility - after tax | \$M | 3 | (216) | (160) | 177 | 35 | large |
| Gain/loss disposal controlled entities/investments | \$M | 83 | (7) | 8 | (31) | large | (77) |
| Tax on New Zealand Structured Finance transactions | \$M | 3 | - | - | (171) | large | large |
| Bankwest non-cash items | \$M | 3 | (48) | (264) | 48 | (82) | large |
| Net profit after tax - statutory basis | \$M | 3 | 3,052 | 2,750 | 2,914 | 11 | 5 |
| Earnings per share - cash basis - basic | cents | 4 | 214.3 | 203.7 | 191.7 | 5 | 12 |
| Dividends per share | cents | 4 | 132 | 170 | 120 | (22) | 10 |
| Dividends pay-out ratio - cash basis | \% | 4 | 61.7 | 84.0 | 63.1 | large | (140) bpts |
| Common Equity - Basel II | \% | 6 | 7. 35 | 6. 86 | 6. 83 | 49 bpts | 52 bpts |
| Tier One Capital - Basel II | \% | 6 | 9. 71 | 9. 15 | 9. 10 | 56 bpts | 61 bpts |
| Total Capital - Basel II | \% | 6 | 11. 50 | 11. 49 | 11. 63 | 1 bpt | (13)bpts |
| Number of full time equivalent staff | No. |  | 45,025 | 45,025 | 43,423 |  | 4 |
| Return on equity - cash | \% | 4 | 19. 2 | 18.9 | 18.5 | 30 bpts | 70 bpts |
| Return on equity - underlying | \% | 92 | 19.0 | 18.5 | 17.8 | 50 bpts | 120 bpts |
| Weighted average number of shares - statutory | M | 4 | 1,542 | 1,535 | 1,518 | - | 2 |
| Net tangible assets per share | \$ | 93 | 15. 75 | 15. 94 | 14. 86 | (1) | 6 |
| Net interest income | \$M | 3 | 6,170 | 5,806 | 6,062 | 6 | 2 |
| Net interest margin | \% | 6 | 2.12 | 2. 08 | 2. 18 | 4 bpts | (6) bpts |
| Other banking income - cash basis | \$M | 3 | 2,059 | 2,034 | 2,078 | 1 | (1) |
| Other banking income/total banking income | \% |  | 25.0 | 25.9 | 25.5 | (90)bpts | (50)bpts |
| Operating expense to total operating income | \% | 6 | 45.4 | 46.7 | 44.7 | (130)bpts | 70 bpts |
| Average interest earning assets | \$M | 6 | 573,800 | 560,197 | 547,379 | 2 | 5 |
| Average interest bearing liabilities | \$M | 6 | 536,948 | 529,676 | 513,136 | 1 | 5 |
| Loan impairment expense | \$M | 3 | 722 | 692 | 1,383 | 4 | (48) |
| Impairment expense annualised as a \% of average |  |  |  |  |  |  |  |
| RWA - Basel II - cash basis ${ }^{(1)}$ Impairment expense annualised as a \% of average | \% | 11 | 0.50 | 0. 47 | 0. 94 | 3 bpts | (44)bpts |
| gross loans and acceptances - cash basis ${ }^{(2)}$ | \% | 11 | 0. 28 | 0. 28 | 0. 55 | - | (27)bpts |
| Individually assessed provisions for impairment to gross impaired assets | \% | 11 | 41. 84 | 38. 19 | 37.78 | 365 bpts | 406 bpts |
| Risk weighted assets | \$M | 11 | 285,563 | 290,821 | 297,449 | (2) | (4) |
| Retail Banking Services |  |  |  |  |  |  |  |
| Cash net profit after tax | \$M | 6 | 1,383 | 1,207 | 1,237 | 15 | 12 |
| Operating expense to total banking income | \% | 6 | 39.0 | 40.8 | 38.8 | (180)bpts | 20 bpts |
| Business and Private Banking |  |  |  |  |  |  |  |
| Cash net profit after tax | \$M | 6 | 506 | 453 | 440 | 12 | 15 |
| Operating expense to total banking income | \% | 6 | 43.5 | 46.5 | 44. 1 | (300)bpts | (60)bpts |
| Institutional Banking and Markets |  |  |  |  |  |  |  |
| Cash net profit after tax | \$M | 6 | 512 | 646 | 553 | (21) | (7) |
| Operating expense to total banking income | \% | 6 | 31.3 | 33.1 | 28.3 | (180)bpts | 300 bpts |

(1) Impairment expense annualised as a percentage of average RWA - Basel II including the Bankwest non-cash loan impairment expense of $\$ 304$ million was $0.68 \%$ for the half year ended 30 June 2010.
(2) Impairment expense annualised as a percentage of average gross loans and acceptances including the Bankwest non-cash loan impairment expense of $\$ 304$ million was $0.40 \%$ for the half year ended 30 June 2010.

## Appendices

15. Summary (continued)

|  | Page |  | Half Year Ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | 31/12/10 | 30/06/10 | 31/12/09 | $\begin{aligned} & \text { Dec } 10 \text { vs } \\ & \text { Jun } 10 \% \end{aligned}$ | Dec 10 vs Dec 09 \% |
| Wealth Management |  |  |  |  |  |  |  |
| Cash net profit after tax | \$M | 6 | 359 | 339 | 379 | 6 | (5) |
| Underlying profit after tax | \$M | 21 | 329 | 297 | 295 | 11 | 12 |
| Investment experience after tax | \$M | 21 | 30 | 42 | 84 | (29) | (64) |
| FUA - average | \$M | 6 | 186,849 | 181,709 | 178,738 | 3 | 5 |
| FUA - spot | \$M | 22 | 191,454 | 179,614 | 185,699 | 7 | 3 |
| Net funds flow | \$M | 23 | 2,995 | $(4,775)$ | 1,588 | large | 89 |
| Average inforce premiums | \$M | 6 | 1,580 | 1,541 | 1,529 | 3 | 3 |
| Inforce premiums - spot | \$M | 22 | 1,575 | 1,584 | 1,498 | (1) | 5 |
| Funds management income to average FUA | \% | 6 | 1. 04 | 1. 02 | 1. 01 | 2 bpts | 3 bpts |
| Insurance income to average inforce premiums | \% | 6 | 42.7 | 43.3 | 45. 8 | (60)bpts | (310) bpts |
| Operating expense to net operating income | \% | 6 | 57.7 | 60.8 | 59.4 | (310)bpts | (170)bpts |
| New Zealand |  |  |  |  |  |  |  |
| Cash net profit after tax | \$M | 6 | 234 | 227 | 161 | 3 | 45 |
| Underlying profit after tax | \$M | 25 | 234 | 224 | 163 | 4 | 44 |
| FUA - average | \$M | 6 | 7,162 | 6,811 | 6,419 | 5 | 12 |
| FUA - spot | \$M |  | 7,277 | 7,120 | 6,824 | 2 | 7 |
| Average inforce premiums | \$M | 6 | 442 | 442 | 424 | - | 4 |
| Inforce premiums - spot | \$M |  | 433 | 450 | 433 | (4) | - |
| Funds management income to average FUA | \% | 6 | 0.55 | 0. 62 | 0.77 | (7)bpts | (22)bpts |
| Insurance income to average inforce premiums | \% | 6 | 47.6 | 57.9 | 40. 2 | large | large |
| Operating expense to total operating income | \% | 6 | 51.0 | 55.3 | 51.3 | (430)bpts | (30)bpts |
| Bankwest |  |  |  |  |  |  |  |
| Cash net profit after tax | \$M | 6 | 224 | (60) | 15 | large | large |
| Operating expense to total banking income | \% | 6 | 53.7 | 55.2 | 56. 9 | (150)bpts | (320)bpts |

## 16. Foreign Exchange Rates

| Exchange Rates Utilised |  | As at |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | 31/12/10 | 30/06/10 | 31/12/09 |
| AUD $1.00=$ | USD | 1. 0170 | 0. 8559 | 0. 8970 |
|  | GBP | 0.6587 | 0. 5686 | 0. 5579 |
|  | JPY | 82. 8878 | 75. 9067 | 82. 9084 |
|  | NZD | 1. 3165 | 1. 2318 | 1. 2343 |
|  | HKD | 7. 9094 | 6. 6631 | 6. 9566 |
|  | EUR | 0. 7648 | 0. 6996 | 0. 6244 |
|  | CAD | 1. 0172 | 0. 8987 | 0. 9449 |
|  | CHF | 0. 9542 | 0. 9271 | 0. 9285 |
|  | ILS | 3. 6053 | 3. 3142 | 3. 4065 |
|  | SGD | 1. 3080 | 1. 1968 | 1. 2594 |

## Appendices

## 17. Definitions

Term

| Bankwest | Bankwest is a full service bank active in all domestic market segments, with lending diversified between the business, rural, housing and personal markets, including a full range of deposit products. Bankwest also provides specialist services in international banking and project finance. |
| :---: | :---: |
| Business and Private Banking | Business and Private Banking provides specialised banking services to relationship managed business and Agribusiness customers, private banking to high net worth individuals and margin lending and trading through CommSec. In addition commission is received for the distribution of retail banking products through the Business and Private Banking network. |
| Corporate Centre and | Corporate Centre includes the results of unallocated Group support functions such as Investor |
| Eliminations/Unallocated | Relations, Group Strategy, Secretariat and Treasury. Eliminations/Unallocated includes intragroup elimination entries arising on consolidation, centrally raised provisions and other unallocated revenue and expenses. |
| Customer satisfaction - external survey | This represents satisfaction with Main Financial Institution (MFI) based on the relationship with the financial institution as measured by Roy Morgan Research. The figures are six months rolling averages and are based on respondents aged 14+. The measure is the percentage of customers who answered as being either "very satisfied" or "fairly satisfied" with their MFI. |
| Dividend payout ratio | Dividends paid on ordinary shares divided by earnings (earnings are net of dividends on other equity instruments). |
| DRP | Dividend reinvestment plan. |
| DRP participation | The percentage of total issued capital participating in the dividend reinvestment plan. |
| Earnings per share | Calculated in accordance with AASB 133: Earnings per Share. |
| Expense to income ratio | Represents operating expenses as a percentage of total operating income. |
| Institutional Banking and Markets | Institutional Banking and Markets services the Group's major corporate, institutional and government clients using a relationship management model based on industry expertise and local insights. The Total Capital Solutions offering includes debt and equity capital raising, financial and commodities price risk management and transactional banking capabilities. Institutional Banking and Markets has international operations in London, Malta, New York, New Zealand, Singapore, Hong Kong, Japan and Shanghai. |
| Interest Rate Risk in the Banking Book | Interest rate risk in the banking book is the risk that the Bank's profit derived from Net Interest Income (interest earned less interest paid), in current and future periods, is adversely impacted from changes in interest rates. This is measured from two perspectives; firstly by quantifying the change in the net present value of the balance sheet's future earnings potential and secondly, as the anticipated change to the Net Interest Income which is reported in the Bank's Income Statement. The APS117 IRRBB regulatory capital requirement is calculated using the net present value approach. |
| IFS Asia | IFS Asia incorporates the Asian retail banking operations (Indonesia, Vietnam and India), investments in Chinese and Vietnamese retail banks and the joint venture life insurance business and life insurance operations in Indonesia. It does not include the Business and Private Banking, Institutional Banking and Markets and Colonial First State Global Asset Management businesses in Asia. |
| Net profit after tax ("Cash basis") | Represents net profit after tax and non-controlling interests before Bankwest non-cash items, the tax on New Zealand structured finance transactions, the gain/loss on disposal of controlled entities/investments, treasury shares valuation adjustment and unrealised gains and losses related to hedging and AIFRS volatility. |
| Net profit after tax ("Statutory basis") | Represents net profit after tax and non-controlling interests, Bankwest non-cash items, the tax on New Zealand structured finance transactions, the gain/loss on disposal of controlled entities/investments, treasury shares valuation adjustment and unrealised gains and losses related to hedging and AIFRS volatility. This is equivalent to the statutory item "Net profit attributable to Equity holders of the Bank". |
| Net profit after tax ("Underlying basis") | Represents net profit after tax ("cash basis") excluding investment experience. |
| Net tangible assets per share | Net assets excluding intangible assets, non-controlling interests, and other equity instruments divided by ordinary shares on issue at the end of the period. |
| New Zealand | New Zealand includes the Banking, Funds Management and Insurance businesses operating in New Zealand (excluding the international business of Institutional Banking and Markets). |
| Operating expense to net operating income ratio | Represents operating expenses (excluding volume expenses) as a percentage of total operating income less volume expenses. |
| Other Overseas | Represents amounts booked in branches and controlled entities outside Australia and New Zealand. |

## Appendices

17. Definitions (continued)

| Term | Description |
| :--- | :--- |
| Retail Banking Services | Retail Banking Services includes both the manufacturing of home loan, consumer finance and <br> retail deposit products and the sales and servicing of all Retail bank customers. In addition <br> commission is received for the distribution of business and wealth management products <br> through the retail distribution network. |
| Return on average shareholders' equity - <br> Cash basis | Based on cash net profit after tax and non-controlling interests less other equity instruments' <br> distributions applied to average shareholders' equity, excluding non-controlling interests, other <br> equity instruments and treasury shares. |
| Return on average shareholders' equity - | Based on net profit after tax ("statutory basis") less other equity instruments' distributions applied <br> to average shareholders' equity, excluding non-controlling interests and other equity instruments. |
| Statutory basis | Staff numbers include the full time equivalent number of all permanent full time staff, part time <br> staff equivalents and external contractors employed by third party agencies. |
| Stambers | Wealth Management includes the Global Asset Management (including operations in Asia), <br> Platform Administration and Life and General Insurance businesses of the Australian operations. |
| Weighted average number of shares | Includes an adjustment to exclude "Treasury Shares" related to investment in the Bank's shares <br> held by the employee share scheme trust. |
| ("Cash basic") | Includes an adjustment to exclude "Treasury Shares" related to investments in the Bank's shares <br> held by both the life insurance statutory funds and by the employee share scheme trust. |
| Weighted average number of shares <br> ("Statutory basic") |  |

## Appendices

## 18. Market Share Definitions

## Retail Banking Services

| Home Loans | CBA Total Housing Loans (APRA) + CBA Securitised Housing Loans (APRA) + Home Path Balance |
| :---: | :---: |
|  | Total Housing Loans (incl securitisations) (from RBA which includes NBFI's unlike APRA) ${ }^{(1)}$ |
|  | CBA Personal Credit Card Lending (APRA) |
| Credit Cards | Credit Cards excluding those issued to Business with Interest Free + without Interest Free (from RBA which includes NBFI's unlike APRA) ${ }^{(1)}$ |
| Personal Lending (Other Household Lending) | CBA Term Personal Lending + 88\% of Margin Lending balances + Personal Leasing + Revolving credit |
|  | Other Loans to Households (APRA) |
| Household Deposits | Total transaction and investment account deposit balances recorded on the domestic books of CBA from individual Australian residents excluding self-managed superannuation funds (as per APRA definitions) |
|  | Total Bank Household Deposits (from APRA monthly banking statistics) |
| Retail Deposits | CBA Deposits from Residents excluding those by Banks and Governments and also excluding FX AUD equivalent |
|  | Total RBA: Current Deposits with banks + Term (excl CD's) + Other with banks (from RBA monthly bulletin statistics) ${ }^{(1)}$ |

## Business Market Share

Business Lending
(APRA)


Loans to residents that are recorded on the domestic books of CBA within the non-financial corporation's sector, where this sector comprises private trading corporations, private unincorporated businesses and commonwealth, state, territory and local government non-financial corporation's (as per lending balances submitted to APRA in ARF 320.0)
Total loans to the non-financial corporation's sector for all licensed banks that submit to APRA
CBA and CBFC (subsidiary) business lending and credit (specific 'business lending' categories in lodged APRA returns -
Business Lending
320.0, 320.1 and 320.4)

Total of business lending and credit to the private non-financial sector by all financial intermediaries (sourced from RBA table Lending \& Credit Aggregates which is in turn sourced from specific 'business lending' categories in lodged APRA returns 320.0, 320.1 and 320.4) (includes bills on issue and securitised business loans). ${ }^{(1)}$

Total transaction and non-transaction account deposit balances recorded on the domestic books of CBA from residents within the non-financial corporation's sector, where this sector comprises private trading corporations, private unincorporated businesses and commonwealth, state, territory and local government non-financial corporation's (as per deposit balances submitted to APRA in ARF 320.0)
Total transaction and non-transaction deposit balances from the non-financial corporation's sector for all licensed banks that submit to APRA

Equities Trading

Twelve months rolling average of total value of equities trades
Twelve months rolling average of total value of equities market trades as measured by ASX

## Wealth Management

| Australian Retail | Total funds in CBA Wealth Management retail investment products (including WM products badged by other parties) |
| :---: | :---: |
| Funds | Total funds in retail investment products market (from Plan for Life) |
| FirstChoice | Total funds in FirstChoice platform |
| Platform | Total funds in platform/masterfund market (from Plan for Life) |
| Australia <br> (Total Life Insurance Risk) | Total risk inforce premium of all CBA Group Australian life insurance companies Total risk inforce premium for all Australian life insurance companies (from Plan for Life) |
| Australia (Individual Life Insurance Risk) | (Individual lump sum + individual risk income) inforce premium of all CBA Group Australian life insurance companies Individual risk inforce premium for all Australian life insurance companies (from Plan for Life) |

(1) The RBA restates the total of all financial intermediaries retrospectively when required. This may be due to a change in definition, the inclusion of a new participant or correction of errors in prior returns.

## Appendices

## 18. Market Share Definitions (continued)

## New Zealand

Lending for housing $\frac{\text { All ASB residential mortgages to personal customers for housing purposes (including off balance sheet) }}{\text { Total New Zealand residential mortgages to personal customers for housing purposes (from New Zealand Reserve Bank) }}$

|  | Non-Resident sector loans. |
| :--- | :--- |
|  |  |
| Lending to Business |  |
| Total New Zealand dollar credit to the resident business sector, based on Australia New Zealand Standard Industrial Classification |  |
| (ANZSIC) excluding the following: Agriculture, Finance, Insurance, General Government, Household and Non-Resident sector |  | (ANZSIC) excluding the following: Agriculture, Finance, Insurance, General Government, Household and Non-Resident sector loans (from New Zealand Reserve Bank)

Retail Deposits
All New Zealand dollar retail deposits on ASB Balance Sheet
Total New Zealand dollar retail deposits of all New Zealand registered banks (from New Zealand Reserve Bank)

Retail FUM

Inforce Premiums
Total ASB FUM + Sovereign FUM
Total Market net Retail Funds under Management (from Fund Source Research Limited)

Total Sovereign inforce premiums excluding health (inforce annual premium income + new business - exits - other) Total inforce premium for New Zealand (from ISI statistics)

## Bankwest

| Home Loans | Bankwest Total Housing Loans (APRA) + Bankwest Securitised Housi |
| :---: | :---: |
|  | Total Housing Loans (incl securitisations) (from RBA which includes NBFI's unlike APRA) ${ }^{(1)}$ |
| Business Lending (APRA) | Loans and advances to residents that are recorded on the domestic books of Bankwest within the non-financial corporations sector, where this sector comprises private trading corporations, private unincorporated businesses and commonwealth, state, territory and local government non-financial corporations (as per lending balances submitted to APRA in ARF 320.0) |
|  | Total loans and advances to the non-financial corporations sector for all licensed banks that submit to APRA |
| Business Lending (RBA) | Bankwest business lending and credit (specific 'business lending' categories in lodged APRA returns - 320.0, 320.1 and 320.4) |
|  | Total of business lending and credit to the private non-financial sector by all financial intermediaries (sourced from RBA table Lending \& Credit Aggregates which is in turn sourced from specific 'business lending' categories in lodged APRA returns 320.0, 320.1 and 320.4) (includes bills on issue and securitised business loans). ${ }^{(1)}$ |
|  | Bankwest Personal Credit Card Lending (APRA) |
| Credit Cards | Credit Cards excluding those issued to Business with Interest Free + without Interest Free (from RBA which includes NBFI's unlike APRA) ${ }^{(1)}$ |
| Personal Lending (Other Household Lending) | Bankwest Term Personal Lending + Margin Lending net balances + Personal Leasing + Revolving credit |
|  | Other Loans to Households (APRA) |
| Household Deposits | Total transaction and investment account deposit balances recorded on the domestic books of Bankwest from individual Australian residents excluding self-managed superannuation funds (as per APRA definitions) |
|  | Total Bank Household Deposits (from APRA monthly banking statistics) |
| Business Deposits (APRA) | Total transaction and non-transaction account deposit balances recorded on the domestic books of Bankwest from residents within the non-financial corporations sector, where this sector comprises private trading corporations, private unincorporated |
|  | businesses and commonwealth, state, territory and local government non-financial corporations (as per deposit balances submitted to APRA in ARF 320.0) |
|  | Total transaction and non-transaction deposit balances from the non-financial corporations sector for all licensed banks that submit to APRA |

(1) The RBA restates the total of all financial intermediaries retrospectively when required. This may be due to a change in definition, the inclusion of a new participant or correction of errors in prior returns.


[^0]:    (1) Lending assets comprise Loans, Bills discounted, and Other receivables (gross of provisions for impairment and excluding securitisation) and Bank acceptances of customers.

[^1]:    (1) Includes deposits due to Group companies
    (2) Comparatives have been restated to conform to the presentation of the Wealth Management business.

[^2]:    The above Consolidated Balance Sheet should be read in conjunction with the accompanying notes.

[^3]:    (1) The dividend reinvestment plan in respect of the final dividend for 2009/2010 was satisfied in full through the on market purchase and transfer of $\$ 679$ million of shares to participating shareholders.

[^4]:    (1) Merger related amortisation relates to Bankwest core deposits and customer lists.

[^5]:    PricewaterhouseCoopers, ABN 52780433757
    Darling Park Tower 2, 201 Sussex Street, GPO BOX 2650, SYDNEY NSW 1171
    DX 77 Sydney, Australia
    T +612 8266 0000, F +612 8266 9999, www.pwc.com.au

[^6]:    (1) Certain comparative information has been realigned to conform with presentation in the current period.

[^7]:    (1) EPS calculations based on NPAT, interest expense, distributions and number of shares prior to rounding to the nearest million.

